

Awhina ahumoni Financial assistance

Waihi Budget Service - Free and confidential budgeting advice. | Dorsel Building, 19 Haszard Street, Waihi | Phone: 07 863 7793 | Email: wfbs@xtra.co.nz

Bay Financial Mentors - Free, confidential budget advice, offering education, advocacy and support. Help take control of your finances and reduce debt. The Historic Village, 17th Avenue | Phone: 07 578 0969 Email: admin@tgabudget.org.nz | bfm.org.nz

Work and Income Service Centres (WINZ) - Access to benefits and other financial support services. Phone: 0800 559 009 | workandincome.govt.nz

- Te Puke Service Centre, 99 Jellicoe Street
- Waihi Service Centre, 16 Seddon Street
- Tauranga Service Centre, Corner Durham Street and Spring Street

Libraries have free internet, Wi-Fi and computer access

Tauranga City Council Libraries

Phone: 07 577 7177 | library.tauranga.govt.nz

- Tauranga Library: 21 Devonport Road
- Greerton Library: 139 Greerton Road
- Mount Library: 398 Maunganui Road
- Pāpāmoa Library: 15 Gravatt Road

Western Bay of Plenty District Libraries

Phone: 07 571 8008 or 0800 926 732

libraries.westernbay.govt.nz

- Te Puke Library & Service Centre: 130 Jellicoe Street
- Ōmokoroa Library & Service Centre: 28 Western Avenue
- Katikati Library & Service Centre
- Pātuki Manawa: 21 Main Road

Awhina ohotata Emergency help

Alcohol Drug Helpline

Phone: 0800 787 797

Fire and Emergency and Ambulance

Phone: 111

NZ Police and Surf Lifeguard Services

Phone: 111 (emergency) or 105 (non-emergency)

BOPDHB Acute Care Team, Mental Health and Addiction Crisis Service

| Phone: 0800 800 508

Elder Abuse Helpline

Phone: 0800 32 66 865 Text: 5032

Family Violence Information Helpline

Phone: 0800 456 450

Healthline

Phone: 0800 611 116

Lifeline

Phone: 0800 543 354 or Text HELP to 4357

National Mental Health and Addiction Helpline (24/7)

Text or call: 1737

Tautoko Mai Sexual Harm Support

Phone: 0800 227 233 (0800 2B SAFE)

Tauranga Women's Refuge and Support Services (24 hr Crisis Line)

| Phone: 0800 86 733 8433

Victim Support

Phone: 0800 842 846

Safe to Talk Helpline

Phone: 0800 044 334 or Text 4334



Need a hand to get a roof over your head? Help is at hand.

This brochure provides information about ways to help people into housing and some other services that may be helpful.

February 2024

Wāhi noho Accommodation

Private rental housing or flatting

There are lots of websites to look for private housing. It depends if you want to find your own place or flat with others.

- Find a property or look for flatmates - trademe.co.nz
- Find a rental - realestate.co.nz
- Look for a flat - nzflatmates.co.nz
- Facebook - [local accommodation pages](#)
- **Community billboards** offering flat shares or rooms to rent

It's a good idea to check the market rent in the areas in New Zealand where you want to live so you can see roughly how much you'll need to pay. This website lists rents prices in all areas: tenancy.govt.nz/rent-bond-and-bills/market-rent

You may be able to get a Rent in Advance Grant and/or Bond Grant from Work and Income NZ, (WINZ), if you don't have enough money. You don't need to be on a benefit, but you'll need to pay the money back to WINZ.

Work and Income services (WINZ)

If you have nowhere to stay right now, Work and Income NZ may be able to help you find somewhere until you can get something longer-term. To see if WINZ can help call: Work and Income on 0800 559 009 or; Senior Services on 0800 552 002 if you get NZ Super or Veteran's Pension.



Taituarā Support

Local community centres are very welcoming places, good sources of information, practical help and many social and health support services.

