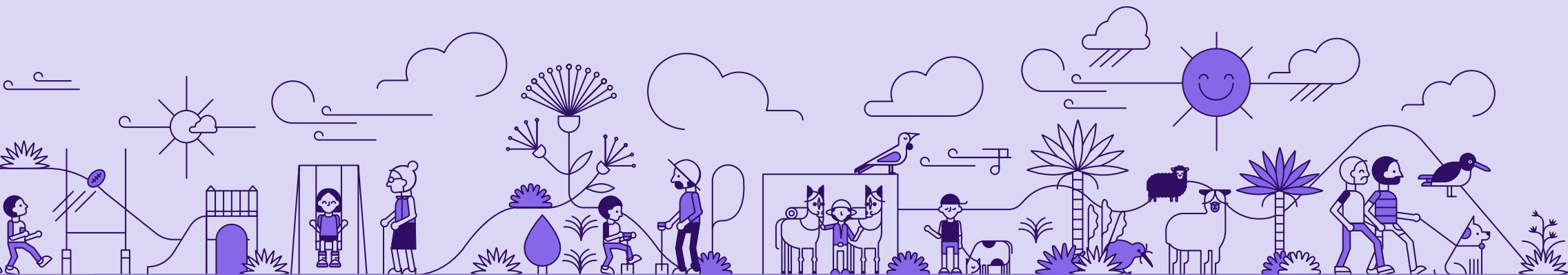# 3.

To mātou mahi
Activities

This chapter shows how we will contribute to the delivery of Western Bay's community outcomes. Each of these sections look at key activities aligned to deliver on these community outcomes, our approach, our plans, what you can expect from us and how we will measure our progress.
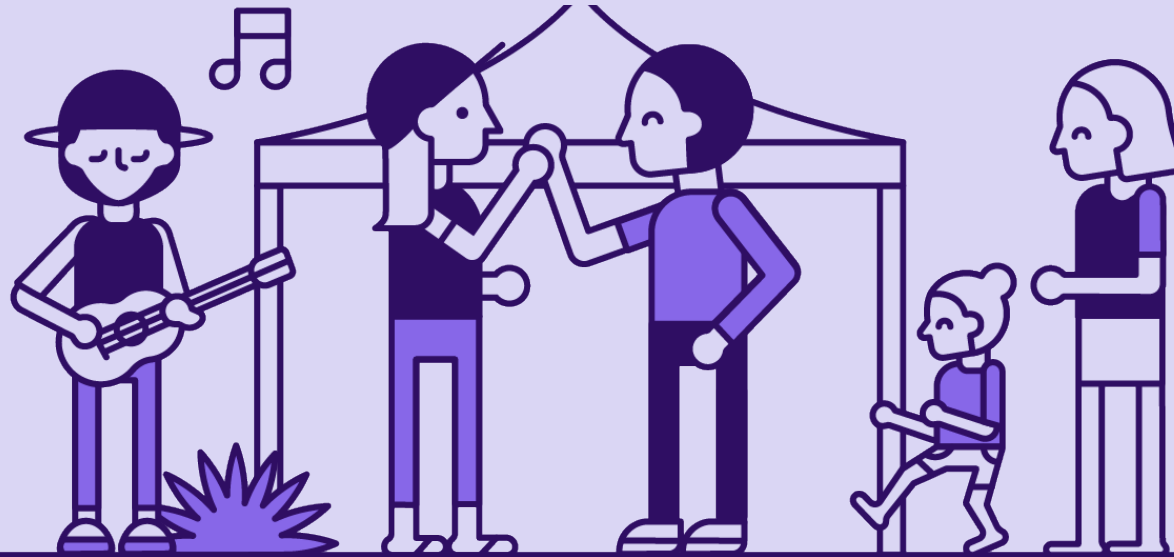
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To mātou mahi
Activities

**Section 3
Activities**

Paihere Hapori
Community Building

Paihere Hapori
Community Building

Our Community Building activity involves working with our communities and local organisations to achieve social and cultural wellbeing.

What we provide

Community support through grants and service delivery contracts that contribute to achieving social and cultural wellbeing:

- Events funding and support
- Safer communities
- Welcoming communities that embrace diversity
- Age-friendly and child/youth friendly, inclusive communities
- Genuine Te Tiriti based partnerships with Tangata Whenua
- Support for participation in active communities - sport and recreation
- Support to enable housing outcomes.

Why we provide this activity

Our community outcome

- Our communities are vibrant and welcoming to all.
- We have authentic Te Tiriti based relationships with Tangata Whenua.

Community Building

Our way of working recognises that the knowledge of what makes a great community, sits within that community. We focus on supporting local initiatives and local action. We support local organisations to work together to deliver on their community's aspirations.

Our core programmes include:

Welcoming Communities - We are an accredited 'Established Welcoming Community' – a community that welcomes newcomers and creates and inclusive environment for all ethnicities. We support delivery of the Western Bay of Plenty Welcoming Plan through funding and direct engagement with our migrant communities.

Enabling Housing - We have established housing networks in Te Puke and Katikati. These networks have developed housing systems plans, and work together to drive the implementation of those plans.

Genuine Te Tiriti based partnerships with Tangata Whenua - We continue to grow our partnerships with tangata whenua to achieve their aspirations. We provide funding for iwi / hapū management plans, Marae sustainability, Papakainga development planning support and support for local iwi / hapū-led initiatives.

Community Matching Fund - We provide grants funding to community and local organisations that are contributing to achieving community outcomes.

Events Funding and Support - We recognise that events contribute to achieving social, cultural and economic outcomes. We support events through direct funding and through a dedicated Council resource.

Community Capacity Building - We support community planning processes, local networks, and local programmes which bring communities together to understand their strengths and develop shared outcomes, goals and actions.

Over the next three years we will focus on inclusive practices that build community capacity and foster genuine Te Tiriti based partnerships with tangata whenua. We will continue to have a focus on addressing the 'digital divide' for youth and older people, and on events (including arts and cultural events and activities) that celebrate our diversity, are welcoming to all and encourage participation.

We work with 'umbrella' entities that coordinate delivery of agreed strategies and actions in local communities and across the Western Bay. These include Sport Bay of Plenty, Creative Bay of Plenty, Western Bay Museum and Katikati Community Centre. We work with our service providers to understand local community aspirations and needs and to focus on local actions that address these needs.

Under the Civil Defence Emergency Management Act, we are part of the Bay of Plenty Civil Defence and Emergency Management Group. Council has a legislative role to play in supporting communities through emergencies, and ensuring critical services get up and running as soon as possible after an emergency event. We support communities and Marae to develop local response plans that contribute to safer, more resilient communities.

How we will achieve our community outcomes

Goal	Our approach
The District has strong collaborative networks, delivering agreed strategies and programmes that contribute to social and cultural wellbeing.	Provide funding support and engage in core programmes that achieve our community outcomes, including: • Welcoming communities • Local community network support and capacity building • Working with local organisations on community safety. Provide funding support and engage with 'umbrella' organisations that deliver on agreed strategies and actions, including: • Creative Bay of Plenty, the Arts Incubator, Western Bay Museum and Tauranga Art Gallery • Sport Bay of Plenty • Socialink.
Communities host and deliver events that bring the community together and contribute to a sense of belonging.	• Fund and support events and activities that promote social and cultural wellbeing.
Tangata Whenua are supported to achieve their aspirations and to build capacity to contribute to decision making.	• Fund and support the development of iwi / hapū management plans and arrangements that enable participation in decision making. • Fund and support Marae and papakainga development, through the Marae Sustainability Initiatives Fund (Marae) and Joint Agency Group (Papakainga). • Fund and support events and activities that promote social and cultural wellbeing.
Council is contributing to improving access to adequate housing.	• Fund and support delivery of actions set out in the Housing Action Plan, including the Regional Healthy Housing programme, support for Papakainga development, and innovative approaches to improving the supply of social and affordable housing.
Council's Civil Defence and emergency management functions are maintained.	• Maintain the Western Zone Emergency Operations Centre, including site and staffing management (including staff training). • Fund and participate in the Bay of Plenty Lifelines Group. • Support local community response and marae preparedness planning.
Communities have the capacity to deliver their own initiatives that achieve their goals.	• Through the Community Matching Fund, provide funding support to organisations that deliver local services and coordinate actions to achieve local community aspirations. • Fund and support strengths based community planning processes to assist communities to have agreed common outcomes, goals and actions. • Support delivery of events through facilitation and funding. • Use service delivery contracts to deliver local actions that contribute to achieving agreed goals and outcomes.

What are we planning to do

Project ID	Name	2025	2026	2027	2028	2029	2030	2031	2032	2033	2034
355302	Communities - CCTV	53,867	58,392	59,631	-	-	-	-	-	-	-
148805	Community - Grant Katikati Open Air Art Grant (Murals)	13,000	14,092	14,391	14,703	15,002	15,301	15,600	15,899	16,198	16,484
148809	Community Matching Fund	110,000	119,240	121,770	124,410	126,940	129,470	132,000	134,530	137,060	139,480
148813	Community Arts - The Incubator Creative Hub	23,000	24,932	25,461	26,013	26,542	27,071	27,600	28,129	28,658	29,164
148815	Community Action Plans	45,000	48,780	49,815	50,895	51,930	52,965	54,000	55,035	56,070	57,060
148818	Community Services Contract - Age Friendly Communities	22,000	23,848	24,354	24,882	25,388	25,894	26,400	26,906	27,412	27,896
148901	Community Services Contract - Citizens Advice Bureau	25,000	27,100	27,675	28,275	28,850	29,425	30,000	30,575	31,150	31,700
149001	Community Services contract - Creative Bay of Plenty	106,953	115,937	118,397	120,964	123,424	125,884	128,344	130,804	133,263	135,616
149102	Community Services Contract - Sport Recreation and Disability Inclusion	105,000	113,820	116,235	118,755	121,170	123,585	126,000	128,415	130,830	133,140
299901	Community Development - Crime Prevention Projects	17,000	18,428	18,819	19,227	19,618	20,009	20,400	20,791	21,182	21,556
303901	Community Services Contract - Katikati Community Centre	44,000	47,696	48,708	49,764	50,776	51,788	52,800	53,812	54,824	55,792
315602	Bay of Plenty Local Authority Shared Services	41,120	44,574	45,520	46,507	47,452	48,398	49,344	50,290	51,236	52,140
326701	Arts and Culture contract - Tauranga Art Gallery	44,000	47,696	48,708	49,764	50,776	51,788	52,800	53,812	54,824	55,792
336101	Community Services Contract - Museum Operations	225,000	243,900	249,075	254,475	259,650	264,825	270,000	275,175	280,350	285,300
340901	Community Development - Safer Communities Programme	31,457	34,099	34,823	35,578	36,301	37,025	37,748	38,472	39,195	39,887
341001	Policy & Planning - Regional Healthy Housing Programme	61,680	66,861	68,280	69,760	71,179	72,597	74,016	75,435	76,853	78,210
341002	Housing Action Plan Implementation	30,000	32,520	33,210	33,930	34,620	35,310	36,000	36,690	37,380	38,040
345501	Community Development - Welcoming Communities Programme	41,120	44,574	45,520	46,507	47,452	48,398	49,344	50,290	51,236	52,140
345502	Community Development - Migrant Support Grant	15,728	17,050	17,411	17,789	18,151	18,512	18,874	19,236	19,598	19,944
347901	Community Development - COLAB & SocialLink	61,680	66,861	68,280	69,760	71,179	72,597	74,016	75,435	76,853	78,210
353801	Planning - Wellbeing Plan implementation of agreed actions	180,000	200,700	206,100	211,500	216,720	221,760	226,800	231,660	236,700	241,560
355001	Community Events Support	123,360	133,722	136,560	139,520	142,357	145,195	148,032	150,869	153,707	156,420
LTP25/34-4	Service Delivery Contract - Live Well Waihī Beach	30,000	32,520	33,210	33,930	34,620	35,310	36,000	36,690	37,380	38,040
LTP25/34-44	Future Community Facilities Fund	-	-	709,587	1,470,300	1,517,510	1,565,410	1,614,000	1,663,280	1,713,250	1,749,840
300301	Kaupapa Māori - Cultural kaupapa	30,000	32,520	33,210	33,930	34,620	35,310	36,000	36,690	37,380	38,040
323201	Kaupapa Māori - Papakainga Development	100,000	108,400	110,700	113,100	115,400	117,700	120,000	122,300	124,600	126,800
331001	Kaupapa Māori - Supporting Iwi and Hapu Plan Implementation	77,100	83,576	110,700	113,100	115,400	117,700	120,000	122,300	124,600	126,800
334801	Kaupapa Māori - Marae Sustainability funding	60,000	65,040	66,420	67,860	69,240	70,620	72,000	73,380	74,760	76,080
346201	Te Ara Mua Implementation	20,660	23,036	23,656	24,276	24,875	25,453	26,032	26,589	27,168	27,726
156302	Lifeline Facilities study	10,280	11,144	11,380	11,627	11,863	12,100	12,336	12,572	12,809	13,035

How we will track progress

What we do	How we track progress	Result	Target				
		2023	2025	2026	2027	2028-30	2031-34
We fund and support collaborative networks, programmes and community led initiatives.	Number of projects receiving funding from Community Matching Fund that are successfully delivered.	98%	>90%	>90%	>90%	>90%	>90%
We engage with and fund Tangata Whenua to build capability and achieve aspirations.	Percentage of deliverables in service delivery contracts that are met.	100%	>90%	>90%	>90%	>90%	>90%
	Number of Iwi, hapu and marae benefiting from projects delivered from the Marae Sustainability Initiatives fund, the Iwi Hapu Plan fund, the Papakainga Development fund and the Cultural Events fund.	New measure	>10%	>10%	>10%	>10%	>10%
We support and fund implementation of Council's Housing Action Plan.	Number of homes in the Western Bay of Plenty assessed and upgraded through the Regional Healthy Housing Programme.	197	>60	>60	>60	>60	>60
We will maintain capability to effectively respond to an emergency and provide education to raise public awareness.	The city/district/region is prepared for and can effectively respond to an emergency.	Achieved	Advancing	Advancing	Advancing	Advancing	Advancing
	Percentage of rostered staff that are trained in emergency management.	New measure	>80%	>80%	>80%	>80%	>80%

Where the money comes from

Please refer to 'Policies, Summaries and Statements' for the Revenue and Financing Policy for the Community Building Activity.

Significant effects of providing this activity

Wellbeing	Positive	Negative	How are we addressing these effects
Social	• Activities are targeted at improving the wellbeing of communities in our District. • Community building activities encourage participation and build tolerance and inclusiveness. • Community organisations are supported. • Improves safety in communities. • Building capacity and capability within communities and with Tangata Whenua assists in achieving local aspirations and supports good decision making.	• Difficulties in engaging with some groups in the community can mean the 'voice' of some parts of the community is not included in decision making. • Unable to prevent natural disasters causing human suffering and trauma on a large scale.	• Effective use of technology and emerging tools to engage with our communities. • Facilitation and support to collaborate with all sectors of the community.
Cultural	• Local heritage is preserved and promoted. • Events and programmes that support inclusiveness and ensure cultural diversity is celebrated, help to achieve wider social and cultural wellbeing. • Use of Marae to support Civil Defence.	• Management of the effects of a natural disaster may significantly impact on Tangata Whenua relationships to the land, sea and rivers. • Emergency events and shocks can negatively community connections and relationships.	• Work with hapū and iwi to build their readiness to reduce hazards, respond and recover from disaster. • Work with local communities to build resilience to shocks, stresses and emergencies.
Environmental	• Identification of hazards and appropriate steps taken to reduce and manage the risks associated with those hazards.	• Events or activities that are not well managed can cause local environmental effects, such as noise, traffic congestion. • Disasters can cause varying levels of damage to the environment. • Damage to lifelines (e.g. electricity, water supplies) causing wide-spread health and safety issues.	• Support and facilitation role from Council to ensure events and activities are well organised and communicated.
Economic	• Arts, culture and events can encourage and support the creative economy, supporting entrepreneurs and businesses to our District. • Lifeline infrastructure, such as water, wastewater and electricity, is managed to ensure continuous supply.	• Prioritisation of essential services in a disaster may have negative consequences to those communities not receiving emergency care.	• Building the capability of local not-for-profit organisations. • The Recovery component of Civil Defence and Emergency Management aims to rebuild and rehabilitate the District damaged as a result of the disaster.

**Section 3
Activities**

Hanga ā-Hapori
Community Facilities

Hanga ā-Hapori
Community Facilities

As part of the Communities Group of activities, community facilities include community halls, elder housing, and cemeteries. Community facilities contribute to achieving social and cultural wellbeing. They contribute to having communities where people are connected and feel they belong, have access to adequate housing, and have spaces where they can be active and healthy and learn and contribute.

What we provide

- Elder Housing
- Cemeteries
    - Katikati
    - Maketu
    - Oropi
    - Te Puke (old and new)
- Help support community halls.

Why we provide this activity

Our community outcome

- We can all enjoy a healthy and safe lifestyle.
- Our communities are vibrant and welcoming to all.

Community Facilities

Community Halls - The importance of community halls is reflected in local community ownership of 19 halls across our District. Council provides the land for 15 of these halls. Council has a Halls Policy which guides the operational relationship between Council and hall committees. Under the Community Halls Policy condition assessments are completed for each hall every six years. The condition assessments inform the 10-year work programmes for each hall and are used to set the rates based on maintenance and agreed capital development requirements.

A wide range of activities and events are held in halls which support recreation, learning and social interaction within our communities.

Enabling Housing - Access to affordable housing is a significant challenge in the District. Older people requiring rental accommodation face particular challenges, as they often have fixed incomes and the housing stock is not well suited to their needs. There is a growing number of older people in the district who are seeking good quality, affordable rental accommodation.

Council is working in partnership with central government and local providers to ensure more housing options are available. Council's elder housing provides much needed affordable rental housing for older people with limited financial means. Council will continue to provide elder housing as it does now and will work to redevelop the stock over time so the housing is fit for purpose and more can be provided. Council has an operational policy for elder housing which including eligibility criteria and sets rents at an affordable level.

Cemeteries - Cemeteries provide families, friends, and visitors a place to remember their loved ones. We are legally required to provide cemeteries to ensure the needs of our District are met now, and in the future. We are confident that our cemeteries have sufficient capacity to meet current and future demand.

Attitudes to burial and remembrance are changing, with people seeking different options including natural burials and remembrance gardens. Council has earmarked space for natural burials within the Te Puke cemetery.

How we will achieve our community outcomes

Goal	Our approach
Elder housing that meets the needs of our older residents that have high housing needs.	• We will continue to operate our elder housing portfolio and will take opportunities to redevelop the stock where the redevelopment can be funded either from revenue (rental income) or external funding sources. Over the next 3 years our focus is on redeveloping Heron Crescent in Katikati, using our Better Off Funding from central government and other external funding.
A network of community halls across the District meets local needs for education, recreation, and social connection.	• Work with halls on a yearly basis to implement their 10-year work programmes and to understand any future development plans. • Run a yearly expo for hall committees to understand requirements, and to share their experiences and approaches.
Cemeteries and places of remembrance meet the needs of our communities.	• Continue to own and maintain cemeteries at Katikati, Oropi, Te Puke (2) and Maketu. • Progress with development of a new cemetery and urupa at Hot Springs Road, Katikati. • Explore options for remembrance gardens through Reserve Management Planning processes. • Develop plans for natural burial areas earmarked for Te Puke cemetery, and for the new cemetery to be opened on Hot Springs Road.