Waihi Community Resource Centre -
4 Mueller Street, Waihi | Phone: 07 863 7555
Email: reception@wrcrc.org.nz

Katikatī Community Centre - 45 Beach Road, Katikatī.
Phone: 07 549 0399 | Email: info@katikaticommunity.nz

Pāpāmoa Family Services -
35E Hartford Ave, Pāpāmoa | Phone: 07 574 7170
Email: admin.pfs@acw.org.nz
Facebook: papamoafamilyservices

Welcome Bay Community Centre -
242 Welcome Bay Road | Phone: 07 544 9774
Email: centremanager@welcomebay.org.nz

Merivale Community Centre -
10 Kesteven Avenue, Merivale | Phone: 07 578 6450
Email: info@merivale.org.nz
Facebook: merivalecommunitycentre

The Hub Te Puke - 32 Jocelyn Street, Te Puke | Phone:
07 975 0157 | Email: office@empowermentnz.org.nz
Facebook: thehubtepuke

Other support services

AvaNiu Pasifika provide a range of social and counselling services. | 1260A Cameron Road, Tauranga | Phone: 07 282 8913

Here to Help U provide access to wellbeing support in the areas of food, employment, safe social connection, mental health, financial, collection service and general support. | Phone: 0800 568 273 heretohelpyou.nz

Multicultural Tauranga provides migrants with information, advocacy, health and wellbeing services. Complex 1, Historic Village, Seventeenth Avenue, Tauranga | Phone: 07 571 6419
Email: enquiries@trmc.co.nz | trmc.co.nz

Ngāti Ranginui Iwi Social Services provide a wide range of social and health services. 166 Seventeenth Avenue, Tauranga
Phone: 07 571 0934 or 0800 494 6262
Email: info@ranginui.co.nz | ranginui.co.nz

Ngā Kākano Foundation Te Puke is mana whenua-owned and operated. Providing health and social services to whānau/families. 50 Jellicoe street, Te Puke | Phone: (07) 573 0660
Email: info@ngakakano.org.nz | ngakakano.org.nz

Pacific Island Community Trust Offer social services and well being support. | 562 Cameron Road, Tauranga | Phone: 07 577 1270

Poutiri Wellness Centre Te Puke is a kaupapa māori service provider: community health, medical, kai support, mental health and addictions counselling services. | 35 Commerce Lane, Te Puke
Phone: (07) 573 0091 or 0800 573 0091
Email: wellness@poutiri.org | poutiri.org

Rangiora Health Hub - Tauranga Moana community health service. Walk-in Health Hub in Tauranga, run by Ngāti Ranginui Iwi and Te Whatu Ora Hauora a Toi Bay of Plenty. | Fraser Cove Shopping Centre, 219-261 Fraser Street, Tauranga | Phone: 022 044 5161 ranginui.co.nz

Salvation Army - Provides a range of services to those in need. | 375 Cameron Road | Phone: 07 578 4264
Email: tauranga_cm@nzf.salvationarmy.org

Shakti New Zealand provides immediate support to women, children and youth of Asian, African and Middle Eastern origin who have experienced sexual abuse, family/domestic violence and discrimination. Phone: 24/7 Crisis Line 0800 SHAKTI (0800 742 584)

St Vincent de Paul Society Support Centre - provide community support services. 766 Cameron Road. Phone: 07 578 3814
Email: helpfrombopvinnies@gmail.com
Facebook: Vinnies Tauranga | bopvinnies.co.nz

Tauranga Women's Refuge and Support Services (24 hr Crisis Line) - Advocacy, information and support to women and their children experiencing family violence. | Phone: 0800 TO REFUGE (0800 86 733 8433)

The People's Project works with people who are chronically or long term homeless to secure housing and access support services they may need. 63 Second Avenue, Tauranga | Phone: 0800 198 010
Email: tauranga@thepeoplesproject.org.nz