What are we planning to do

Project ID	Name	2025	2026	2027	2028	2029	2030	2031	2032	2033	2034
280001	Property - Pensioner Housing Capital	77,100	83,576	85,350	87,200	88,973	90,747	92,520	94,293	96,067	97,763
280003	Elder Housing external funding	173,064	-	-	-	-	-	-	-	-	-
264315	Cemetery/Urupa Land Purchase & Development - West	-	367,403	209,150	213,683	-	-	-	-	-	-
264402	Reserves - Cemetery Te Puke Burial Beams	15,420	-	-	17,440	-	-	18,504	-	-	-
299502	Oropi Cemetery Beams & Roadway	9,252	-	-	-	-	-	-	-	-	-
299602	Maketu Cemetery Extension	150,000	-	-	113,100	115,400	-	-	-	-	-
LTP25/34-5	Te Puke Cemetery Natural Burials Construction	-	210,330	180,960	-	-	-	-	-	-	-
280835	Te Puke War Memorial Hall - Loan for improvements	300,000	-	-	-	-	-	-	-	-	-
280801	Property - Halls Katikati	98,762	117,241	128,697	141,765	156,365	172,939	141,952	161,640	184,508	210,979
280803	Property - Halls Ohauiti	13,421	16,494	18,725	21,323	24,316	27,796	31,853	36,597	42,159	48,657
280804	Property - Halls Omanawa	11,610	14,188	16,384	18,986	22,037	25,647	29,925	35,008	41,057	48,231
280805	Property - Halls Ōmokoroa	49,959	47,402	53,065	59,541	66,849	75,182	84,709	95,630	108,187	122,570
280806	Property - Halls Oropi	31,810	37,068	24,424	14,276	15,624	17,169	18,817	20,616	22,579	24,701
280809	Property - Halls Paengaroa	34,990	42,304	48,316	55,364	63,541	73,112	84,346	97,514	113,153	131,482
280810	Property - Halls Pyes Pa	24,712	29,300	32,782	36,761	41,247	46,357	52,193	58,877	66,555	75,340
280811	Property - Halls Te Puke	204,989	236,707	255,740	279,809	306,611	313,743	347,496	385,873	429,642	479,342
280812	Property - Halls Te Puna Community Centre	58,250	68,794	21,293	29,001	37,820	47,940	59,562	72,925	88,308	105,962
280813	Property - Halls Te Puna	16,086	24,078	58,502	63,309	68,866	75,414	83,169	92,391	103,402	116,486
280815	Property - Halls Waihī Beach	53,556	65,426	75,524	87,483	101,509	118,092	137,743	161,079	188,847	221,775
280816	Property - Halls Kaimai	10,274	12,372	14,072	16,056	18,346	21,015	24,134	27,788	32,081	37,107
280819	Property - Halls Pukehina Beach	23,140	26,579	28,920	31,668	34,842	38,562	42,938	48,105	54,227	61,454
280820	Property - Halls Te Ranga	8,673	10,921	12,986	15,485	18,481	22,095	26,457	31,728	38,099	45,772
280822	Property - Halls Whakamarama	18,081	21,975	25,234	29,075	33,556	38,830	45,051	52,408	61,127	71,425
280832	Property - Halls Katikati (Loan)	34,637	37,547	38,344	39,175	39,972	40,768	-	-	-	-
280833	Pukehina Hall Loan	27,815	-	-	-	-	-	-	-	-	-

Where the money comes from

Please refer to 'Policies, Summaries and Statements' for the Revenue and Financing Policy for the Community Facilities Activity.

How we will track progress

What we do	How we track progress	Result	Target				
		2023	2025	2026	2027	2028-30	2031-34
We will provide cemeteries at Katikati, Maketu, Oropi and Te Puke that cater for the burial needs of the community.	Number of cemeteries where plot availability is >30% of annual plot requirements or 5 plots at any one time.	4	4	4	4	4	4
	Areas for natural burials provided in the District.	0	1	1	1	2	2
We provide dedicated areas for memorialisation across the District.	Areas dedicated to memorialisation (either within a cemetary or in a reserve) provided in each ward of the District.	2	2	2	3	3	4
Partnerships with hall committees will be maintained.	Number of 10-year maintenance programmes in place with existing hall committees.	14	>14	>14	>14	>14	>14
We provide affordable rental housing for older people with limited financial means.	Number of units provided across the District (aim is to increase stock over time).	59	76	76	82	87	87

# Significant effects of providing this activity - Housing for older people

Wellbeing	Positive	Negative	How are we addressing these effects
Cultural	· Many of the units are located in areas where residents are able to access cultural and art events.	· Occupancy does not reflect the ethnic make-up of our District's population.	· Ensure Māori and people from other cultures are aware of the availability of housing for older people.
Economic	· Housing is affordable to low income older residents. · Provision of housing is self-funded not requiring ratepayer funding.	· Council will not be able to meet the demand for housing.	· Liaison with social housing providers and Kainga Ora should existing funding arrangements change.

Significant effects of providing this activity - Community Meeting Places

Wellbeing	Positive	Negative	How are we addressing these effects
Social	· Halls and Marae provide an important public space for social interaction, recreation and learning.	· Halls may be in locations that are not accessible for some residents. · Difficulty encouraging people to join hall committees. · All ratepayers in the hall area are required to pay for hall maintenance but may not all use the hall.	· Work with hall committees to assist them in promoting the use of halls.
Cultural	· Provides venues for cultural and art events.	· May not provide appropriate facilities for certain types of cultural and art events.	· Collection of rates on behalf of hall committees to support the capital development and maintenance of halls. · Establishment of the Marae Maintenance Fund to contribute to the maintenance of Marae.
Economic	· Provides a cost-effective venue for events and recreation activities.	· Difficulty in raising funds and encouraging the use of halls to support ongoing maintenance and capital development costs.	· Collection of rates on behalf of hall committees to support the capital development and maintenance of halls.

Significant effects of providing this activity - Community Cemeteries

Wellbeing	Positive	Negative	How are we addressing these effects
Social	· Meets community needs for cemeteries.	· Māori provide their own cemeteries, i.e. urupa. · May not meet the burial needs of our increasingly culturally diverse population. · Potential for increased demand due to the increasing proportion of older residents.	· Consideration of the cultural diversity of the population when reviewing cemetary capacity. · Projected population ageing figures are considered in the planning of cemeteries.
Cultural	· Preservation of history.	· Inability to meet some very specific cultural requirements may lead to customer dissatisfaction.	· Social infrastructure planning guidelines require consideration of cultural diversity when planning for cemeteries.
Environmental	· Relevant legislative and industry health and safety standards are complied with.	· Potential health effects.	· We adhere to the legal, health and safety requirements to minimise the environmental impact of cemeteries.
Economic	· Primarily funded by those requiring the service.	· There may be some people or their families who struggle to pay to use the cemetary.	· While the majority of cost is funded by the users of the service we contribute some funding to public cemeteries.
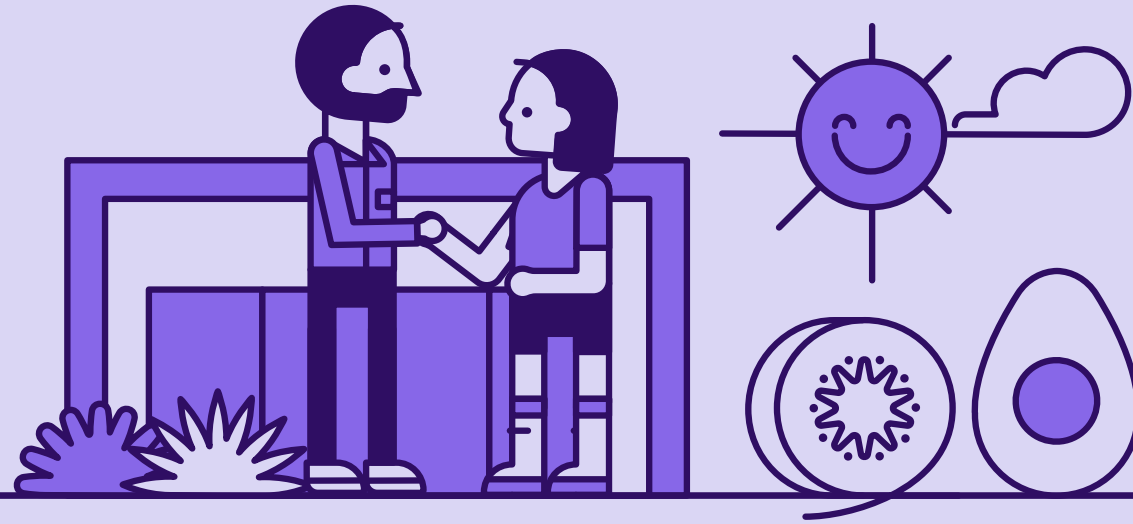
Section 3
Activities

Whanake Taiōhanga
Economic Development

Whanake Taiōhanga
Economic Development

This activity focuses on Council's role in supporting economic development, tourism, promotions, events and town centre development.

What we provide

- Town Centre Promotion
  - Te Puke
  - Katikati
  - Waihī Beach
- Support for external organisations, focused on strengthening our local and Western Bay of Plenty sub-regional economy
- Supporting economic development and tourism.

Why we provide this activity

Our community outcome

- Our economy is thriving
- Our communities are vibrant and welcoming to all.

Economic Development

Council sees its role as supporting and promoting economic development with an emphasis on:

- The interconnections between social, cultural and economic outcomes (e.g. adequate affordable housing for the workforce).

- Facilitating businesses and community organisations to learn from each other to improve economic, social and environmental outcomes.

- Continuing to support local organisations to promote vibrant town centres that service their communities, visitors and businesses.

- Encouraging innovation.

- Working with partner organisations in the government and business sectors to implement our sub-regional strategy.

Our Goals

- Create an environment that encourages and supports economic growth.

- Support services that are committed to enhancing workforce development and skills training.

- Promote tourism and destination development.

- Promote sustainability and support the transition to a low carbon economy.

- Proactively engage and partner with business, councils, SmartGrowth and Central Government to support economic development.

Where the money comes from

Please refer to 'Policies, Summaries and Statements' for the Revenue and Financing Policy for the Economic Development Activity.

How we will achieve our community outcomes

Goal	Our approach
Proactively engage and partner with business, councils, SmartGrowth and Central Government to support economic development.	• Collaborate with stakeholders. This includes engaging with industry, neighbouring councils, SmartGrowth, Central Government agencies, and community organisations. • Advocate to Central Government to fund economic initiatives in the District. • Recognise the importance of having sufficient affordable, healthy and safe housing to accommodate the workforce. • Work with iwi and hapū to support their economic development aspirations. • Work with educational institutions and relevant agencies to ensure all residents in the District, especially young people, have meaningful education, employment and training opportunities and are able to effectively participate in the workforce and community.
Create an environment that encourages and supports economic growth.	• Create a business-friendly environment by implementing policies and regulations which encourage economic development. • Investigate ways to encourage innovation internally including our approach to procurement. • Provide funding to support economic development initiatives which can show how they aim to achieve our goals and the wider sub-regional strategy. • Continue to automate and digitise Council services for a more efficient processing and interaction with businesses. • Continuing to advocate for and invest in cost-effective, sustainable and productive infrastructure such as reliable public transportation, roading upgrades, water, wastewater, stormwater, access to reliable Internet and other key infrastructure. Providing reliable infrastructure and amenities not only supports existing businesses but also attracts new investments and visitors to the region. • Advocate for and facilitate the establishment of an environment that builds the capacity and capability of our communities to effectively deliver services.
Support services that are committed to enhancing workforce development and skills training.	• Encourage and facilitate collaboration between sectors in the community, to create positive social and environmental outcomes. • Foster and recognise business innovation that incorporates economic, cultural, social and environmental benefits: • Recognise innovation by supporting awards for businesses that incorporate economic, cultural, social and environmental benefits. • Investigate ways in which Council could incentivise innovation which incorporates economic, cultural, social and environmental benefits. • Support organisations that are providing development or training and education programs that meet the needs of local businesses. By supporting skill development and lifelong learning, we contribute to a highly skilled workforce that is attractive to businesses.
Promote tourism and destination development.	• Provide town centre promotion, support events and festivals and work with organisers to ensure successful event management within our towns and communities. • Develop the Western Bay of Plenty as a leading domestic and international tourist destination. • Investigate initiatives that recognise and support the cultural diversity of the Western Bay of Plenty District economy.
Promote a circular economy and support the transition to a low carbon economy.	• Recognise the increasing cultural diversity of our communities, workforce and employers and support their contribution to a sustainable District economy. • Encourage businesses to adopt sustainable business practices to improve community outcomes.

What are we planning to do

Project ID	Name	2025	2026	2027	2028	2029	2030	2031	2032	2033	2034
326804	Property - Katikati Town Centre Development Ward Funded	102,080	112,104	114,482	116,964	119,343	121,722	124,100	126,479	128,858	131,133
326805	Property - Town Centre Katikati	505,600	-	227,599	-	237,262	-	246,720	-	256,178	-
298901	Tourism Bay of Plenty CCO Services	268,000	350,000	325,000	367,575	375,050	382,525	390,000	397,475	404,950	412,100
299001	Sub-Regional Economic Services Contract Joint TCC / WBOPDC	217,730	222,651	226,366	282,750	288,500	294,250	300,000	305,750	311,500	317,000
299101	Economic development - community capacity building	15,420	22,287	17,070	23,253	17,795	24,199	18,504	25,145	19,213	26,070
299301	Te Puke Promotion - Te Puke Economic Development Group	80,000	86,720	88,560	90,480	92,320	94,160	96,000	97,840	99,680	101,440
299302	Town Centre Promotion - EPIC Te Puke	55,000	59,620	60,885	62,205	63,470	64,735	66,000	67,265	68,530	69,740
299401	Economic Development Contract - Katch Katikati	125,000	135,500	138,375	141,375	144,250	147,125	150,000	152,875	155,750	158,500
336501	Economic Development - Waihī Beach Events and Promotions	67,000	72,628	74,169	75,777	77,318	78,859	80,400	81,941	83,482	84,956

How we will track progress

What we do	How we track progress	Result	Target				
		2023	2025	2026	2027	2028-30	2031-34
• Create an environment that encourages and supports economic growth. • Support services that are committed to enhancing workforce development and skills training. • Promote tourism and destination development. • Promote a circular economy and support the transition to a low carbon economy. • Proactively engage and partner with business, Councils, SmartGrowth and Central Government to support economic development.	Percentage of key performance indicators achieved within the service delivery contracts.	New measure	>90%	>90%	>90%	>90%	>90%

Significant effects of providing this activity

Wellbeing	Positive	Negative	How are we addressing these effects
Social	• A vibrant and viable town centre provides a focus for the community and provides jobs and services along with a destination for socialising and leisure. • The social wellbeing of communities is affected by its residents' ability to access employment and a range of goods and services. • Economic growth can stimulate provision of additional services and facilities so improving the social infrastructure on offer to our communities.	• Our role is limited and, while we can support provision of the 'right conditions' for economic development, we cannot control all aspects.	• Maximising what influence Council does have to support economic development.
Cultural	• We support protection and enhancement of this asset and are also aware of the economic opportunities available from cultural and historic tourism. • The Māori economy is significant in the District and has potential to grow and positively impact on the overall economy.	• There is often tension between the protection of our cultural heritage and economic progress.	• Council will support, as appropriate, the development of the Māori economy.
Environmental	• Supports innovation which maximises the use of local resources and minimises waste that occurs in the production of goods. • Minimising the impact of economic growth on the environment while considering the benefits and need for such growth are important.	• There is often a tension between environmental protection and economic progress.	• We consider the impact of economic development on the environment. • We resource community development staff to work with environmental care groups to enhance and improve the environment.
Economic	• A strong local economy is a key part of a robust, attractive, sustainable community. • Supporting the provision of the right conditions for economic development, including land, accessible town centres, supporting infrastructure and a quality lifestyle, is vital. • We provide visitor information facilities which encourage more visitors and more spending within the local economy.	• The local economy is driven by many external factors. Our role is therefore limited and while we can seek to create desirable conditions for economic growth we cannot control the direct creation of employment opportunities and continuation of local economic development.	• We understand the need to support economic development and are keen to improve those processes which have an impact on those delivering economic development, for example building and consent processes and our planning framework.

**Section 3
Activities**

Wharepukapuka me Papa Ratonga
Libraries and Service Centres

Wharepukapuka me Papa Ratonga
Libraries and Service Centres

Our libraries and service centres sit at the heart of our community. They provide welcoming and inclusive spaces where people can connect and access knowledge. Our libraries empower people through literacy, learning and free access to information and resources. Reading, digital fluency, free computer access and training are all central to our libraries. They also house our local heritage, stories and history. Our libraries and service centres belong to everyone and contribute to connected communities where lifelong learning opportunities thrive.

What we provide

- One Head Office and Contact Centre (key service centre)
- Four libraries and service centres in Waihī Beach, Katikati, Ōmokoroa and Te Puke
- One Digital Hub as part of The Centre - Pātuki Manawa in Katikati

Why we provide this activity

Our community outcome

- Our communities are vibrant and welcoming to all.

Libraries and Service Centres

In the Western Bay our libraries include Council service centres, providing a 'one-stop shop' for information and access to Council services.

The core role of libraries has remained constant over time but the way libraries deliver services to meet community demand has changed. Our libraries still house and provide physical and unique resources but the reasons for people to visit libraries has changed.

People are now seeking an `experience', creativity, face-to-face connectivity, one-on-one guidance and expertise. Libraries with digital technology provide multi-channel access to collections and services. They are a conduit to government services and information. For people with no IT/internet services in their home, libraries provide the technology they require.

Council's libraries help empower our communities by providing information, community connection, learning and creative experiences for a wide audience.

The Centre - Pātuki Manawa in Katikati

Is an example of a modern library, service centre and purpose-built community space that is used for delivery of library programmes and for community use. In line with priorities for libraries to progress digital literacy, Council has partnered with Central Government to establish a Regional Digital Hub. Council will continue to provide digital technology and deliver programmes that make the best use of the opportunities technology provides.

Ōmokoroa

Council has opened an interim space for the library in Ōmokoroa. This space will act as a holding space until a new library and service centre is provided in the new town centre.

Waihī Beach and Te Puke

The next 10 years will see the rebuild of the Waihī Beach Library and the Te Puke library and service centre. The rebuilds will ensure the libraries and service centres sit at the heart of the community and provide multi-use community space. Council will look for partnership opportunities to ensure these spaces respond to local community needs and aspirations.

From community feedback we know the public has a high level of satisfaction with the library service, however they would like to have increased digital access and increased 'people' spaces for activities such as study areas, children's events, community displays and technology enabled hubs.

How we will achieve our community outcomes

Goal	Our approach
Our network of libraries and service centres are safe, welcoming, inclusive, flexible spaces for community connection.	• Our libraries and service centres will be located within our town centres as a key community space that is easily accessible for local communities. • We will design our libraries to provide flexible spaces that can be used for a range of different purposes, including learning, creativity, community and business development opportunities.
Our libraries enable access to information and knowledge.	• At the core of our library service is our collection of books, magazines, e-content and other resources. We will maintain and enhance this collection to support our wider goals of improving literacy, reducing inequities in access to information and to support lifelong learning. • We will maintain and enhance access to our local heritage collection as a key repository for local heritage and local stories, supporting a sense of belonging and connection to our place. • We will also continue to provide access to key resources for research, such as newspapers, magazines, databases and journals. Our staff are trained to navigate a wide range of topics. • We will continue to provide access to Council services and information through a shared service model in our libraries, to ensure access to services is available within local communities.
Our libraries are places to share and enhance learning, knowledge, and creativity.	• We will continue to provide programmes that focus on early literacy, teens and youth, and services for older people. • We will work to enhance our partnerships with Tangata Whenua. • We will enhance our digital literacy programmes by providing facilities that are technology enabled and will partner with Central Government and local communities on specific programmes that aim to bridge the digital divide.
Our libraries collaborate with the community. We host, connect and facilitate.	• We will continue to operate Western Bay Community Archive and work with volunteers to enhance our local heritage collection. We will enhance our community outreach through supporting local community event and through using our digital platforms to create connections. • We will work with local organisations, including arts, culture and heritage provider and schools to deliver programmes that meet the needs of our communities and to expand our services. We will focus on connecting with youth, Māori, and migrant populations. • For new builds, we will look for opportunities to partner with other providers and local community groups to ensure what's provided is sustainable and meets community needs.

Where the money comes from

Please refer to 'Policies, Summaries and Statements' for the Revenue and Financing Policy for the Libraries and Service Centres Activity.

What are we planning to do

Project ID	Name	2025	2026	2027	2028	2029	2030	2031	2032	2033	2034
318401	Reconfiguring the public reception area Barkes Corner	-	-	-	46,507	-	-	-	-	-	-
332101	Waihī Beach Library Building	775,000	4,340,336	399,627	-	-	-	-	-	-	-
332301	Te Puke Library Building	-	-	1,706,994	10,982,010	2,308,000	-	-	-	-	-
282103	Libraries - Book Purchases Renewals	359,895	399,879	418,572	438,339	447,253	456,167	465,081	473,995	482,909	491,435
282105	Libraries - Book Purchases New	56,208	62,757	66,011	69,465	70,877	72,290	73,703	75,115	76,528	77,879
318501	District Libraries Security Tags	-	-	56,900	-	-	60,498	-	-	64,044	-
LTP25/34-41	Ōmokoroa Library and Service Centre	-	-	-	-	-	-	-	-	373,800	380,400
330902	Libraries - Aotearoa Peoples Network Kaharoa (APNK) Operational costs	24,672	27,859	28,450	29,067	30,844	31,459	32,074	32,688	33,303	33,891

How we will track progress

What we do	How we track progress	Result	Target				
		2023	2025	2026	2027	2028-30	2031-34
We will provide a network of libraries and service centres that provide safe, welcoming, inclusive, and flexible spaces for community connection. We provide access to free WIFI technology and programmes that meet community needs. We provide access to and maintain collections, including heritage collections, that meet customer needs. We provide programmes and events that cater for community needs and aspirations. We provide customer services that are responsive to the needs of the community.	Number of library and service centre providing multi-use community spaces. Aim is one in each of the four urban centres (Te Puke, Katikati, Waihī Beach and Ōmokoroa).	1 centre	1 centre	1 centre	2 centres	2 centres	4 centres
	Number of physical visits to libraries and service centres per annum.	253,441	>270,000	>270,000	>270,000	>290,000	>290,000
	Number of people attending events and programs.	New measure	7,000	7,000	7,000	7,000	7,000
	Number of library items (books and e-books) available per person *(LIANZA std 3 per resident).	New measure	2	2	2	2	2
	Percentage of customer satisfaction with service provided by frontline staff based on real time survey.	New measure	90%	90%	90%	90%	90%

Significant effects of providing this activity

Wellbeing	Positive	Negative	How are we addressing these effects
Social	· Libraries provide public space for social interaction and participation in community life. · Increases digital access for communities. · Provides a range of community-based educational opportunities for people of all types and ages. · Supports education and skill development. · Contributes to people's sense of belonging to an area. · Provides information about available community services, may improve access to those services.	· None identified.	· Effectively utilizing existing space to support the range of needs of library users.
Cultural	· Provides a mechanism to showcase, communicate and preserve cultural knowledge. · Provides a connection to our heritage and to the heritage of others. · Provides digital access. · Promotes empathy and understanding between different cultures. · Reduces social isolation and celebrates cultural diversity.	· Having insufficient resources and knowledge to effectively cater to and reflect the range of cultures in our communities.	· Cultural diversity training for staff. · Seeking knowledge and expertise from those in our communities from across all cultures.
Environmental	· Raises awareness of environmental issues through displays. · Allows access to knowledge about environmental issues. · Library buildings can be showcases for sustainability and eco-design.	· None identified.	· Planning for new libraries incorporates sustainability and eco-design features.
Economic	· Enables individuals to gain knowledge, up-skill and become computer literate. · Helps individuals who are unable to access information technology elsewhere. · Provides an anchor for downtown developments. · Supports employers, e.g. referring potential employees.	· User fees and charges for some services may be a barrier to access.	· Planning for new libraries will include consideration of information communications technology. · User fees and charges are reviewed annually.
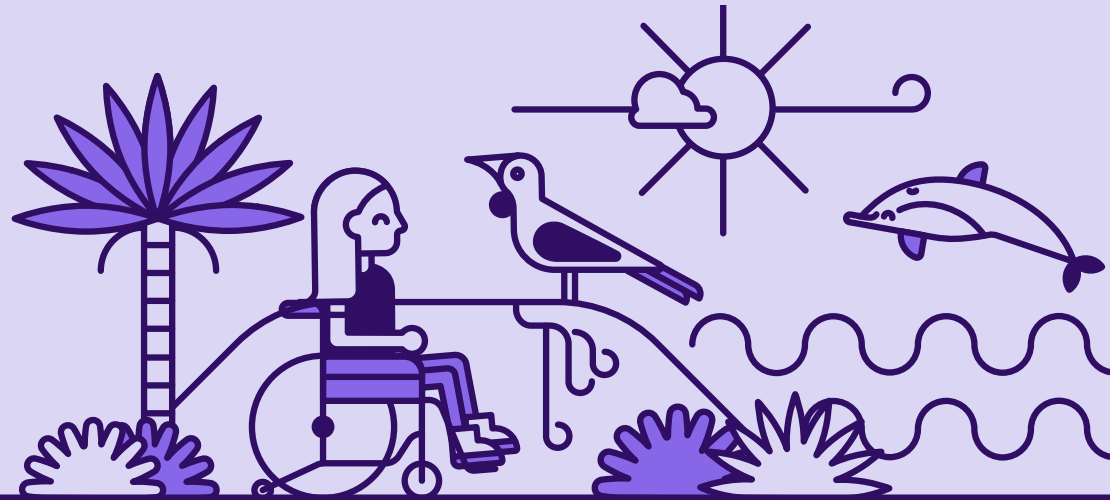
**Section 3
Activities**

Taiao Māori me Nohonga Tautīnei
Natural Environment and Sustainable Living

Taiao Māori me Nohonga Tautīnei
Natural Environment and Sustainable Living

Council's Environment Strategy sets out Council's contribution to achieving a clean, green and valued environment.

What we provide

- Education programmes and initiatives
- Support for environment service delivery providers
- Environmental programmes
- Community group support
- Liaison with the regional council and partners (with a focus on environmental issues).

Why we provide this activity

Our community outcome

- Our environment is clean, green and valued.

Natural Environment and Sustainable Living

Council has a statutory obligation under the Local Government Act 2002 to promote environmental wellbeing for the benefit of today's and future generations. Under the Resource Management Act 1991 we have responsibilities to control the effects of land use on the environment including natural hazards and indigenous biodiversity.

Council provides incentives for landowners undertaking conservation and environmental restoration work, through protection lot rules in the District Plan. Council also supports environmental monitoring programmes, so that we have relevant data to understand the value of the work we're doing and ensure it is being maintained.

Our communities value their local green space and sites of natural and cultural significance. Parks and reserves can provide habitat for native species and connections to rivers, harbours and the ocean. Protecting and enhancing natural and cultural sites of significance not only preserves the sites, it enables the historical knowledge gained from those sites to be preserved and used to inform our present actions.

The Western Bay of Plenty is fortunate to have several large projects and programmes involving Bay of Plenty Regional Council, Department of Conservation, Tangata Whenua, landowners and community environmental groups, that aim to improve biodiversity and water quality. These projects have grown from the desire of local communities to protect and enhance the natural environment that they value so highly. Council supports these initiatives and will continue to collaborate with local communities on project delivery.

Protecting and enhancing our natural environment also contributes to our resilience to the impacts of climate change. Healthy natural habitats maintain our groundwater, sequester carbon and improve air and water quality.

Green 'corridors' through urban areas can have multiple functions and bring nature into our towns. Iwi and Hapu have a strong connection to their whenua. It is important Iwi and Hapu are able to access and protect significant sites. Council will invest in projects led by mana whenua to enable this.

Fostering our connection to nature is essential, in particular in our towns. Council supports programmes that engage local communities in the environment around them and educates them about how their choices and actions affect the environment. The community is interested in having a lighter environmental footprint and Council supports programmes that engage individuals and communities in how to do this.

Over the next three years Council will focus on:

Kaituna - Supporting implementation of the Kaituna River Action Plan.

Education - Continuing to fund programmes that build understanding and educate us about our unique natural environment, how we can protect it and how we can have a lighter environmental footprint.

Cultural Heritage - Investment into Iwi and Hapū led initiatives that restore and protect natural and cultural heritage sites.

Collaboration and funding support - Continuing collaboration and funding support for existing projects and building relationships to support future projects.

Funding support to local environmental projects through the Community Matching Fund – Ecological Fund.

Biodiversity opportunities - We will investigate and implement opportunities to increase biodiversity on council land e.g., restoring an converting land to native habitat.

Ecological Corridors - We will support other agencies and the community to build, enhance and protect ecological corridors across the district.

Biosecurity - We will support agencies and the community to reduce biosecurity threats and deliver education.
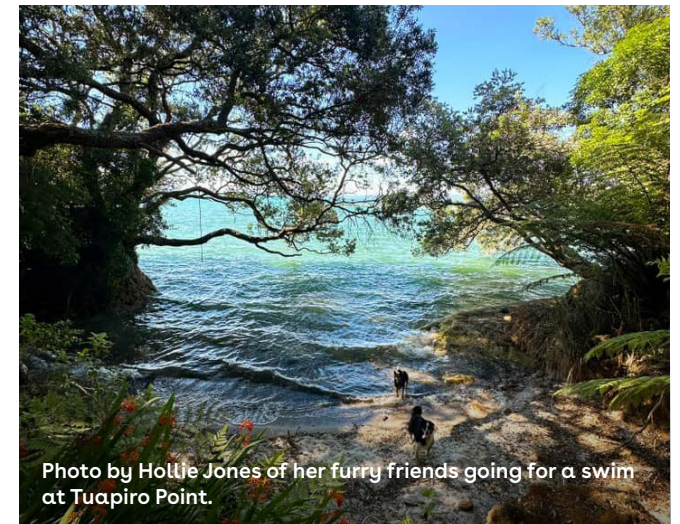

Photo by Hollie Jones of her furry friends going for a swim at Tuapiro Point.

How we will achieve our community outcomes

Goal	Our approach
Increasing indigenous biodiversity.	• We will align our funding and support with multi-agency collaborative projects involving Bay of Plenty Regional Council, Department of Conservation, local conservation and restoration groups, local landowners and Tangata Whenua. Our funding will contribute to identified local actions. • We will support and fund action plans where Council is a partner agency, including Te Maru o Kaituna and the Tauranga Moana Harbour programme. • We will continue to support the Coastcare programme.
Connecting people with the natural environment and having a lighter footprint.	• We will support local environmental education programmes that engage communities and schools, in both urban and rural environments. • We will continue to provide funding support to community led initiatives which connect residents to the natural environment. • We will use the Community Matching Fund to support local environment projects that have both ecological and sustainable living outcomes.
Protecting important natural and cultural areas.	• We will continue to use incentives, rules and monitoring to protect important natural and cultural areas. This includes the use of pr otection lot provisions. Council will continue to monitor protection lots to ensure they are maintaining and enhancing important ecological features. • We will work with Tangata Whenua on mapping cultural heritage sites and methods for protection.
Address the impacts of climate change	• We will develop tools and use structure planning processes to develop gullies network plans. • We will restore and protect dune systems to mitigate against the affects of climate change. • We will investigate opportunities to increase biodiversity on council owned land. • We will develop a sustainable procurement policy.

Photo by Peter Drix capturing a seagull enjoying the sunset at Waihī Beach.

What are we planning to do

Project ID	Name	2025	2026	2027	2028	2029	2030	2031	2032	2033	2034
306902	Compliance - Environmental Monitoring Protection Lots	51,650	57,590	59,139	60,689	62,187	63,633	65,079	66,474	67,920	69,314
357901	Environmental Programmes - Multi-agency funded programmes	160,000	178,400	183,200	188,000	192,640	197,120	201,600	205,920	210,400	214,720
252302	Environmental Services Contract - Ecological Education	62,000	69,130	70,990	72,850	74,648	76,384	78,120	79,794	81,530	83,204
252306	Environmental Services Contract - Maketu Ongataro Wetland Society Education Programme	37,000	41,255	42,365	43,475	44,548	45,584	46,620	47,619	48,655	49,654
306403	Environment Capacity Building - East	30,990	34,554	35,484	36,413	37,312	38,180	39,047	39,884	40,752	41,589
306405	Environmental Capacity Building - West	55,000	63,555	66,410	70,500	74,648	76,384	78,120	79,794	81,530	83,204
311701	Reserves - Ecological Financial Contributions Fencing	514	557	569	581	593	605	617	629	640	652
311702	Reserves - Ecological Financial Contributions Enhancement Plantings	925	1,003	1,024	1,046	1,067	1,089	1,110	1,131	1,153	1,173
311810	Grant - Tauranga Moana Biosecurity Capital	11,000	12,265	12,595	12,925	13,244	13,552	13,860	14,157	14,465	14,762
311812	Environmental Services Contract- Envirohub	44,000	49,060	50,380	51,700	52,976	54,208	55,440	56,628	57,860	59,048
352201	Community Matching fund - Ecological projects	60,000	66,900	68,700	70,500	72,240	73,920	75,600	77,220	78,900	80,520
354801	Climate Change Responsiveness	100,000	107,700	82,500	84,150	85,800	87,375	88,950	90,600	92,175	93,750
356402	Environment - Kaituna River Action Plan Implementation	50,000	55,750	57,250	58,750	60,200	61,600	63,000	64,350	65,750	67,100
162401	Reserves - Esplanade Strips Compensation funding	10,330	17,277	17,742	18,207	24,875	25,453	26,032	26,589	27,168	27,726
244602	Reserves - Community Contract Coastcare	18,555	20,689	21,245	21,802	22,340	22,860	23,379	23,880	24,400	24,901
302302	Reserves - Pukehina Beach Protection funding	15,495	17,277	17,742	18,207	18,656	19,090	19,524	19,942	20,376	20,794

How we will track progress

What we do	How we track progress	Result	Target				
		2023	2025	2026	2027	2028-30	2031-34
We support multi-agency programmes and community-led programmes that increase indigenous biodiversity, improve water quality and protect significant natural habitats and cultural heritage sites, in both urban and rural environments.	Percentage of projects funded through Community Matching Fund that are completed.	91%	>90%	>90%	>90%	>90%	>90%
	Number of community groups supported who aim to improve environment outcomes.	New measure	>7%	>7%	>7%	>7%	>7%
We use incentives, rules and monitoring to increase protection of significant natural and cultural features.	Number of QEII covenants and protection lots monitored throughout the District.	New measure	>100	>100	>100	>100	>100
We support environmental education programmes that build our understanding of the natural environment and how we can have a lighter footprint and lead to action. We use structure planning processes and assessment tools to develop blue/green networks that maintain and protect natural assets.	Number of environmental and sustainable living education initiatives.	11	>6	>6	>6	>6	>6

Where the money comes from

Please refer to 'Policies, Summaries and Statements' for the Revenue and Financing Policy for the Natural Environment and Sustainable Living Activity.

Significant effects of providing this activity

| Wellbeing	Positive	Negative	How are we addressing these effects
Social	· Provides environmental education which is recognised as one of the most valuable methods of supporting the natural environment. · The natural environment is a highly valued community asset. Everyone benefits from an enhanced natural environment. · Residents and visitors use the natural environment as a community resource and for opportunities to socialise. · Engagement of community members to create environmental community groups provides both social and environmental enhancement outcomes. Provides environmental education which is recognised as one of the most valuable methods of supporting the natural environment.	· There may be some community environmental groups who consider our work with the natural environment to be inappropriate (possibly by location or by method of remediation/enhancement).	· We focus on education as a means of helping communities understand why we do this work, for example by targeting schools. Research indicates that developing an awareness of environmental sustainability early in life means that practices/ understanding are embedded and often practiced in later years.
Cultural	· The natural environment is a valued and significant cultural asset. · Protection and enhancement of the natural environment and cultural sites supports local identity. · Fosters respect for the cultural traditions and heritage of an area/environment.	· Risk of cultural sites being seen as less important. · Risk of the mauri or spiritual significance of a cultural site being diminished.	· Ensure that staff have access to relevant information and are appropriately equipped with the knowledge and skills to share information relating to the cultural significance of our natural environment.
Environmental	· Helps support habitats for native flora and fauna. · Helps to ensure that our use of the natural environment for farming practices is more sustainable into the future. · Helps to sustain and enhance biodiversity within our District. · Contributes to landscape character and visual amenity. · Can be used to manage or mitigate natural hazards and the predicted impact of climate change.	· There may be some members of the community who hold differing views on the methods by which we seek to improve our natural environment, for example clearing mangroves.	· We work with communities, landowners and environmental groups to provide education and support regarding the work we are undertaking.
Economic	· A high quality natural environment is vital for continued commercial success across a range of businesses reliant on natural resources. · Provision of funding support is a vital tool in ensuring the establishment and ongoing support for these environmental protection and enhancement projects.	· Environmental restoration and protection projects may be perceived as impeding economic progress,for example land development. · Our work may initiate projects which will require financial support long term. Groups unable to manage themselves effectively in the future may request further financial support at a later date.	· We work with landowners and commercial businesses to help educate them in terms of both regulatory provisions and environmental best practice. · We support groups and provide longterm advice about managing projects and sourcing longterm funding.
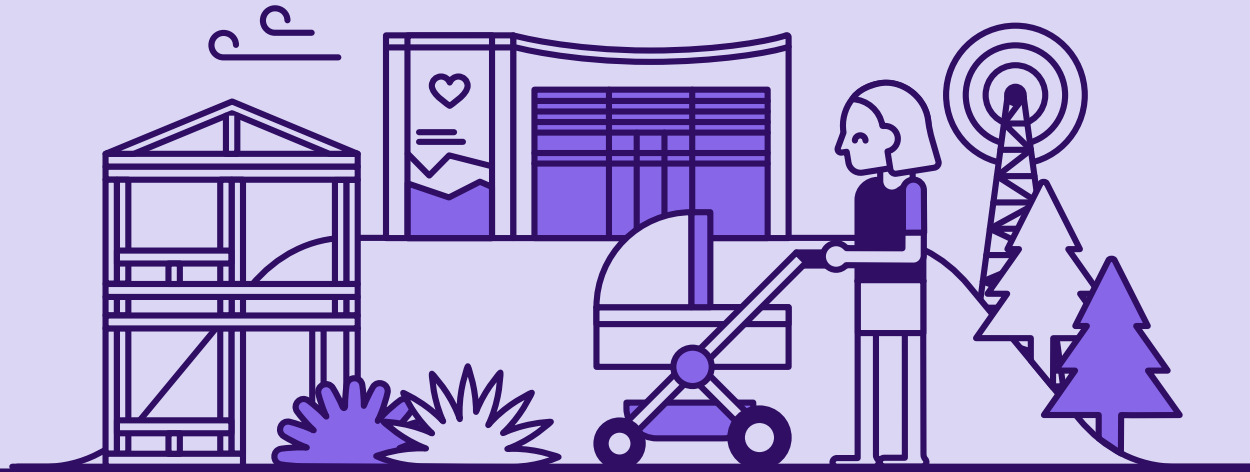
Mahere ki Raurangi
Planning for the Future

Mahere ki Raurangi
Planning for the Future

Planning for the future includes the development of this Long Term Plan and other strategic plans, policies and bylaws to support the health, safety and general wellbeing of our communities.

What we provide

Policy and Planning

- Bylaws
- Policies
- Strategies
- S17A reviews
- Advocacy

Environmental Planning

- District Plan
- Structure Plans
- Growth Strategies
- Monitoring

Why we provide this activity

Our community outcome

- Leaders are effective, informed and inclusive.
- We have authentic Te Tiriti based relationships with Tangata Whenua.

Planning for the Future

Our District is constantly changing and continues to experience rapid population growth and a consequent increase in housing, plus shifts in social and ethnic make-up. We inform our future planning through monitoring our demographic changes, development trends, the state of our environment and customer satisfaction.

Planning for the future includes resource management planning and local government policy and planning. More particularly these activities help us to:

- Understand the characteristics of our District, the trends that are occurring and the pressures it is facing.

- Work with our communities to understand their aspirations for the future and ensure they have a voice in matters that affect their lives.