Te Rūnanga o Ngāi Tamawhariua - Whānau support, social, mental health and well being support. 111 Main Road, Katikatī | Phone: 07 549 0760
Email: admin@tamawhariua.org.nz | tamawhariua.nz

Te Rūnanga O Ngai Te Rangi Iwi Trust provides a wide range of services including health and social services, and whānau ora. | 25 Te Awa o Tukorako Lane,

Taiaho Place, Mount Maunganui | Phone 07 575 3765
ngaiteurangi.com

Te Tuinga Whānau Support Services Trust offers a free social work, advocacy, information and support service. | 190 Chadwick Road, Greerton
Phone: 07 571 0875 | Email: info@ttw.org.nz

Whaioranga Trust is a kaupapa māori community health service. | 531 Welcome Bay Road, Welcome Bay.
Phone: 07 544 9981 | Email: reception@whaioranga.co.nz
whaioranga.co.nz

Hauora Health

Addiction Services Bay of Plenty - an alcohol and other drug service with a focus on harm reduction. The service is based in Tauranga Hospital campus and provides services at outreach clinics | 829 Cameron Road | Phone: 07 579 8391 | bopdhh.govt.nz

Tauranga Adult Community Mental Health Service - Provides community or outpatient mental health assessment and treatment services to people with severe and complex mental health needs. 829 Cameron Road, Tauranga | Phone: 07 579 8389

Tautoko Mai Sexual Harm Support - Free 24/7 service for anyone impacted by sexual harm. Referrals accepted from any source and referrals can be made online. | Unit G, 120 Hamilton Street, Tauranga. Phone: 0800 227 233 (08002B SAFE) | tautokomai.co.nz

Te Manu Toroa - Provides community health and medical care services including GP clinics, community, child and whānau services, and mental health and addiction services. | 11 Tebbs Lane, Gate Pā
Phone: 07 571 2017 | temanutorua.org.nz

Te Tomika Trust Kaupapa - Māori organisation providing mental health, housing and recovery services for individuals with intellectual disability, psychiatric illness, dual diagnosis. Self referrals accepted. 60 Grace Road, Tauranga | Phone: 07 578 9733
Email: admin@tetomika.co.nz | tetomikatrust.org.nz

Youth Alcohol and Drugs Service - SORTED - is the youth, (18 years and under), alcohol and drugs service of Te Whatu Ora - Health New Zealand Hauora a Toi Bay of Plenty. Confidential help available for alcohol or other drug issues | 290 Cameron Road
Phone: 07 557 5052 or 0800 BAYSORT (0800 229 7678
Email: sorted@bopdhh.govt.nz

Kai Food

Contact individual services first for eligibility and opening hours.

Katikati Christian Foodbank - Area from Athenree to Pahoia Road. Area from Athenree to Pahoia Road. 2 Wedgewood Street, Katikatī
Phone: 07 549 1038 or 027 203 7373
Email: katikatifoodbank@gmail.com

Salvation Army Waihi - Work and Income clients should first check food support eligibility. Walk-ins welcome during opening hours (Waihi Beach residents). 73-75 Seddon Street, Waihi | Phone: 07 863 7812

St. Vincent de Paul Tauranga Support Centre - Food parcels and other support services. | 766 Cameron Road, Tauranga | Phone: 07 578 3814
Email: bayvinnies@gmail.com

Ōmokoroa Foodbank - Ōmokoroa / Pahoia / Te Puna / Whakamarama areas | 139 Hamurana Road, Ōmokoroa | Phone: 07 548 2515

The Hub Te Puke -
32 Jocelyn Street, Te Puke | Phone: 07 975 0157
Email: office@empowermentnz.org.nz
Facebook: thehubtepuke

Tauranga Foodbank - 4G Brook Street, Parkvale
Hours: Monday to Friday, 9.30am - 2pm
Email: office@taurangafoodbank.co.nz
Facebook: Tauranga Community Foodbank
Phone: 07 578 9888 | taurangafoodbank.co.nz