- Identify and respond to the resource management issues facing our District, including improvements in urban design quality and revitalisation of our town centres, maintaining rural production and amenity and protection of the environment.

- Develop policies and bylaws to support the health, safety and general wellbeing of our communities.

- Advocate for our communities, residents and District.

Council maintains and develops strategic plans, policies and bylaws to support the health, safety and general wellbeing of communities. This involves responding to legislative changes, updating and developing new strategies, monitoring the impact of growth and development in our District, undertaking community engagement and working with key stakeholders and other agencies to plan for our future.

SmartGrowth - an overview

SmartGrowth is the growth management strategy for the western Bay of Plenty sub-region, comprising both the Western Bay of Plenty District and Tauranga City.

This area has experienced population growth since the 1950s. SmartGrowth is a collaboration between Western Bay of Plenty District Council, Tauranga City Council, Bay of Plenty Regional Council, Waka Kotahi NZ Transport Agency and Tangata Whenua. We work in partnership with Central Government, businesses, education groups, industry and the community.

The SmartGrowth strategy was developed in 2004 to outline a plan for sustainable urban and rural growth management. Fundamental to this management plan was the protection of versatile (productive) soils. SmartGrowth identifies future land supply needs and sequences its release and development according to demand and the ability for it to be serviced by appropriate infrastructure and equitable funding. This is important as our District has a large land area and several distinct urban centres, so providing infrastructure is more expensive compared to a compact, single settlement like a city.

The SmartGrowth strategy is anchored through the Regional Policy Statement (RPS) and the Long Term Plans and District Plans of the partner councils, and is an effective channel for securing Central Government funding to progress the Western Bay of Plenty sub-region.

Council will continue to work with Tangata Whenua to develop and implement strategic plans for our two Partnership Forums, Te Kāhui Mana Whenua o Tauranga Moana and Te Ihu o te Waka o Te Arawa.

These plans provide a framework for identifying issues of significance to Māori in line with the aspirations Tangata Whenua have and the clear statutory obligations Council has to Māori. The plans also outline an annual work programme to drive actions that address those issues of significance.

How we will achieve our community outcomes

Goal	Our approach

Develop, monitor, review and advocate policy and plans that support the achievement of our vision for the District, our community outcomes and the direction provided by SmartGrowth.	**Our people and communities**
	• Undertake our planning collaboratively to ensure people have a voice in matters that affect their lives.
	• Make it easier for people to understand our processes and how to participate in them (for example Annual Plan, Long Term Plan and District Plan processes).
	• Recognise, plan and advocate for the needs of diverse groups within our communities, to support people from different cultures, older people, younger people and people with disabilities to meet their social needs, maximise their potential for development and enhance their wellbeing.
	• Build the capacity of Tangata Whenua to support the development of comprehensive Iwi and Hapū Management Plans.
	• Improve capability and capacity to engage with and respond to Tangata Whenua.
	
	Resource management planning
	• Ensure an operative District Plan is in place and kept up to date.
	• Manage growth by implementing the SmartGrowth Strategy based on the following principles:
	  • Residential growth centres to accommodate most additional population growth and provide for a range of urban living opportunities.
	  • Employment growth centres to provide for employment opportunities of local and regional significance.
	  • Rural development opportunities that protect the productive land resource while also allowing for rural lifestyles.
	  • Transport corridors linking the region internally and externally.
	  • Ideally, costs of development are to be met by the developer and not by the community.
	
	Strategic planning
	• Ensure a Long Term Plan is in place and review it every three years.
	• Develop and review our strategies.
	
	Community planning
	• Work with communities to develop and monitor Community Development Plans (environmental, social, economic, cultural and infrastructural) for each of our District's communities.
	• Promote improvements in design and urban design quality in our District.
	• Support crime prevention through environmental design plans.
	• Plan to support town centre revitalisation.
	• Understand the social infrastructure requirements of our communities to support individuals, families, groups and communities to meet their social needs, maximise their potential for development and enhance their wellbeing.

Photo by Glenn Larsen of family time at Waihī Beach.

How we will achieve our community outcomes (continued)

Goal	Our approach
Develop, monitor, review and advocate policy and plans that support the achievement of our vision for the District, our community outcomes and the direction provided by SmartGrowth.	**Infrastructure planning** • Undertake investigations and feasibility studies to provide information for decision making on infrastructure projects. **Policy and bylaw development** • Develop policies and bylaws to support the health, safety and general wellbeing of communities. • Review our bylaws and policies in accordance with legislative requirements. **Monitoring and review** • Monitor, review and report progress towards community outcomes. • Monitor trends and changes in legislation to determine the impact on our activities. • Monitor the state of the environment and effectiveness of our District Plan. • Monitor the impacts of growth and development on our District in accordance with District and sub-regional monitoring frameworks. **Collaboration and advocacy** • Work with key stakeholders and other agencies to take a collaborative approach to planning for the future. • Influence legislation and national policy. • Advocate for our communities, residents and District.

Where the money comes from

Please refer to 'Policies, Summaries and Statements' for the Revenue and Financing Policy for the Planning for the Future Activity.
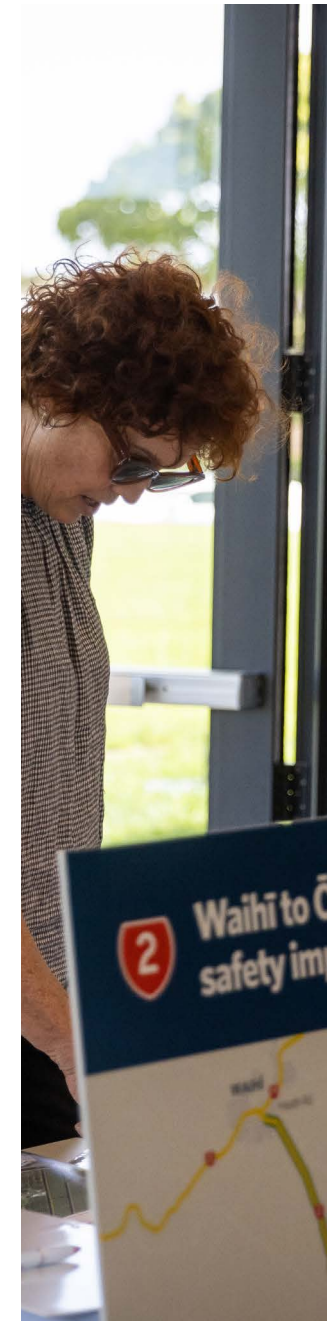
What are we planning to do

Project ID	Name	2025	2026	2027	2028	2029	2030	2031	2032	2033	2034
151102	Reserve Management Plans - Te Puke/Maketu	-	-	-	-	-	-	1,260	-	-	-
151103	Reserve Management Plans - Katikati/Waihī Beach	-	-	-	1,175	-	-	-	-	-	-
151105	Reserve Management Plans - Kaimai	1,000	-	-	-	-	-	-	-	-	1,342
151107	Policy & Planning - Reserve Concept Plans	8,000	8,920	9,160	9,400	9,632	9,856	10,080	10,296	10,520	10,736
175602	Policy & Planning - Management of LTP review	-	111,500	114,500	-	120,400	123,200	-	128,700	131,500	-
175910	Policy & Planning - Policy Development and Review	10,330	11,518	11,828	12,138	12,437	12,727	13,016	13,295	13,584	13,863
287702	Solid Waste/Joint WMMP Action Plan Review	-	-	-	1,175	1,204	-	-	-	1,315	1,342
288702	Strategy Review	-	23,036	-	-	24,875	-	-	26,589	-	-
293002	Policy & Planning - Bylaw Review and Development	5,165	5,759	5,914	6,069	6,219	6,363	6,508	6,647	6,792	6,931
296301	Monitoring Reports - Annual Residents Survey	51,650	57,590	59,139	60,689	62,187	63,633	65,079	66,474	67,920	69,314
252208	Planning - SmartGrowth Implementation coordination share	160,000	178,400	183,200	188,000	192,640	197,120	201,600	205,920	210,400	214,720
346401	Natural Hazards Collaborative Planning	75,000	83,625	85,875	88,125	90,300	-	-	-	-	-
354101	Spatial Planning	150,000	167,250	171,750	176,250	180,600	184,800	189,000	193,050	197,250	201,300
354901	Eastern Centre (Te Kainga) Business Case Development	100,000	111,500	-	-	-	-	-	-	-	-
LTP25/34-12	Resource Management Reform	100,000	111,500	114,500	-	-	-	-	-	-	-
LTP25/34-13	Plan Changes / Structure Planning	100,000	111,500	114,500	117,500	120,400	123,200	126,000	128,700	131,500	134,200

How we will track progress

What we do	How we track progress	Result	Target				
		2023	2025	2026	2027	2028-30	2031-34
Develop, monitor, review and advocate policy and plans that support the achievement of our vision for the District, our community outcomes and the direction provided by SmartGrowth. The District Plan is updated to meet the needs of our District. Council processes comply with the statutory requirements.	Plans, strategies, and District Plan changes are developed or reviewed in accordance with Council-approved programme.	100%	100%	100%	100%	100%	100%
	Structure Plans are developed and reviewed to ensure there is greenfield land to accommodate growth as required by the National Policy Statement on Urban Development.	>10 years supply	>10 years supply	>10 years supply	>10 years supply	>10 years supply	>10 years supply

Significant effects of providing this activity

Wellbeing	Positive	Negative	How are we addressing these effects
Social	• Engaging communities in planning and policy development processes enables them to have a voice in matters that affect their lives. • Community safety is enhanced by plans that adopt Crime Prevention through Environmental Design principles. • Community planning processes assist in defining community identity, encourage community leaders to emerge and provide a framework for realising community aspirations. • Engagement processes enable community members to hear and appreciate views different from their own. • Ensuring appropriate and timely social infrastructure is available to meet new communities' social needs, maximize their potential for development and enhance their wellbeing.	• Communities may not have the capacity for engagement on all plans and policies. • Policies and plans can be of advantage to some individuals or groups at the expense of others.	• Using innovative approaches for connecting with communities to enhance planning and policy development. • Ensuring equal opportunities exist for different stakeholder groups to make submissions and access information.
Cultural	• Identifying and protecting cultural heritage sites. • Community development approaches recognise the diversity of their cultural and ethnic make-up. • Better understanding of the cultural traditions and heritage of people living within our District. • Engaging Tangata Whenua in planning and policy development enables their input into matters that affect their lives. • Supporting Hapū Management Plans assists iwi and hapū in improving resource management, as well as progressing their social and economic development.	• None identified	

Significant effects of providing this activity (continued)

Wellbeing	Positive	Negative	How are we addressing these effects
Environmental	· Protection of significant landscape features and sites of ecological significance. Improvements in the quality of the natural environment (for example waterways, air, native flora and fauna). · Protecting versatile soils. · Protecting amenity values. · Enhanced understanding of how well our natural environment can adapt to change and absorb the impact of human activities. · Minimising adverse environmental effects of our decision making protects and improves the environment.	· Environment Court appeal processes are costly for all parties.	· Ensuring robust pre-engagement processes are undertaken to minimise the risk of appeal or challenge.
Economic	· Land use and transport planning are more integrated. · Areas for business growth are identified and planned for to provide a range of quality employment opportunities. · Sensitivity issues that arise from incompatible activities being side-by-side are avoided. · Well-planned town centres and a quality-built environment present an attractive investment proposition.	· Some policy decisions take time to consult upon and may take months (or even years) to develop. · Environment Court appeal processes are costly for all parties.	· Ensuring robust pre-engagement processes are undertaken to minimise the risk of appeal or challenge.
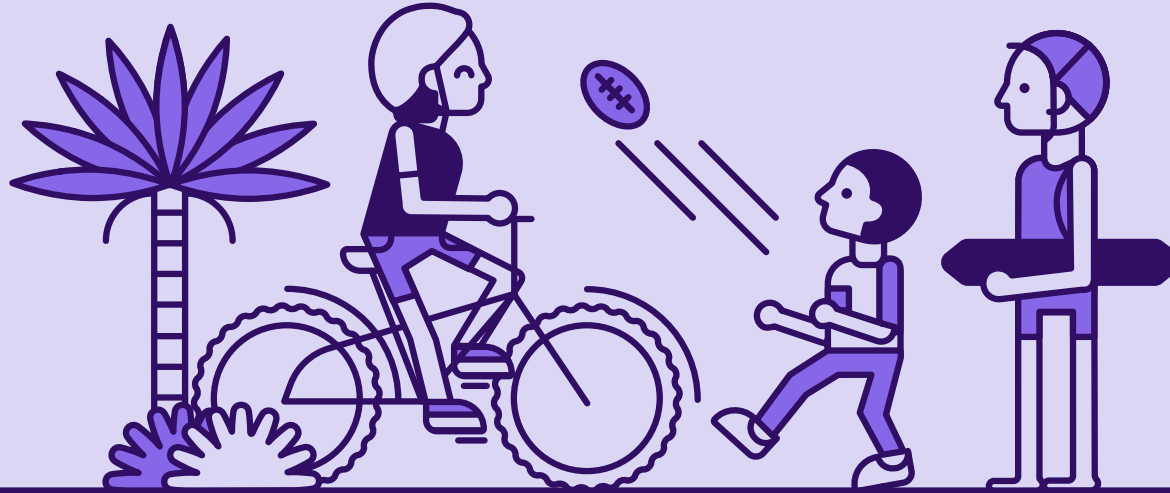
**Section 3
Activities**

Rēhia me Papa Wātea
Recreation and Open Space

Rēhia me Papa Wātea
Recreation and Open Space

Our recreation and open space network plays an important role in contributing to the social, environmental, cultural and economic wellbeing of our community.

What we provide

This activity includes all recreation and open space assets owned and administered by Council. Among other things, recreation includes leisure, organised sport, informal sports activity and passive recreation such as walking.

Activities such as arts and culture, facilities such as libraries and community halls and the natural environment aspects of open space are included in other Activity Plans within this LTP.

- Walking and cycling networks
- Neighbourhood reserves
- Camp grounds
- Esplanade and coastal reserves
- Swimming pools
- Indoor recreation centre (with Katikati College)
- Water access - boat ramps, wharves and jetties, pontoons
- Coastal erosion protection structures (seawalls)
- Playgrounds
- Heritage, natural and cultural reserves
- Skate parks
- Dog parks
- Public toilets
- Sport and recreation parks
- Sub-regional parks (TECT Park and Huharua Park).

Why we provide this activity

Our community outcome

- We can all enjoy a healthy and safe lifestyle.
- Our environment is clean, green and valued.
- Our communities are vibrant and welcoming to all.

Recreation and Open Space

The benefits of an active, healthy community, particularly as the population ages, are well known. Our network of public open space and facilities provides opportunities for people to interact socially and improve their health as well as contributing to the protection of cultural, landscape and ecological values.

The benefits of an active, healthy community, particularly as the population ages, are well known. Our network of public open space and facilities provides opportunities for people to interact socially and improve their health as well as contributing to the protection of cultural, landscape and ecological values.

As the population increases, additional demand is placed on our recreation and open space network. We need to ensure we keep pace with this demand so that it continues to meet the needs of the distinct communities located across the District.

In common with other councils across the country we remain aware of the need to balance effective development and management of our recreation and open space network with the community's ability to pay for it.

All councils in the Bay of Plenty have worked together to develop a regionally focused Spaces and Places Strategy and fund its implementation over the next several years. Across the region we are seeing better coordination of facility development and improved relationship building where partnership/collaborative approaches may form part of the solution. We are also aware of the need to meet community aspirations and to manage competing demands for open space and facilities from different user groups.

Our ongoing programme of reserve management plan reviews provides the opportunity to work with each ward to identify local community aspirations and put in place a plan for how these can be responded to through development and management of parks and reserves. This ensures that we continue to provide fit-for-purpose places and spaces for our existing and future communities.

We will also continue to focus on understanding barriers to participation in sport and recreation activities, continuing to enhance our open space network through our reserve management planning processes and working with Tauranga City Council and other organisations to ensure our joint sub-regional parks.

Our focus for this activity

Pools - Council will continue to work with the community to identify options for a new swimming pool development in Te Puke. Provision is also made for upgrade work to the Dave Hume Swimming Pool and future replacement (2040+) and the purchase of land in Ōmokoroa for future swimming pool development.

Reserves - We have a clear approach to determine our requirements for local neighbourhood reserves in new growth areas, across the District and for dog parks and sport and recreation parks.

Sports Centres - We will continue to work in partnership with Katikati College to ensure the community access agreement for the Katikati Action Centre is maximised to best meet the needs of local communities. Any other proposals for similar types of facilities will be assessed on a case-by-case basis and in accordance with the BOP Spaces and Places Strategy.

Walking and Cycleways - Our Walking and Cycling Action Plan enables us to continue to build on the significant achievements to date and to continue to work with neighbouring councils, local community support and private funders to further develop cycleway network as well as advocate for further government funding to develop our network.

Boat Ramps - A review of all previous information on boat ramp use over the last 10-20 years has identified that all-tide or 'premier' boat ramps within the District and western Bay of Plenty region will continue to come under pressure from growth. Council needs to plan for this through a mix of capacity upgrades and new provision.

How we will achieve our community outcomes

Goal	Our approach
Provide appropriate opportunities to access the recreation and open space network. **Note: Access can mean physical access, affordable access, disabled access, geographic access etc.**	• Continue to apply adopted levels of service to the provision of the recreation and open space network, including the provision of facilities to a 'basic' standard with a requirement for the community to fund any higher level of service. • Apply adopted levels of service for swimming pools, indoor recreation centres, neighbourhood parks and sport and recreation parks. • Improve monitoring of facility use in community partnership agreements to ensure utilisation is maximised where appropriate and meeting the needs of local communities. • Recognise the need to achieve a balance between enhancing accessibility to the open space network, while protecting areas where there are important natural, cultural and environmental values.
Connect our spaces and places to each other and to destinations such as schools and community gathering places.	• Continue to implement the Walking and Cycling Action Plan, working with neighbouring councils, local communities, and private funders as well as advocating for further government funding to develop our network.
Protect and enhance important environmental, cultural and heritage values.	• Continue to enhance the open space network to achieve environmental and cultural objectives where possible in existing and new reserves and reflect the heritage values of the area. • Continue to carry out riparian planting programmes with the community, secure esplanade reserves for conservation and recreational values and apply the Coastal Erosion Responses Policy to existing coastal assets and future planning.
Provides spaces and places that our community are proud of, that are safe, accessible and that encourage participation.	• Apply Crime Prevention Through Environmental Design Principles (CPTED) to our open space network development and management approach. • Support meaningful partnerships which increase opportunities for affordable access to recreation facilities and open space networks. • Understand barriers to participation in recreation activities. Utilise existing community research and locally based engagement to assist in identifying options to remove these barriers. • Encourage use of the recreation and open space network for activities that appeal to a diverse range of people and that bring communities together.

How we will achieve our community outcomes (continued)

Goal	Our approach
Collaborate and partner with Tangata Whenua and the community to provide recreation and open space experiences.	• Use open space network plans and iwi/hapū management plans to identify potential sites that require protection in the future. • Work in partnership to identify the potential to secure land that protects cultural and environmental values where these may be at risk of development. Consider alongside subregional parks approach. • Continue to engage with the community, including on new or upgraded facility development, walking and cycleway development, reserve management planning processes and concept plan/reserve development processes.
Proactively plan for future recreation and open space needs taking into consideration the range of factors that influence this including growth, current provision, changing trends, access and environmental factors.	• Continue to review and update Reserve Management Plans so that they remain relevant, reflect local community needs and future challenges and trends. • Develop and implement open space network plans to enable a clear set of priorities to assist with future planning. Align with green blue network plans to ensure an integrated approach. • Ensure recreation and open space networks are an integral part of development of structure plans for future growth areas and implement agreed levels of service through these plans. • Work with Tauranga City Council and other parties to ensure our joint sub-regional parks approach continues to respond to growth, recreation and environmental needs of the western Bay of Plenty sub-region. • Apply the New Zealand Recreation Association (NZRA) reserve categories to our open space network to ensure we have clearly defined role and functions of different types of open space and to assist with benchmarking against other councils.

Where the money comes from

Please refer to 'Policies, Summaries and Statements' for the Revenue and Financing Policy for the Recreation and Open Space Activity.

What are we planning to do

Project ID	Name	2025	2026	2027	2028	2029	2030	2031	2032	2033	2034
166008	Centennial Park sports fields renovation and drainage	-	254,059	-	-	-	-	-	-	-	-
212912	Moore Park Katikati - Toilet	-	-	276,750	-	-	-	-	-	-	-
218406	Reserves - Ōmokoroa Domain concept plan implementation	-	331,961	56,900	-	-	-	-	-	-	-
219304	Reserves - Katikati Park Road Whakaruruhau and signage	25,704	-	-	-	-	-	-	-	-	-
225403	Reserves - District Wide Reserves Minor Works	41,120	44,574	56,900	58,133	59,316	60,498	61,680	62,862	64,044	65,175
244005	Paengaroa - new sports field	-	-	-	-	-	341,208	-	-	-	-
244113	Reserves - Maramatanga Park concept plan implementation	100,000	-	-	-	-	-	-	-	-	-
244912	Reserves - District Wide Acquisition funding	1,967,200	2,507,292	284,499	290,667	2,669,202	2,722,401	2,775,600	611,500	623,000	634,000
245601	Reserves - Maketu Spencer Ave funding for general development	60,000	78,048	137,268	101,790	69,240	-	-	-	-	-
245602	Spencer Ave - Concept Plan	15,420	-	-	-	-	-	-	-	-	-
246810	Midway Park & Pukehina Parade - Sportsfield Medium 2nd stage	55,000	30,547	11,070	67,860	-	264,825	-	-	-	-
260105	The Landing - Jetty	120,000	-	-	-	-	-	-	-	-	-
260306	Kauri Point - Car Park	-	-	70,101	-	-	-	-	-	-	-
260315	Kauri Point - Atea development	-	-	-	17,440	-	-	-	-	-	-
260409	Minden Te Puna Neighbourhood Park	-	111,435	-	-	-	-	-	-	-	-
260415	Pahoia Domain Carpark extension	-	-	-	-	-	-	130,145	-	-	-
260507	Old Coach Rd/Pokopoko Stream	-	39,002	-	-	-	-	-	-	-	-
260523	Otamarakau / Rogers Rd - boat ramp & formalise boat access	-	-	22,760	-	-	-	-	-	-	-
260524	Otamarakau / Rogers Rd - car parks	-	-	59,176	-	-	-	-	-	-	-
265810	McMillan Rd picnic area development	-	-	-	156,960	-	-	-	-	-	-
312501	Reserves - District Signage Capital	20,560	22,287	22,760	23,253	23,726	24,199	24,672	25,145	25,618	26,070
320801	Reserves - Asset Replacement Projects funding	1,200,481	1,594,077	1,065,544	1,226,944	1,453,773	1,579,947	1,408,549	1,496,770	1,700,231	1,135,559
322102	Reserves - Waihī Beach Pohutukawa Reserve	-	-	55,350	-	-	-	-	-	-	-
322701	Pongakawa Domain upgrade access/carpark	-	-	98,862	-	-	-	-	-	-	-
330701	Reserves - Tauranga Harbour Explanade funding	25,700	27,859	28,450	29,067	29,658	30,249	30,840	31,431	32,022	32,588
330801	Reserves - Matakana Island Panepane Point Development	56,781	89,148	-	-	-	-	-	-	-	-
331201	Reserves - Tauranga Harbour Margins project funding	25,700	27,859	28,450	29,067	29,658	30,249	30,840	31,431	32,022	32,588
342001	Reserves - Assets Erosion Protection funding	205,600	222,870	227,599	232,534	237,262	241,991	246,720	251,449	256,178	260,701
345301	Reserves - Cycleways & Walkways funding	308,400	334,306	341,399	348,800	355,894	362,987	370,080	377,173	384,266	391,051
345401	Ōmokoroa Active Reserves	2,639,996	2,168,000	1,365,595	-	-	-	-	-	-	-
345601	Reserves - Waihī Beach Skatepark Upgrade	-	110,568	-	-	-	-	-	-	-	-
353701	Reserves - Dog Parks - Capital Development	30,000	-	-	-	-	-	-	-	-	-

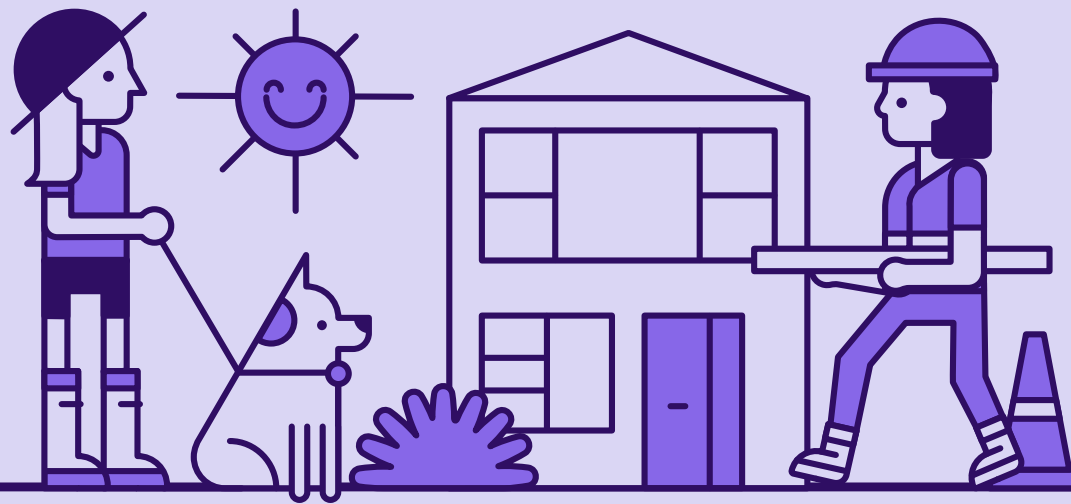| Project ID	Name	2025	2026	2027	2028	2029	2030	2031	2032	2033	2034
354201	Reserves - Conway Road Reserve Concept Plan Implementation	214,500	135,500	88,560	-	-	-	-	-	-	-
354301	Reserves - Waitekohekohe Reserve concept plan implementation	340,000	54,200	-	-	-	-	-	-	-	-
354401	Reserves - Wairoa Road Rowing club Reserve	-	-	101,282	74,992	9,253	60,498	-	-	-	-
354501	Reserves - Lynley Park Subdivision	-	106,982	159,319	220,907	-	-	-	-	-	-
354601	Reserves - Precious Family Reserve Concept Plan implementation	64,456	-	-	-	-	-	-	-	-	-
357501	Reserves - Bell Road Kaituna River access	64,248	27,859	34,937	-	-	-	-	-	-	-
357601	Reserves - Otaiparia Kaituna River	-	50,948	589,129	39,585	-	-	-	-	-	-
361201	Arawa Road concept plan	-	-	-	62,205	-	-	-	-	-	-
LTP25/34-24	Reserves - Ōmokoroa - Harbour Ridge Reserve Concept development	-	-	-	214,890	173,100	329,560	-	-	-	-
LTP25/34-27	Reserves - Te Puke - MacLoughlin Drive Subdivision Future Reserve Development	-	-	-	-	-	470,800	240,000	-	-	-
LTP25/34-37	Playground at Kiokio Reserve	-	10,840	188,190	10,179	10,386	10,593	10,800	11,007	11,214	11,412
LTP25/34-38	Pongakawa Heritage House	-	-	-	101,790	5,770	5,885	6,000	6,115	6,230	6,340
326106	Pools - Te Puke new indoor swimming pool facility	-	108,400	553,500	3,266,627	9,999,171	3,399,487	-	-	-	-
281507	Reserves - Coastal & Marine Projects funding	51,400	55,718	56,900	58,133	59,316	60,498	61,680	62,862	64,044	65,175
295203	Reserves - Ōmokoroa Domain funding	-	249,990	-	-	1,186,312	1,209,956	3,084,000	-	-	-
321101	Reserves - Coastal Marine Asset Replacement Project funding	1,789,146	2,126,808	1,470,096	2,626,182	1,594,828	863,918	880,800	897,682	914,564	930,712
358901	Coastal & Marine - Panepane Wharf Replacement	1,362,744	-	-	-	-	-	-	-	-	-
289808	Reserves - TECT All Terrain Park Public Infrastructure	102,800	111,435	113,800	116,267	118,631	120,996	123,360	125,724	128,089	130,350
289815	Reserves - TECT All Terrain Park Roading	154,200	167,153	56,900	58,133	59,316	60,498	61,680	62,862	64,044	65,175
289823	Reserves - TECT All Terrain Park Subhub & Park Signage	20,560	22,287	22,760	23,253	23,726	24,199	24,672	25,145	25,618	26,070
289824	TECT All Terrain Park - Forest Replantings	232,922	158,247	111,943	-	29,631	170,481	-	-	-	-
289840	Reserves - TECT All Terrain Park Asset Development	46,173	93,606	44,382	12,789	-	-	-	-	-	-
289858	Reserves - TECT All Terrain Park Motorsport Entrance Relocation	211,000	-	-	-	-	-	-	-	-	-
289860	Reserves - TECT All Terrain Park Events Space Fence	60,000	-	-	-	-	-	-	-	-	-
289861	Reserves - TECT All Terrain Park Ngawaro Road Crossing	-	65,040	-	-	-	-	-	-	-	-
289862	Reserves - TECT All Terrain Park Te Matai Road Network Extension	51,400	55,718	-	-	-	-	-	-	-	-
289863	Reserves - TECT All Terrain Park Te Matai Sealed Driver Training Area - Forestry	-	-	455,198	-	-	-	-	-	-	-
289864	Reserves - TECT All Terrain Park Inclusive Adventure Playground	102,804	-	-	-	2,253,993	-	-	-	-	-
289865	Reserves - TECT All Terrain Park Motorsport Shared Training/Administration Build	10,000	271,000	276,750	-	-	-	-	-	-	-

Project ID	Name	2025	2026	2027	2028	2029	2030	2031	2032	2033	2034
345701	Placeholder: Sub-regional Coastal Park - Council contribution	-	-	-	-	593,156	-	-	-	-	-
213404	Reserves - Asset Management Improvement Programme	75,000	81,300	83,025	58,133	59,316	60,498	61,680	62,862	64,044	65,175
164501	Reserves - Te Puke Sports Field Service Delivery Contract	15,420	16,715	17,070	17,440	17,795	18,149	18,504	18,859	19,213	19,553
249201	Reserves - Facilities in the community fund	56,540	61,289	62,590	63,947	65,247	66,548	67,848	69,148	70,449	71,693
260522	Otamarakau / Rogers Rd - planting & weed spraying	-	-	11,949	-	-	-	-	-	-	-
312502	Reserves - District Signage Operating	10,280	11,144	11,380	11,627	11,863	12,100	12,336	12,572	12,809	13,035
318901	Reserves - Sub Regional Council Contribution to Sports and Exhibition Centre funding	34,243	37,119	37,907	38,729	39,516	40,304	41,092	41,879	42,667	43,420
336701	Reserves - Matakana Island Service Delivery Contract funding	5,140	5,572	5,690	5,813	5,932	6,050	6,168	6,286	6,404	6,518
352301	Reserves - District CCTV Implementation	40,232	21,680	22,140	22,620	23,080	23,540	24,000	24,460	24,920	25,360
353702	Reserves - Dog Parks Maintenance	6,000	6,504	6,642	6,786	6,924	7,062	7,200	7,338	7,476	7,608
163503	Te Puke Aquatic Centre Service Delivery Contract	318,680	345,449	352,779	-	-	-	-	-	-	-
165401	Reserves - Pools Dave Hume Service Delivery Contract	300,000	325,200	332,100	339,300	346,200	353,100	360,000	366,900	373,800	380,400
326104	Reserves - pools Te Puke Painting	-	-	-	-	-	120,996	-	-	-	-
326105	Reserves - Pools Te Puke repairs and maintenance	35,000	37,940	38,745	-	-	-	-	-	-	-
326108	Pools - Te Puke New Indoor Pool Facility	-	-	-	-	593,156	1,209,956	1,233,600	1,257,244	1,280,888	1,303,504
289835	Reserves - TECT All Terrain Park Plans and Assessments	10,280	11,144	11,380	11,627	11,863	12,100	12,336	12,572	12,809	13,035

How we will track progress

What we do	How we track progress		Result	Target				
			2023	2025	2026	2027	2028-30	2031-34
We provide safe, attractive and well-maintained facilities and amenities to our community. We continue to provide quality experiences that meet the needs of our community through ongoing engagement, planning, development and management of the recreation and open space network. We provide a fit-for-purpose, future-proofed swimming pool network that meets the needs of local communities. We provide safe, attractive and well-maintained facilities and amenities to our community. We provide an accessible network of reserves within urban areas for recreation and amenity purpose. We provide a safe and connected walking and cycling network that leads to improved transport choices and provides a variety of recreational experiences through and beyond our District.	The percentage of recreational facilities that have an average to excellent grading of equal to or less than 3 (1 excellent, 5 very poor) as defined in the NZ Park and Recreation Asset Grading manual).		94%	>90%	>90%	>90%	>90%	>90%
	The best practice score for strategic planning is comprised of 10 measures including parks strategy development, use of provision and distribution of levels of service, and development of activity strategies (% compared to peer group NZ wide).		New measure	>67%	>67%	>67%	>67%	>67%
	Increasing user numbers at Dave Hume Swimming Pool and Te Puke Memorial Pool. Note: When pools are closed for development target is 0.	• Katikati	18,008	>25,000	>25,000	>30,000	>30,000	>30,000
		• Te Puke	2,935	>25,000	>25,000	>25,000	>25.000	>30,000
	Neighbourhood reserves (or a suitable equivalent experience e.g. sport and recreation parks) are located within 400 meters (5-10 minute walk) of urban/town residential properties.		99%	>85%	>85%	>85%	>90%	>95%
	Walking and cycling track counters identify increasing use over time.		164,942	>105,000	>110,000	>115,000	>120,000	>125,000

Significant effects of providing this activity

Wellbeing	Positive	Negative	How are we addressing these effects
Social	• Provides space for physical activity, recreation and play; helps to provide for a healthy and interactive community. • A higher level of facilities and managed open space creates an attractive place to visit/live and a higher level of social/cultural wellbeing. • Fosters a sense of civic pride. • The open space network provides a smoke-free environment.	• Potential for negative impact on privacy, noise and loss of views. • Some uses affect neighbouring properties. • May attract anti-social behaviour (graffiti, drinking alcohol, bullying). • Managing community expectations for local recreation opportunities.	• Providing a process of public consultation through reviews of Reserve Management Plans on a regular basis. • Design active reserve space to meet anticipated uses and minimise impact on surrounding area. • Apply best practice urban design principles to minimise impacts of new development. • Apply Crime Prevention Through Environmental Design (CPTED) principles in planning for reserve space.
Cultural	• Provides a location for community events.	• Congestion and over-use of destination parks and facilities. • Increased traffic congestion around peak activity periods.	• Providing a process of public consultation through reviews of Reserve Management Plans on a regular basis. • Design active reserve space to meet anticipated uses and minimise impact on surrounding area.
Environmental	• Provides places of respite, retreat and connection to the natural environment. • Encourages community groups to work collectively on environment restoration projects (eg Coast care). • Protects areas of cultural, historic and environmental value.	• Littering and discarded rubbish. • Chemical use on parks (e.g. spraying weed killers). • Increased traffic congestion around peak activity periods.	• Signage is used to inform users of the chemical use regime. • Manage accessibility to protect areas of significance. • Providing a process of public consultation through reviews of Reserve Management Plans on a regular basis. • Design active reserve space to meet anticipated uses and minimise impact on surrounding area.
Economic	• Attracts tourism to our District.	• Congestion and over-use of destination parks and facilities. • Increased traffic congestion around peak activity periods.	• Providing a process of public consultation through reviews of Reserve Management Plans on a regular basis. • Design active reserve space to meet anticipated uses and minimise impact on surrounding area.

Section 3
Activities

Ratonga Waeture
Regulatory Services

Ratonga Waeture
Regulatory Services

As a regulator we are required to take a balanced response to decision making by considering the competing rights of individuals and groups to undertake particular activities.

What we provide

- Parking services
- Animal control services
- Resource consent
- Building consent processing and inspections
- Licencing for food and alcohol
- Noise control
- Dog shelters
- Building Act, Resource Management Act (RMA) and bylaw complaince monitoring
- Building Warrant of Fitness (BWOF)
- Fencing and swimming pool audits
- Land Information Memorandum (LIMS) and Project Information Memorandum (PIMS).

Why we provide this activity

Our community outcome

- We can all enjoy a healthy and safe lifestyle.
- Our environment is clean, green and valued.

Regulatory Services

We aim to provide high quality regulatory services in a fair and impartial manner, ensuring that customers are kept fully informed at key stages in the service delivery process.

Our decisions on activities are influenced by:

- Legislation, regulations and national standards that we are required to comply with.

- The opportunities we take to develop local policies, plans and bylaws to regulate local issues.

Our Regulatory Services group of activities includes protecting people and the environment by regulating and licensing aspects of commercial services and private behaviour where wellbeing issues arise.

These activities include:

- Resource Consent services (including Land Information Memorandum)

- Animal Control services

- Building services

- Community protection (such as bylaw compliance, alcohol licencing, food licencing, parking, etc.)

Regulatory Services group of activities

Resource Consent Services (including Land Information Memorandum) - Since 2015, the District has experienced a high level of growth and unprecedented demand for residential properties, which has had direct impact particularly on Council's consenting and inspecting functions. The challenge for us remains to ensure we meet statutory requirements such as processing time, and have sufficient resourcing with the right technical expertise to enable us to meet the needs of our customers.

Animal Control Services - There have also been effects of growth on other areas of service delivery that may be less obvious. For example, with the population growth the District has experienced, the number of dogs in the District has also increased. This presents challenges meeting existing levels of service such as response times for dog control service requests and complaints, managing the registration process and following up registration of known dogs.

Online Services - We know customer expectations are changing and there is demand for us to deliver more of our services online. We launched online Building Consents in 2017, Resource Consents in 2019, an electronic District Plan in 2021 and moved to a new and improved online Building Consent system in early 2023.

Building Consents - Changes to the Building Act 2004 in 2020 impacted the way we work and the decisions we can make. Looking forward, we need to ensure that we continue to provide efficient and cost-effective services to our communities in line with any revised legislative requirements.

Other issues we know are important to our communities include our response to issues such as littering, dog control, unsafe or illegal buildings and car parking. We will continue to ensure that our responses and any actions are well balanced andfair.

How we will achieve our community outcomes

Goal	Our approach
Animal Control Services Provide a safe environment for the public through promoting responsible dog ownership.	**To achieve our goal we engage with the community to manage dog safety concerns by:** • Ensuring we have a Dog Control Policy and Bylaw in place at all times to set out how we will manage dogs within our District and the compliance approaches we may take. • Maintaining a register of dogs within our District and having a process for unregistered dogs. • Providing for the impounding and care of stray and seized dogs. • Providing a complaint resolution service in relation to roaming dogs, barking dogs, sub-standard care and dog attacks. • Monitoring dogs in public spaces. • Promoting responsible dog ownership through education and community dog events. • Actively re-homing suitable dogs and fostering these dogs until an appropriate home can be found. • Responding to reports of livestock wandering in public places.
Building Services Building work is regulated to ensure the health and safety of people and sustainability in design and construction methods.	**To achieve our goal we administer the requirements of the Building Act 2004 ('the Act') and other related legislation by:** • Maintaining our accreditation as a Building Consent Authority. • Providing information to the public regarding the Act, Building Code and building consent process. • Processing building consents applications to ensure compliance with the Act and Building Code and issuing consent approvals. • Processing Project Information Memoranda (PIMs) • Inspecting building work to ensure that the work complies with the Act and Building Code and issue Code Compliance Certificates where appropriate. • Administering processes to enable issuance of Compliance Schedules, Certificates of Acceptance and building warrants of fitness. • Investigating complaints and breaches of the Act. • Issuing Notices to Fix and, where appropriate, infringement notices pursuant to the Act. • Identifying earthquake-prone buildings and issuing earthquake-prone building notices to strengthen or demolish unsafe buildings. • Lodging complaints to the Building Practitioners Board in relation to misconduct of Licensed Building Practitioners or non-licensed builders undertaking restricted building work. • Ensuring that we have a policy in place detailing our approach for managing dangerous and insanitary buildings. • Undertaking requirements and obligations for earthquake-prone buildings pursuant to the Act. • Processing of building consent applications for swimming pool fencing to ensure compliance with the Act. • Inspecting of swimming pool fencing to ensure compliance with the Act and issue Code Compliance Certificates or certificates of periodic inspection where appropriate. • Responding to claims on weather-tightness for dwellings and multi-unit dwellings. • Responding to and administering the process where applications for Determinations are submitted to the Ministry of Business, Innovation and Employment.

How we will achieve our community outcomes (continued)

| Goal	Our approach
Resource Consent Services The quality of the environment is maintained and enhanced through effective decision-making on resource consents.	**To achieve our goal we administer the requirements of the Resource Management Act 1991 and other related legislation by:** • Providing information to people about how the rules in our District Plan may impact on activities they wish to undertake, the activities undertaken by neighbouring properties and in relation to the preparation of resource consent applications. • Processing resource consent applications for land use and subdivision. • Processing Land Information Memoranda (LIMs). • Monitoring compliance with conditions of consent and District Plan rules and taking enforcement action where appropriate. • Provide District Plan (planning) advice in relation to Project Information Memoranda (PIMs).
Community Protection Improve, protect and preserve the environment and public health and safety by minimising risks from nuisances and offensive behaviour.	**Environmental health** • Meeting the accreditation requirements of a Food Verification Agency. • Working with businesses to assist them in meeting the requirements of the Food Act 2014. • Registering and inspecting/verifying food premises, hairdressers, camping grounds and mortuaries. • Investigating noise complaints on a 24 hour/day basis and take compliance action as required. • Investigating reported methamphetamine contaminated properties and require appropriate remediation. **District Licensing Committee** • Deliver District Licensing Committee activities as required by the Sale and Supply of Alcohol Act 2012, including processing applications for alcohol licences and monitoring the performance of licensed premises to ensure compliance with this Act. • Minimising harm through effective decision making on alcohol licences. **Hazardous substances** • Providing information and support for the public on hazardous substances. • Managing hazardous substances in public places. • Responding to hazardous substances incidents in public places and on private property. **Parking enforecement** • Enable maximum car park availability in the Katikati and Te Puke town centres (and seasonally at Waihī Beach) during working/shopping hours by checking adherence to parking restrictions, ensuring vehicles are registered and display current warrants of fitness, ensuring that car parks (e.g. mobility and vehicle loading parks are used appropriately) and issuing infringement notices where appropriate. **General** • Provide a customer contact service for matters covered by a number of bylaws and undertake compliance actions in order to minimise nuisance to the public.
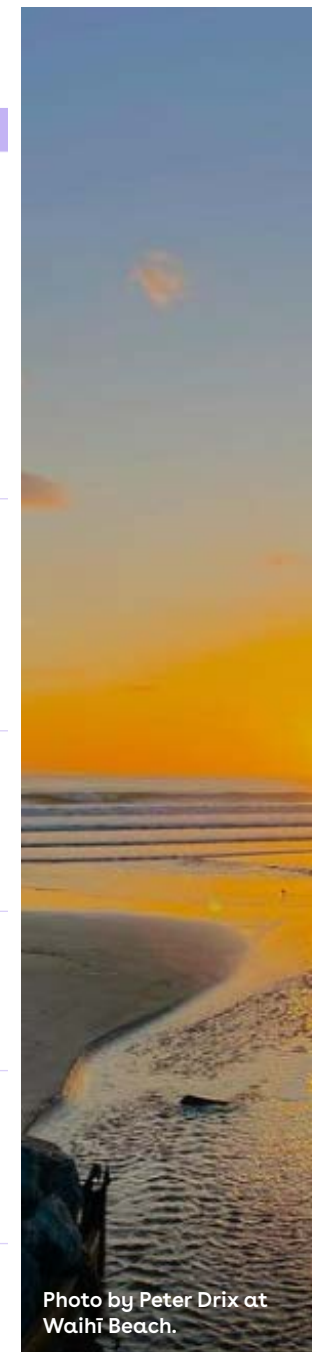
Photo by Peter Drix at Waihī Beach.

What are we planning to do

Project ID	Name	2025	2026	2027	2028	2029	2030	2031	2032	2033	2034
358601	Compliance - Seasonal Bylaw compliance & monitoring	72,775	78,815	80,562	82,236	83,910	85,511	87,112	88,786	90,387	91,988
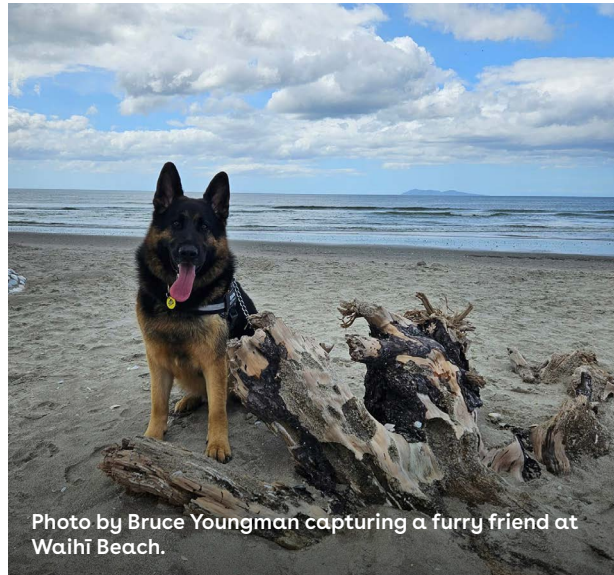
Photo by Sarah Harper capturing a young boy searching for shells at the beach.

Photo by Bruce Youngman capturing a furry friend at Waihī Beach.

Where the money comes from

Please refer to 'Policies, Summaries and Statements' for the Revenue and Financing Policy for the Regulatory Services Activity.

Photo by Simon Cawley of a Pukehina Beach sunrise.

Photo by Evelyn Moss capturing a beautiful sunset in Maketu.

How we will track progress

What we do		How we track progress	Result	Target				
			2023	2025	2026	2027	2028-30	2031-34
Resource Consent Services The quality of the environment is maintained and enhanced through effective decision making on resource consents.		Average number of days to process each category of Resource Consent application.	New measure	22	22	22	22	22
Animal Control Services Provide a safe environment for the public through promoting responsible dog ownership. Known dogs in our District are registered and microchipped.		Dog attack allegations will be actioned within 2 hours of Council being notified.	New measure	<2 hours	<2 hours	<2 hours	<2 hours	<2 hours
		Percentage of known dogs in our District that are registered.	96%	96%	98%	98%	98%	98%
Building Services Building work is regulated to ensure the health and safety of people and sustainability in design and construction methods.		Average number of days to process building consent applications (Statutory timeframe is 20 working days).	New measure	<20 days	<20 days	<20 days	<20 days	<20 days
Community Protection	Improve, protect and preserve the environment and public health and safety by minimising risks from nuisances and offensive behaviour.	Complaints are actioned (either through compliance or enforcement action).	New measure	>95%	>95%	>95%	>95%	>95%
		Average time to acknowledge noise complaints.	New measure	30 mins	30 mins	30 mins	30 mins	30 mins
	Food business are regularly monitored and assessed. Parking is monitored within Te Puke and Katikati town centres and largely on a seasonal basis at Waihī Beach.	Hours that parking is being monitored per day.	New measure	>4 hours	>4 hours	>4 hours	>4 hours	>4 hours
	Land Information Memoranda (LIM) and Project Information Memoranda (PIM) will be processed within the statutory timeframe (10 days for PIMS).	Average number of days to issue PIMs.	New measure	<10 days	<10 days	<10 days	<10 days	<10 days
		Percentage of LIMs issued within requested timeframe.	New measure	100%	100%	100%	100%	100%

Significant effects of providing this activity - Animal Control

Wellbeing	Positive	Negative	How are we addressing these effects
Social	• Provision of public places where both dog owners and other people can interact safely are important for community wellbeing. • We can manage the use of areas where the risk to public safety from uncontrolled access by dogs is too great. • Provides resources to deal with dog complaints which, if left unmanaged, can negatively impact upon community safety and wellbeing. • Registration of dogs enables lost dogs to be identified and returned to owners.	• May be perceived by some members of the community as over-regulation in terms of their own social choices.	• Balance the needs of dog owners with the need for public safety. • Undertake a balanced compliance approach to enforcement of the Dog Control Bylaw, provisions of the Dog Control Act 1996. • Respond to complaints and investigate compliance with the Dog Control Bylaw and the Act. • Education and community interaction through dog events and a range of communication tools.
Cultural	• Enables dogs and their owners to be directed towards using less culturally sensitive areas. • Different groups in the community have varying expectations on the management of dogs.	• Dogs not under control impact upon sensitive cultural areas.	• Limiting access to culturally sensitive areas but accepting the need to provide recreational areas for owners to exercise their dogs. • Providing educational material to increase understanding of our philosophy behind dog restriction areas. • Within the scope of regulation, we adapt our compliance approach to be sensitive to the needs of each community.
Environmental	• Protects the environment by directing dog owners to use recreation areas with minimal ecological impact.	• Dogs that are not under control can impact upon sensitive ecological areas/environments.	• We limit dog access to sensitive ecological areas/environments while accepting the need to provide recreational areas for owners to exercise their dogs. • Provide educational material to increase understanding of our philosophy behind dog restriction areas.
Economic	• Enforecement of dog restriction areas in some of our popular tourism areas, for example Waihī Beach, retains the appeal and therefore continued use by vistors of these locations. • Council is seed as dog-friendly and encourages positive dog interaction, which is appealing to residents and visitors.	• Responsible dog owners and people without dogs contribute towards the dog control activity which primarily deals with a small number of non-complying/irresponsible dog owners. • Public consultation costs associated with policy review/development projects.	• Effectively manage staffing levels. • Review policy and bylaw when necessary and make a balanced response. • The most effective, balanced policy decisions require appropriate public inputs.

Significant effects of providing this activity - Building Services

Wellbeing	Positive	Negative	How are we addressing these effects
Social	· Ensures that buildings and structures are safely constructed, healthy and maintained. · Ensuring buildings are fit to meet future demands. · Complaint investigation and resolution addresses community concerns.	· Community expectations not met in relation to our ability to demand action on behalf of private property owners.	· Ensuring that dangerous and insanitary buildings are assessed to enable mitigation of dangerous/insanitary condition. · Processing of building consent applications and inspection of swimming pool fencing to improve safety outcomes for our community. · Ensuring that buildings accessible by the public are compliant for access and facilities for persons with disabilities as required by the Building Act. · Ensuring buildings are adequately upgraded for fire protection and accessibility when they are altered or a change of use occurs.
Cultural	· Buildings can be sympathetic to or complement our cultural heritage.	· No significant negative effects of the building services activity on cultural wellbeing have been identified.	· Appropriately applying the Building Act and Building Code when assessing culturally significant buildings.
Environmental	· We notify Heritage New Zealand where a listed building has applied for building consent. · Modern building construction techniques and materials encourage more sustainable buildings particularly in the efficient use of energy. · We can provide information that assists in improving sustainability within new building projects, e.g., energy and water useage.	· Increased restrictions on redevelopment of listed heritage buildings may impact on their future use, and therefore continued sustainability of some buildings.	· Providing advice and referral relating to the sustainability of buildings, for example energy efficiency. · Ensuring dwellings are equipped with adequate wastewater disposal and potable water supply.
Economic	· Ensuring that consents and Code Compliance Certificates are processed within statutory timeframes so that applicants are not financially compromised by delays. · Ensure inspections can be undertaken within a reasonable timeframe. · Ensure reasonable guidance is provided to inform private decision making relating to development and building projects.	· Consent fees are a recognised cost of building.	· Ensure building consent processes are efficient. · Review of fee structures to ensure cost effectiveness and appropriate funding source. · Review of resourcing to ensure capability to deliver service.

Significant effects of providing this activity - Resource Consents

Wellbeing	Positive	Negative	How are we addressing these effects
Social	• The current planning framework (outlined within our District Plan and supporting guidance documents) recognises the need to provide safe homes, streets and public spaces. • A healthy and safe community is one which is planned with long-term sustainability in mind. • A well-planned district is one with supporting infrastructure, facilities and services. Our planning framework recognises this and identifies provision of these elements. • Resource consent process enables those deemed affected to participate in the determination process.	• Individuals may have conflicting opinions on what constitutes the best outcomes. • Planning decisions may restrict an individual's options for use of their land.	• Our planning framework and Structure Plans have been developed in accordance with SmartGrowth principles. These recognise the importance of sustainable communities including the need for healthy, safe and accessible communities. • Resource consent application decisions give effect to these planning frameworks. • We are willing to work with stakeholders to assist in planning and provision of supporting community services, e.g. recreational facilities, community halls.
Cultural	• Planning frameworks provide for iwi/hapū aspirations. This includes recognising the cultural connection of Māori to their land, water, sites and wāhi tapu. • Our District Plan offers an opportunity to ensure the historical and cultural heritage of all citizens is recognised. • Iwi/Hapū Management Plans assist Council in taking account of iwi and hapū aspirations.	• Requires Tangata Whenua to reveal cultural heritage sites which they may be reluctant to do. • Developers and iwi/ hapū may have conflicting opinions on what constitutes the best outcomes for protecting cultural heritage.	• Our District Plan recognises the importance of historically and culturally significant sites. • Resource consent assessments give consideration to known sites of cultural significance and provides the matter to the appropriate iwi/ hapū for direction on their views and future involvement in the matter. • District Plan review process enables Council to collaborate with Tangata Whenua on the identification of cultural heritage sites within our District. • The resource consent process is a component of the Papakainga Toolkit, which supports hapū /whānau to realise their housing aspirations.
Environmental	• Our District Plan provides planning controls to enable protection of the natural and physical environment. • Structure planning promotes development in a controlled manner.	• The resource consent activity should maintain and enhance environmental wellbeing.	• In reviewing our District Plan we will give ongoing regard to maintaining and enhancing the natural and physical environment and promote development in a controlled manner. • The District Plan identifies areas of significant landscape and ecological value. We monitor compliance of resource consent conditions, including the provision of protection lots.

Significant effects of providing this activity - Resource Consents (cont.)

Wellbeing	Positive	Negative	How are we addressing these effects
Economic	• Our planning framework supports our local economy, recognises and provides for quality development and enables the uniqueness of our District and individual towns. • The provision of information held by Council on a property file can inform the viability of development and/or investment decisions.	• Resource consent application decisions (and associated conditions) may be considered onerous by applicants and may impact on the economic viability of some proposals. • Our District Plan and other supporting planning documents do not always support the desires of all individual businesses/commercial interests. • Resource consent fees are an additional cost to development.	• Resource consent decisions reflect assessment of the level of effect and alignment to the objectives and policies in the District Plan. Conditions are attached to mitigate the impact of proposals. • The resource consent process may require a contribution from the consent holder towards the provision of infrastructure for wider community benefit. This is prescribed by legislation and Council's District Plan. • We seek to respond to the needs of local businesses through zoning changes and adapting plan provisions as appropriate. • Our District Plan has been developed to provide a rule-based framework for managing the growth of our District. It gives effect to legislation, the Regional Policy Statement and SmartGrowth principles.

Significant effects of providing this activity - Community Protection

Wellbeing	Positive	Negative	How are we addressing these effects
Social	· Ensures provision of safe public spaces. · Benefits the community by supporting provision of safe, reliable infrastructure and resources. · Minimises risks from nuisances and offensive behaviour. · Protects and preserves public health.	· Limits placed on some social activities can cause tensions.	· Responding to community concerns and complaints and investigating to ensure compliance with relevant standards. Intervening only when necessary. · Providing educational material to improve general understanding of the community protection activity. · Working with businesses to ensure thaty they provide safe food for our communities. · Working with our communities to determine appropriate local responses. · Educating our communities in terms of our legislative abilities in dealing with reported issues, e.g., noise control, public place drinking.
Cultural	· Ensures clear standards and safe environments for all ethnic groups in their preparation of food.	· Differences in food regulations may be complex for new immigrant food operators.	· We support businesses to understand and implement new standards. · Implementation of food legislation enables recognition of different ethnic groups undertaking the role of food operators.
Environmental	· Protects and preserves the environment. · Minimises the effects of nuisances.	· More regulation, for example through the development of bylaws may frustrate some people in the community and create resentment at perceived over-regulation.	· Enforcing bylaws to help protect the environment - for example, from littering. · Working with other agencies to resolve matters beyond the scope of our services. · Community engagement processes ensure community interests inform the development of policies.
Economic	· Provides a benchmark for health and safety standards within food and liquor premises, engenders customer trust in establishments.	· Business operators don't like receiving infringement notices.	· Ensuring that standards are upheld in food and liquor licensed premises. · We review levels of service within this activity and will consider all options for efficient service provision.

**Section 3
Activities**

Māngai
Representation

Māngai
Representation

This activity has two areas of focus. It includes running the process to provide the District with a democratically elected Mayor, Councillors and Community Board members and the governance of the District by these elected members. This involves the organising and preparation of Council meetings, and organising civic events such as citizenship ceremonies. The activity also includes Māori representation arrangements and collaborative processes with other councils.

What we provide

- One Mayor
- Eleven Councillors
- Five Community Boards
  - Waihī Beach
  - Katikati
  - Ōmokoroa
  - Te Puke
  - Maketu
- Two Māori Representation Forums

Why we provide this activity

Our community outcome

- Leaders are effective, informed and inclusive.
- We have authentic Te Tiriti based relationships with Tangata Whenua.

Representation

As our communities become increasingly diverse, the need for effective representation and participation in decision making becomes more important. The activity reflects a desire by residents for greater participation in local government and in matters that affect their lives and communities.

We have three wards (Kaimai Ward, Katikati-Waihī Beach Ward and Maketu-Te Puke Ward), a Mayor, and 11 councillors. We also have five community boards representing Ōmokoroa, Katikati, Waihī Beach, Te Puke and Maketu.

There are three Community Forums made up of elected members appointed by Council, which represent our wards' interests for both urban and rural areas. Community Forums make recommendations to Council or committees on community development plans and community issues; consider matters referred by Council; encourage community participation and communicate with community organisations within their ward.

We have two Partnership Forums, Te Kāhui Mana Whenua o Tauranga Moana and Te Ihu o te Waka o Te Arawa. Council will work with each Forum to develop and implement strategic plans that outline how Council will work with iwi and hapū to address issues of significance, and proress mutually agreed work programme actions.

We will continue to strengthen relationships with iwi and hapū and develop emerging leadership structures, so that opportunities for collaboration and partnership continue for the benefit of the whole community. We will continue to work with iwi and hapū to provide for their representation aspirations.

In August 2023, Council voted to establish Māori wards for the 2025 and 2028 triennial local government elections. This will decision will be progressed as part of our Representation Review in 2024.

Our region is unique in that it has already developed a number of initiatives to encourage a collaborative response to improve the wellbeing of its residents. For example, the SmartGrowth initiative is a shared response to managing growth in the Western Bay of Plenty sub-region (see Planning for the Future chapter).

We want to ensure that our District has the most effective local government structure in place.

We need to ensure that the community has a say about the preferred structure of local government and preparing for any change that may occur.

Our representation activity includes:

- The leadership and direction provided to the organisation and wider community by the Mayor, councillors, community boards and ward forums.

- Māori representation arrangements ensuring Tangata Whenua perspectives on issues and making recommendations to Council and its committees.

- The support provided to Council and its committees by the democracy services activity.

How we will achieve our community outcomes

Goal	Our approach
We have effective representation arrangements for our communities.	• Consider options relating to the future structure of this Council. • Enable citizens to elect their representatives every three years.
We engage with our communities, listen well, lead effectively and make well informed decisions.	• Hold Council meetings in communities more often, where appropriate. • Increase Councillor presence in communities by increasing the number of Councillor facilitated meetings. • Increase Councillor participation in community organisations, boards and co-governance structures. • Provide opportunities for elected members to strengthen their leadership and governance skills.
We actively seek and consider the full range of residents views on our plans, policies and projects.	• Offer communities a wide range of opportunities to participate in our processes and decisions. • Effectively communicate ways our communities can connect with us and participate in matters that affect them. • Regularly engage with residents about upcoming decisions and communicate the outcomes of these decisions. • Listen to and consider the range of views communicated to make better decisions. • Better understand and improve the ways in which decisions are informed by the range of views communicated to us. • Engage with the community to develop, consult on and implement an Annual Plan and Long Term Plan in line with the requirements of the Local Government Act 2002.
We have strong relationships with Tangata Whenua and work together in a range of ways so that Tangata Whenua perspectives inform our decisions.	• Provide for the on-going involvement of Tangata Whenua in our decision-making. • Strengthen relationships with iwi and hapū by identifying and supporting agreed projects that will better meet the needs of Tangata Whenua. • Provide opportunities for elected members to increase their knowledge of the Treaty of Waitangi, tikanga Māori and te reo Māori.
Our strategic relationships at all levels are maintained and strengthened.	• Represent and advocate for our District at local, regional and central government committees, sub-regional strategies, networks and forums.

Where the money comes from

Please refer to 'Policies, Summaries and Statements' for the Revenue and Financing Policy for the Representation Activity.
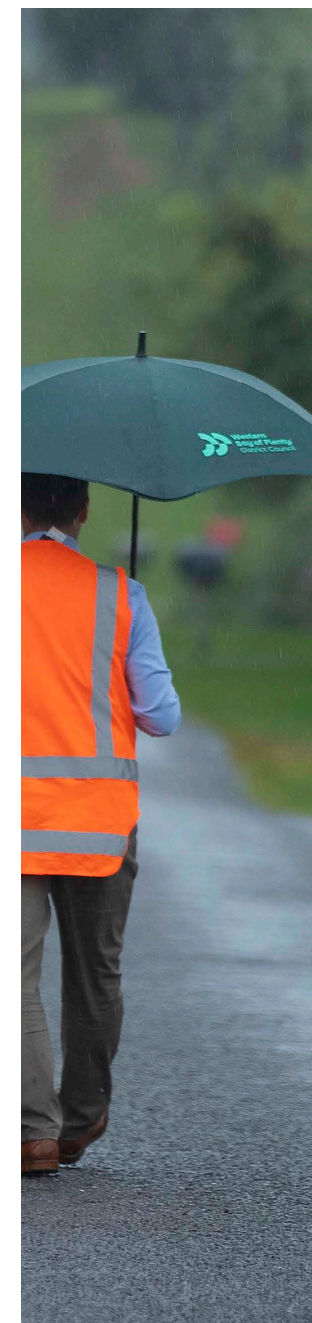
What are we planning to do

Project ID	Name	2025	2026	2027	2028	2029	2030	2031	2032	2033	2034
236801	Representation Review - Triennially	-	-	22,140	-	-	23,540	24,000	-	-	-
250401	Triennial Elections	140,815	125,614	-	159,262	133,726	-	168,978	141,721	-	178,553
284801	Elected Members induction	-	75,880	-	-	80,780	-	-	85,610	-	-
296101	Recruitment of CEO	-	83,576	-	-	-	-	92,520	-	-	-
315901	Waihī Beach Community Board Grants	5,140	5,572	5,690	5,813	5,932	6,050	6,168	6,286	6,404	6,518
316001	Katikati Community Board Grants	8,000	8,672	8,856	9,048	9,232	9,416	9,600	9,784	9,968	10,144
316101	Ōmokoroa Community Board Grants	12,645	14,249	15,382	16,563	17,852	19,179	20,514	21,886	23,294	24,529
316201	Te Puke Community Board Grants	13,475	16,143	17,408	18,674	19,960	21,284	22,644	23,842	24,419	24,850
316301	Maketu Community Board Grants	5,000	5,420	5,535	5,655	5,770	5,885	6,000	6,115	6,230	6,340

How we will track progress

What we do	How we track progress		Result	Target				
			2023	2025	2026	2027	2028-30	2031-34
We have effective representation arrangements and will consider residents views on our plans, policies and projects. We have strong relationships with Tangata Whenua and work together in a range of ways so that Tangata Whenua perspectives inform our decisions. Our strategic relationships at all levels are maintained and strengthened. Representation will be provided by: • One Mayor • 11 councillors • Five Community Boards • Three Community Forums • Two Māori representation forums	Percentage of meetings attended by Elected Members (Mayor and councillors) and Community Board members.	• Elected Members at Council and committee meetings.	97%	>80%	>80%	>80%	>80%	>80%
		• Community Board Members at Community Board meetings.	93%	>80%	>80%	>80%	>80%	>80%
	Number of meetings and workshops held per annum with Te Kāhui Mana Whenua o Tauranga Moana and Te Ihu o te Waka o Te Arawa		New measure	>5	>5	>5	>5	>5

Significant effects of providing this activity

Wellbeing	Positive	Negative	How are we addressing these effects
Social	• Improved ability for the public to participate and influence Council decision making. • Improved participation in decision making reduces a range of social issues for disadvantaged groups. • Working with local, sub-regional, regional and national networks and agencies is vital in keeping informed and advocating for the needs of our District. • Improved participation increases the community's satisfaction with decisions made by Council.	• Lack of knowledge and/or interest in Council activities and processes present barriers to residents participating in and influencing our decision-making. • The views expressed by the public are not always in agreement with each other which can lead to some residents believing their views have not been taken into account. • Working with other agencies can be time consuming and the outcomes are not always tangible.	• Efforts are made to ensure Council information is readily available and everyone has the opportunity to participate. • Projects will be undertaken to improve public participation and influence over our decision making. • Council meetings will be held in the community to encourage local community attendance. • Selective involvement in a range of local, sub- regional, regional and national networks.
Cultural	• Provision for Tangata Whenua representation, for example through the two Partnership Forums. • Increased opportunities for co-governance and co-management of assets.	• Our formal processes for decision making and consultation may unintentionally discourage minority and disadvantaged groups within the community from taking part. • The perception of many Tangata Whenua that there is insufficient Māori representation in Council.	• A variety of engagement methods are considered when formulating consultation plans for major projects. • We developed Te Ara Mua: The Pathway, which is a strategy that sets out actions undertaken by Council in partnership with the Partnership Forum. • We work with Tangata Whenua on projects and ensure we meet Treaty of Waitangi (Tiriti o Waitangi) obligations. • We provide training for councillors in the Treaty of Waitangi (Te Tiriti o Waitangi), tikanga Māori and te reo Māori. • We use Council's Tangata Whenua engagement guidelines.
Environmental	• Effective representation ensures our decision-making protects and improves the environment.	• None identified.	• Leadership and governance training for all Councillors.
Economic	• A strong local economy is a key part of a robust, attractive, sustainable community.	• Increased costs of providing more opportunities for the public to participate.	• Continually monitoring costs and endeavouring to balance the amount and type of engagement we undertake with the costs of engagement processes.
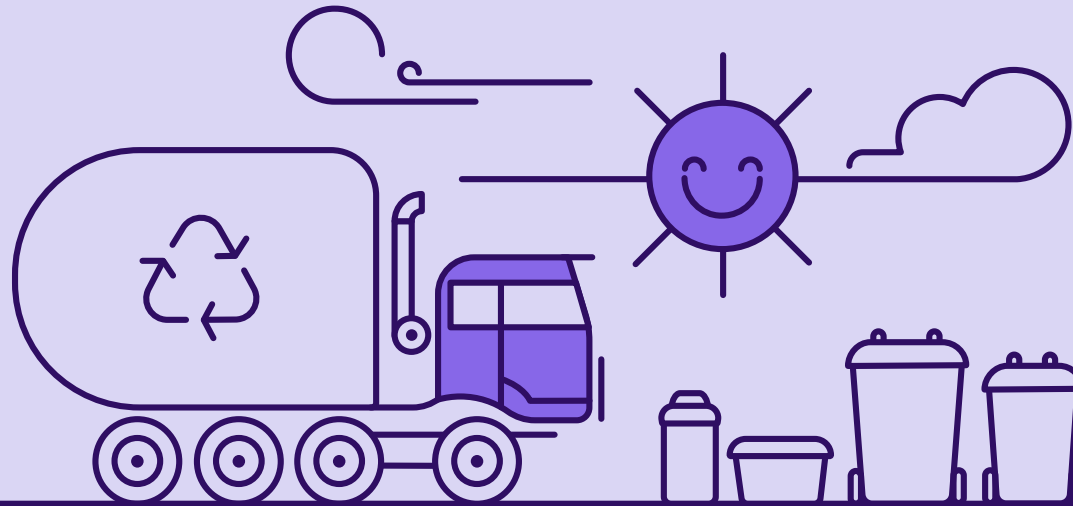
**Section 3
Activities**

Paratotoka
Solid Waste

Paihere Hapori
Solid Waste

This section sets out our sustainable development approach to the management of solid waste activities across our District. Human activity is inextricably linked to the health of our natural environment. A healthy environment is essential for overall wellbeing and prosperity. With our population growing, demands on our natural resources will increase. The challenge is to lessen our impacts on the environment and reduce consumption and waste.

What we provide

- Kerbside recycling, glass, food scraps and general waste services
- Recycling and greenwaste centres
    - Katikati
    - Te Puke
    - Athenree
- Recycling and greenwaste centres
    - Ōmokoroa
- Waste minimisation education programmes
- Ongoing monitoring of closed and capped landfills
    - Athenree
    - Te Puke
    - Waihī Beach
- Monitor and remove illegal dumping (fly-tipping) across our District.

Why we provide this activity

Our community outcome

- We can all enjoy a healthy and safe lifestyle.
- Our environment is clean, green and valued.

Solid Waste

The Solid Waste Activity aligns to Council's Waste Management and Minimisation Plan and its vision to reduce waste to landfill. The primary aim of this is to reduce the amount of waste produced by reducing, re-using, recycling and recovering waste going to landfill. We will do this through effective waste management practices that minimise waste to landfill and encouraging efficient use of resources to reduce environmental harm and work towards a circular economy.

Our role in solid waste

Kerbside collection - We launched our Council-contracted kerbside collection service in July 2021. This service is available for most households in our District and provides:

- Mixed recycling collection and seperate glass collection.
- Food scraps collection in urban areas.
- Council-contracted user-pays rubbish collection.

Our approach and actions have been developed in response to the changing waste management environment and substantial community engagement on changes to kerbside waste.

Rural recycling - Two recycling trailers travel between Pongakawa, Te Ranga and Omanawa on a fortnightly basis. This service was started in July 2022. The contents of each trailer is taken for consolidation at the recycling centres.

Community Recycling Centres and Ōmokoroa Greenwaste - Free drop-off points for recyclable materials are provided at the Council-owned and operated community recycling centres at Athenree, Katikati and Te Puke. They accept a wide range of recyclables. We also offer greenwaste disposal services at the above sites and also Ōmokoroa at a fee. Greenwaste is collected from the drop-off points by contractors for composting.

Closed Landfills - We maintain closed and capped landfills at Te Puke, Waihī Beach and Athenree in accordance with consent conditions.

We see our role continuing in planning for solid waste infrastructure, activities, education and enforcement to ensure individuals, households and businesses are dealing with their waste in the most responsible way.

Our "user pays" principle requires that those producing waste should pay the appropriate cost for its disposal and that by paying for its disposal, people are more likely to change their behaviour and attitudes towards waste minimisation. This has been reflected in the kerbside services through a pay-per-pick-up approach to rubbish collections, but rates-funded recycling and food scrap collection.

The Waste Minimisation Act 2008 puts a levy on all waste disposed of to landfills to generate funding to help local government, communities and businesses reduce the amount of waste.

Territorial authorities currently receive 50% of the total money collected through the waste disposal levy and these payments are made on a population basis. The money must be spent on promoting or achieving waste minimisation in accordance with our Waste Management and Minimisation Plan.

Future Focus

Respond to national legislative change - We know that there is national legislative change underway that may impact Council's current approach to waste. Currently, the most clear direction is outlined by the New Zealand Waste Strategy 2023. By working to align with this strategy, Council will be best positioned to respond to further changes that are announced.

Waste infrastructure planning - To meet the growing population we will need to consider other waste infrastructure needs, including a potential future transfer station for the District and approaches to construction and demolition waste. We will also replace the Ōmokoroa greenwaste facility with a new resource recovery facility and explore if the new site could also be used to recover additional resources. This aligns with our strategic priority to provide well maintained, resilient and efficient infrastructure.

We will continue to investigate suitable waste-related projects that could be either District-wide or benefit a specific area, subject to approval through the Annual Plan or Long Term Plan processes.

How we will achieve our community outcomes

Goal	Our approach
Reduce and recover more waste.	**Kerbside collections** • Council-contracted kerbside collections will improve the diversion of kerbside waste from landfill, through providing increased opportunities to recycle or compost material. **Advocacy** • Advocate where possible for stronger responsibility by producers, brand owners, importers and retailers for the minimisation of waste accompanying their goods, e.g. packaging and product stewardship. **Education and information** • Education and information are vital tools for changing attitudes and behaviours towards waste minimisation and management. **Partners in providing education and distributing information** • Partner with organisations that specialise in waste matters, for example Tauranga City Council, the Bay of Plenty Regional Council, Bay of Plenty / Waikato Waste Liaison Forum, BOPLASS, Ministry for the Environment, Environmental Education for Resource Sustainability Trust, Waste Watchers, Para Kore, Zero Waste Education Ltd, Waste Free Living with Kate and waste service businesses to ensure a co-ordinated, consistent and up-to-date response to education and information needs. **Schools** • Support the waste minimisation education programme in schools across our District. • Advocate for central government to assume responsibility for waste minimisation education as a core part of the education curriculum. **Community** • Assist in funding waste minimisation education programmes for the wider community, targeting community groups and organisations in the first instance, as well as community events. **Business and rural sectors** • Support key business and rural sector groups to minimise business waste and maximise resources that each sector can own and sustain into the future. **Communication** • Provide user-friendly access to waste services information available through our libraries and service centres, on our website and our regular media communications. We respond to waste services and information requests. **Welcome pack** • Include information on weekly kerbside collections and drop-off facilities within the welcome pack we distribute to all new residents in our District. **Signage** • Ensure that industry-standard signage is installed when required to deter fly-tipping and illegal dumping .

How we will achieve our community outcomes

Goal	Our approach
Reduce and recover more waste (continued).	**Composting/worm composting** • Educate communities, households and workplaces on the benefits of composting organic waste and greenwaste. • Provide greenwaste drop-off facilities that accept garden waste for composting off site. **Recycling services** • Recycling drop-off facilities: We have two rural recycling trailers to assist households that don't receive a kerbside recycling service. **Illegally dumped waste** • Change attitudes toward fly-tipping by ensuring people know where they can dispose of their waste safely • Work with local communities to achieve clean roadsides and waterways • Monitor public spaces where fly-tipping occurs • Search for identification in dumped rubbish with a view to prosecution. • Pursue infringements and prosecutions where there is sufficient information to support such action. **Waste Management and Minimisation Bylaw** • Enforce the Waste Management and Minimisation Bylaw to ensure that all people in our District take responsibility for the proper disposal of their waste.
Apply the latest proven and cost-effective waste management and minimisation approaches.	**Hazardous Waste Management** • Household hazardous waste will be accepted at hazardous waste collection events at the Athenree, Katikati and Te Puke recycling centres. A household hazardous waste declaration form must be completed before hazardous waste is presented at a recycling centre. The form can be obtained from Council's website. **Landfills** • Continue with our aftercare responsibilities for closed landfills at Athenree, Strang Road, Te Puke and Waihī Beach as required by the conditions of resource consent. Transfer stations and user-pays drop-off sites for specific waste are provided by the private sector and other Councils. **Trial and pilot schemes** • Working with local communities on community-led recycling/re-use opportunities, and other waste reduction initiatives. **Kerbside services** • Food scraps collection (for urban areas) to divert from landfill the' low-hanging fruit' biggest component (by weight) of household waste .

How we will achieve our community outcomes

Goal	Our approach
To collect information to enable informed decision making.	**Solid Waste Analysis Procedure** • Undertake regular solid waste audit procedure which will follow the Ministry for the Environment (MfE) Solid Waste -Analysis Protocol (SWAP). **Monitoring and target setting** Set targets for: • Approved/adopted Waste Minimisation programmes • Kerbside services. **Kerbside services** • Require accurate and regular data from the contractor on waste volumes, put-out rate, rates of contamination and other information as necessary.
To create benefit for our community.	**Community waste initiatives** • Provide grants to community groups interested in establishing local waste management initiatives that adopt environmentally sound practices. • Support community organisations in their applications to appropriate funding sources to establish new community waste initiatives. **Events and promotions** *National promotions* • Assist in the promotion of national campaigns that contribute to the goals for solid waste by providing community group contacts and local administrative support. *Recognition of community actions* • Advocate for the introduction of local awards to recognise outstanding contributions and innovations by communities and businesses to achieving our solid waste goals. *Events Recycling* • Provide event organisers with access to information/assistance to encourage waste reduction and recycling at major events in line with the Western Bay of Plenty Sub-regional Events Strategy. **Design principles for new developments** • Eco-design principles result in well-planned, well-executed and sustainable developments. We support the application of eco-design principles in developments when opportunities are available and will consider the inclusion of these principles in Council plans.

What are we planning to do

Project ID	Name	2025	2026	2027	2028	2029	2030	2031	2032	2033	2034
344401	Solid Waste - Ōmokoroa Green Waste Facility / Recycling Centre	50,000	-	-	1,057,500	-	-	-	-	-	-
318601	District Solidwaste Waste Minimisation Funding Pool	144,620	161,251	165,590	169,929	174,122	178,172	182,221	186,126	190,175	194,080
319902	Wastewater - Tradewaste Bylaw Imprlementation	51,650	57,590	59,139	60,689	62,187	63,633	65,079	66,474	67,920	69,314
348501	Kerbside Collection	2,460,149	2,743,066	2,816,871	2,890,675	2,962,019	3,030,904	3,099,788	3,166,212	3,235,096	3,301,520
348502	Kerbside Waste - Cost of transferring refuse from recycling centres to other location	40,000	44,600	45,800	47,000	48,160	49,280	50,400	51,480	52,600	53,680
348503	Solid Waste - Rural Recycling Drop Off Points	10,000	11,150	11,450	11,750	12,040	12,320	12,600	12,870	13,150	13,420
355101	Solid Waste - Community Re-use Facility	100,000	111,500	114,500	117,500	120,400	123,200	126,000	128,700	131,500	134,200

How we will track progress

What we do	How we track progress	Result	Target				
		2023	2025	2026	2027	2028-30	2031-34
Reduce and recover more waste. Apply the latest proven and cost effective waste management and minimisation approaches. To collect information to enable decision making. To create benefit for our community. All Council-owned solid waste facilities, including closed landfills, meet environmental standards.	Percentage of waste recycled or recovered through the kerbside collection service.	42%	>45%	>47%	>47%	>48%	>48%
	Total kerbside waste to landfill per household per annum (Council kerbside waste).	New measure	<250kg	<245kg	<240kg	<235kg	<230kg
	Number of greenwaste and/or recycling facilities provided.	4	>4	>4	>4	>4	>4

Where the money comes from

Please refer to 'Policies, Summaries and Statements' for the Revenue and Financing Policy for the Solid Waste Activity.

Significant effects of providing this activity

Wellbeing	Positive	Negative	How are we addressing these effects
Social	• Providing recycling services promotes environmental consciousness. • Community and school involvement in programmes. • Better awareness of waste minimisation methods fosters improved community health, safety and well-being. • Community participation in services and events provides positive social feedback.	• Provision of recycling services may reduce personal responsibility to 'reduce' the amount of waste produced.	• We will provide an education programme to help people look to reduce their waste. • We have a Council-contracted Kerbside recycling and food scraps service and rural recycling drop-off points to encourage recycling and diversion.
Cultural	• Waste disposal services protect culturally sensitive Māori land and water resources.	• Waste entering water bodies affects the mauri of the environment.	• We will continue to take enforcement action against fly-tipping.
Environmental	• The hazardous waste collection removes household quantities potentially harmful substances. • Protection and enhancement of our District's environment. • Kerbside services enable the majority of the District to manage their waste effectively and divert material from landfill.	• Landfill sites can create leachate that infiltrates groundwater and gases that are discharged into the environment. • Collection services can lead to visual pollution on roadsides.	• We will continue to manage and monitor the closed landfill sites to meet compliance with resource consent conditions. • We will not develop additional landfill sites. • We will continue to license and monitor waste collection operators. • We run a Council-contracted kerbside rubbish, recycling and food scraps collection service.
Economic	• Provision of user-pay services ensures that the generator of waste pays for the provision of the service.	• User-pays can lead to illegal dumping of rubbish to avoid payment. • Financial cost of recycling and disposal services. The cost of recycling services is affected by the world markets for recyclable materials, for example glass and plastic.	• We monitor trends in these markets and revise the expected costs of our recycling services through the Annual Plan or Long Term Plan processes. • These cost are weighed against the environmental benefits of recycling. • The provision of kerbside services and rural recycling trailers will make recycling more accessible.

**Section 3
Activities**

Waiāwhā
Stormwater

Waiāwhā
Stormwater

Council's stormwater network is designed to manage the risk of flooding and coastal erosion to buildings and property, in a way that avoids negative impacts on the environment. The stormwater network includes watercourses, open channels, swales, pipes and structures that channel stormwater to a final discharge point. It includes primary and secondary overland flow paths, stormwater detention and stormwater treatment.

What we provide

- 231.05km of stormwater pipes
- 3,320 manholes
- 16 soakholes
- 2 dams
- 10 pump stations
- 663 utility catchpits
- 49 stormwater ponds
- 34.15km of open drains
- 1.2km of rising mains.

Why we provide this activity

Our community outcome

- We can all enjoy a healthy and safe lifestyle.
- Our environment is clean, green and valued.

Stormwater

Stormwater management will continue to be a high priority over the next 10 years. With climate change and urban growth, there is a focus on designing networks in urban areas that are resilient to changing weather patterns, while also contributing to improving water quality and enhancing ecological and cultural values. This requires an integrated approach that focuses on the receiving environment and sustainable management of water resources alongside the need to manage the risk of flooding.

Documents such as Ngā Wai Manga – Urban Water Principles, produced by the Urban Water Working Group, provide guidance for implementing an integrated approach.

Legislative requirements regarding the quality and quantity of stormwater released must be met by Council.

Stormwater demand is indirectly linked to population growth. Demand for new or upgrade of existing stormwater infrastructure comes as a result of:

- Changes in land use.
- Changes in rainfall patterns with climate change.
- Regulatory changes which aim to improve the quality of stormwater discharges.

Following a number of extreme weather events in early 2023, Council is beginning to review district wide levels of service to explore whether levels of service should not only consider the affects of flood waters on habitable floors but also the flood hazard risk to people.

The District has three stormwater management areas:

Urban growth areas

These are the main urban areas within our District planned for future urban development and expansion. They will have significant stormwater infrastructure and the greatest potential to affect receiving environments.

Small settlements

These are small urban settlements with some stormwater infrastructure generally of low capital value when compared to the infrastructure in urban growth areas.

Rural settlements

These areas include land zoned rural as well as rural villages that have fewer than 50 residential dwellings. These areas are provided for by the stormwater infrastructure that is supplied as part of the roading system.

Urban		Rural
Urban growth areas	**Small settlements**	**Rural settlements**
• Katikati • Ōmokoroa • Te Puke • Waihī Beach (including Island View, Pios Beach, Athenree).	• Kauri Point • Maketu • Minden • Ongare Point • Paengaroa • Pukehina Beach • Tanners Point • Te Puna.	• Little Waihī • Plummers Point • Pongakawa • Rogers Road • Te Kahika • Tuapiro • All other rural areas.

Over the next 10 years we will continue to obtain and implement comprehensive stormwater consents for sub-catchments, based on an integrated catchment management planning approach. We will carry out monitoring and modelling work to ensure compliance with consent conditions.

We will use structure planning processes to design integrated stormwater management networks in urban growth areas.

Under our Development Code and the resource consent process for subdivision, developers are required to make adequate provision for the collection and disposal of stormwater run-off from hard surfaces created through the development process. This may result in vesting of new stormwater infrastructure in Council, where appropriate.

As the need for stormwater management increases with the intensification of development and increasing frequency and intensity of rainfall events caused by climate change, so changes to the design of stormwater infrastructure are required in accordance with our level of service for stormwater.

Urban growth areas and small settlements that receive direct benefits from the stormwater network pay a targeted rate for stormwater management. Stormwater management also has a public good benefit in terms of public health and environmental benefits. As a result, 10% of stormwater funding is provided by the general rates levied on all rateable properties.

Extensive modelling has been completed and used to obtain comprehensive stormwater consents. This has resulted in:

Specific District Plan rules for the Minden area - Overland flow paths are identified in the Minden Lifestyle Zone Structure Plan and new stormwater works may be proposed as a result of development in the future.

Waihī Beach and Te Puke - Identification of floodable areas and at-risk properties in Te Puke and Waihī Beach. A programme of work is in place to address flooding issues. We aim to protect 97% of existing urban growth areas and small settlement properties from having a habitable floor flooding incident in a 1:10 year rainfall event. It is important to understand that we are not aiming to stop flooding of non-habitable floor space such as garages, sheds or gardens. Communities can expect some surface flooding.

We will continue to invest in our stormwater network to meet agreed levels of service and the conditions of our comprehensive stormwater consents.

How we will achieve our community outcomes

Goal	Our approach
Use an integrated catchment-based management approach that: • Reduces flood risk by upgrading infrastructure, identifying secondary flow paths and minimising runoff. • Uses low-impact design to improve water quality, including maintaining natural flows as much as possible and reducing contaminants through systems that mimic natural processes • Minimises loss of habitat in receiving environments • Provides recreational opportunities and amenity values where possible. • Recognises cultural values associated with local waterways.	• We will continue work to obtain and implement comprehensive stormwater consents that are based on catchment management plans. • We will progressively upgrade the public stormwater network in accordance with our asset management plan and the requirements of our comprehensive stormwater consents. • We will use structure planning processes to develop integrated stormwater networks in urban growth areas
Engage with communities and Tangata Whenua to build understanding about various approaches to stormwater management, including coastal erosion protection and ensure their views are sought and taken into account.	• We will engage with communities and Tangata Whenua through the process of obtaining comprehensive stormwater consents and in structure planning processes. • We will carry out specific engagement in areas where upgrades to the existing network or options for coastal erosion protection are proposed.
Undertake compliance and monitoring activities through a balanced approach, to ensure best practice use of the stormwater network.	• We will implement a monitoring and compliance programme in accordance with requirements of our comprehensive stormwater consents.

What are we planning to do

Project ID	Name	2025	2026	2027	2028	2029	2030	2031	2032	2033	2034
226332	Waihī Beach Pump Station Renewals	-	99,446	74,267	61,605	73,214	245,674	114,758	134,956	147,488	40,802
226353	Waihī Beach 2 Mile Creek West Bank	1,140,000	-	-	-	-	-	-	-	-	-
226356	Waihī Beach Diversion of Maranui Flood Water	100,000	-	-	-	-	-	-	-	-	-
226361	Stormwater - Waihī Beach Pio Shores	150,000	-	916,000	-	-	-	-	-	-	-
226362	Waihī Beach Pipe Upgrade	-	-	515,250	-	-	-	-	-	-	-
226363	Waihī Beach 2 Mile Creek Catchment Improvements	-	725,631	-	-	-	-	-	-	-	-
226364	Waihī Beach Earth Dam	150,000	3,345,000	8,415,750	-	-	-	-	-	-	-
226365	Stormwater - Waihī Beach Improvements various	100,000	223,000	171,750	235,000	180,600	184,800	126,000	193,050	131,500	201,300
226420	Katikati upgrades Belmont Rise, Grosvenor Place	-	-	-	-	-	-	544,844	-	-	-
226421	Katikati upgrades Francis Drive	-	241,072	-	-	-	-	-	-	-	-
226515	Ōmokoroa Upgrades Hamurana Rd, Owen Pl	-	-	495,116	119,084	-	-	-	-	-	-
226523	Stormwater - Ōmokoroa Vivian Dr upgrade	-	-	662,360	-	-	-	-	-	-	-
226524	Ōmokoroa Stormwater Renewals	-	452,010	-	71,451	-	-	-	-	-	-
226525	Ōmokoroa Stormwater Upgrades	-	-	464,172	-	-	-	-	-	-	-
226602	Stormwater - Te Puke Area 3 Structure Plan	120,000	1,446,924	2,175,500	1,081,000	-	-	-	-	-	-
226620	Te Puke SW Upgrades for Growth	-	1,115,000	-	-	-	-	-	-	-	-
226642	Te Puke Upgrades Williams Dr	-	-	263,350	-	-	-	-	-	-	-
226651	Te Puke Upgrades Oxford Street/ Boucher Avenue	538,000	-	-	963,500	-	-	-	-	-	-
226652	Te Puke Stormwater - King Street Outfall	-	446,000	-	-	-	-	-	-	-	-
226657	Stormwater - Te Puke Upgrades Tynan St	-	-	-	-	-	-	346,500	-	-	-
226658	Stormwater - Te Puke Upgrades Jellicoe St/ Dunlop Rd	-	-	-	-	-	492,800	-	-	-	-
316601	Katikati Structure Plan Utilities Stormwater	100,000	1,892,155	1,685,042	-	48,160	609,066	-	-	-	-
317201	Ōmokoroa Structure Plan - Stormwater Industrial	12,771,853	2,977,254	-	-	-	-	-	-	-	-
319601	Stormwater - Comprehensive Stormwater Consents	250,000	278,750	274,800	235,000	301,000	308,000	315,000	321,750	328,750	335,500
331501	Waihī Beach Otawhiwhi Marae stormwater drain	100,000	1,115,000	-	-	-	-	-	-	-	-
340001	Stormwater - Small Communities Infrastructure Remediation	-	12,265	12,595	12,925	13,244	13,552	35,280	14,157	14,465	14,762
340101	Stormwater - District Wide Modelling	-	78,050	80,150	94,000	96,320	98,560	100,800	102,960	105,200	107,360
340201	Asset Management - Waihī Land Drainage District	25,000	-	-	29,375	-	-	-	-	-	33,550
344601	Waihī Beach Stormwater - Athenree improvements	-	223,000	-	-	-	-	-	-	-	-
344901	Ōmokoroa Stormwater- Harbour View Road Upgrade	-	602,100	-	35,250	-	-	-	-	-	-
345001	Ōmokoroa Stormwater - Upgrade for Ōmokoroa Road, Tory Way, Tralee Street	-	-	-	424,821	-	-	-	-	-	-
345101	Ōmokoroa Stormwater - Upgrade Precious Reserve Pond	-	-	-	135,125	-	-	-	-	-	-
LTP25/34-46	Stormwater, Waihī Beach, Brighton Road Diversion and Darley Drain Outlet Improvements	100,000	557,500	2,290,000	-	-	-	-	-	-	-
LTP25/34-47	Stormwater, Waihī Beach, Wallnutt Avenue Pipe Renewal	50,000	-	687,000	822,500	-	-	-	-	-	-

Project ID	Name	2025	2026	2027	2028	2029	2030	2031	2032	2033	2034
LTP25/34-48	Stormwater, Waihī Beach, Beach Road Boardwalk Renewal	250,000	278,750	-	-	-	-	-	-	-	-
LTP25/34-49	Stormwater, Waihī Beach, Wilson Park/ The Crescent SW improvements	50,000	557,500	572,500	-	-	-	-	-	-	-
265413	Maketu Upper Catchment Attenuation	-	11,150	189,691	-	-	-	-	-	-	-
301832	Upgrades Pukehina Beach Rd stage 9	-	-	-	452,375	301,000	-	-	-	-	-
332614	Small Communities Stormwater Infrastructure rehabilitation	-	-	6,870	-	7,224	-	15,120	-	7,890	-
332616	Tanners Pt Upgrades Tanners Pt Road East stage 2	-	-	137,400	-	-	-	-	-	-	-
332617	Tanners Pt Upgrades Tanners Pr Road North	-	133,800	103,050	223,250	-	-	-	-	-	-
332621	Kauri Point Upgrades	-	-	579,565	-	-	-	-	-	-	-
332627	Stormwater - Kauri Point upgrades Stanley St	-	-	-	-	162,697	-	-	-	-	-
332635	Paengaroa Upgrades Halls Rd stage 1 & 2	-	-	-	-	565,880	837,760	-	785,070	299,820	897,798
352801	Stormwater - Ongare Point Improvements	-	-	-	-	-	86,240	340,200	-	-	-
311302	Stormwater - Asset Validation	30,000	33,450	34,350	35,250	36,120	36,960	37,800	25,740	26,300	26,840
352901	Stormwater - Catchment Management Plans review and update	75,000	83,625	-	-	-	-	94,500	96,525	-	-
LTP25/34-50	Levels of Service Review	100,000	111,500	114,500	-	-	-	-	-	-	-
332630	Stormwater - Small Communities Annual Contribution to Waihī Drainage Society	-	5,575	5,725	5,875	6,020	6,160	6,300	6,435	6,575	6,710
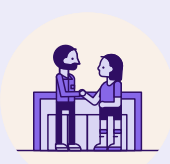
Where the money comes from

Please refer to 'Policies, Summaries and Statements' for the Revenue and Financing Policy for the Stormwater Activity.

How we will track progress

What we do	How we track progress		Result	Target				
			2023	2025	2026	2027	2028-30	2031-34
We use an integrated catchment based management approach to provide a stormwater network that minimises risks of flooding events.	The number of times per annum flooding occurs outside identified flood-prone urban areas during a one-in-50year or less storm event.		1	<3	<3	<3	<3	<3
	The number of flooding events that occur within the Western Bay of Plenty District. For each flooding event (district-wide), the number of habitable floors affected (expressed per 1000 properties connected to Council's stormwater system).		1.72	<30 (3%) per event	<30 (3%) per event	<30 (3%) per event	<30 (3%) per event	<30 (3%) per event
	For a one-in-ten year flooding event, the number of habitable floors affected (expressed per 1000 properties connected to Council's stormwater system).		per event					
		Waihī Beach	0	<60 (6%)	<60 (6%)	<60 (6%)	<60 (6%)	<60 (6%)
		Katikati	0	<10 (1%)	<10 (1%)	<10 (1%)	<10 (1%)	<10 (1%)
		Ōmokoroa	0	<10 (1%)	<10 (1%)	<10 (1%)	<10 (1%)	<10 (1%)
		Te Puke	0	<30 (3%)	<30 (3%)	<30 (3%)	<30 (3%)	<30 (3%)
		Maketu	0	<30 (3%)	<30 (3%)	<30 (3%)	<30 (3%)	<30 (3%)
We use an integrated catchment based management approach to provide a stormwater network that avoids impacts on water quality. We will carry out compliance and monitoring activities in a balance way to ensure best practice.	Compliance with Council's resource consents for discharge from our stormwater system, measured by the number of: Received by Council in relation to those resource consents.	Abatement notices	0	0	0	0	0	0
		Infringement notices	0	0	0	0	0	0
		Enforecement notices	0	0	0	0	0	0
		Convictions	0	0	0	0	0	0
We will be responsive to customer's stormwater issues.	The median response to attend a flooding event, measured from the time that Council receives the notification to the time that service personnel reach the site.			<120 minutes	<120 minutes	<120 minutes	<120 minutes	<120 minutes
	Urgent		73 mins	<60 mins	<60 mins	<60 mins	<60 mins	<60 mins
	Non-urgent		17 hrs, 21 mins	<24 hours	<24 hours	<24 hours	<24 hours	<24 hours
	The number of complaints received by Council about the performance of its stormwater system, expressed per 1000 properties connected to the Council's stormwater system.		23.8	<30	<30	<30	<30	<30

Significant effects of providing this activity

Wellbeing	Positive	Negative	How are we addressing these effects
Social	• The stormwater network reduces the risk of damage from flooding to individual properties. • The stormwater network provides a safe living environment for the whole community.	• Disruption during the implementation of works. • Individuals can affect the stormwater network and neighbouring properties by altering natural flowpaths. • Flooding can affect public health and safety. • Stormwater can cause public health issues through the bacterial contamination of beaches.	• Continue to advise landowners of potentially flood-prone areas. • Monitor new developments to ensure natural flowpaths are maintained.
Cultural	• The stormwater network can help in protecting sites of cultural and historical significance from erosion and flooding. • Acknowledges the significance of the receiving waters and the need to improve the mauri of water bodies, which improves health and wellbeing.	• Contamination of the receiving environment is unacceptable to Tangata Whenua.	• Continuing to better identify sites of cultural significance. • Continue to monitor discharges to comply with the consent conditions set by the Bay of Plenty Regional Council.
Environmental	• The stormwater network reduces the potential for damage and erosion to property, essential utilities and transport infrastructure. • The stormwater network can help prevent other contaminants from reaching sensitive environments.	• Stream degradation through erosion by inadequately controlled discharges. • Barriers for fish, contamination from sediment and pollutants. • Beach erosion from stormwater outlets. • Transfer of contaminants such as silt, nutrients, toxic substances.	• Continue to monitor discharges to comply with the consent conditions set by the Bay of Plenty Regional Council.
Economic	• The stormwater network reduces the potential for damage and erosion to property, essential utilities and transport infrastructure. • Efficiencies are available through integrating stormwater activities with others such as land use, transportation and industrial development	• The cost of maintaining the stormwater network to ensure it is free from blockages before high rainfall events. • Existing stormwater issues include costs associated with damage related to flooding, stream erosion and personal safety.	• Continue to promote value for money by integrating stormwater upgrades with other projects.

Section 3
Activities

Ratonga Taunaki
Support Services

Ratonga Taunaki
Support Services

Our Corporate Plan guides the activities that support our staff to produce their best work and deliver the highest standards of service to our customers.

What we provide

- Financial management
- Human resources
- Communications and community engagement
- Customer service
- Information technology
- Asset management
- Procurement
- Risk management
- Corporate assets and quality management.

We follow a philosophy of continuous improvement which is implemented across the organisation. Every three years we develop a Corporate Plan which identifies the key improvement areas management will focus on, over and above business as usual.

Our current organisational direction is to build on our understanding of what our current customers value and anticipate the services future customers will want. This means we will need to develop our capacity and capability to proactively manage change and make sound decisions about using technology effectively and strategically for the future.

To achieve our wider goals, we will need a workforce that is ready for the future, with appropriate skills, knowledge and confidence to make the most of change and opportunity. This will require effective engagement and good workforce planning which includes training and career development, effective reward and recognition programmes, equal opportunity, fair treatment, flexible policies and family friendliness.

Levels of service

These activities support the other activities of Council. These areas do not have external levels of service.

Significant negative effects of providing this activity.

There are no significant negative economic, environmental, cultural or social effects of providing this group of activities.

Where the money comes from

Please refer to "Policies, Summaries & Statements' for the Revenue and Financing Policy for the Support Services Activity.

Section 3
Activities

Rangawaka
Transportation

Rangawaka
Transportation

Council's transportation activity aims to provide infrastructure that enables our communities to travel across our district safely and efficiently, that facilitates economic development and promotes multi-modal shift, and that is resilient to the impact of extreme weather events.

Our district is growing fast and our roading programme seeks to balance meeting this growth with the need to maintain affordable levels of service for our District's communities.

What we provide

- 104 local roads that connect to State Highways
- 915 km sealed roads
- 157 km unsealed roads
- 177 km urban roads
- 895 km rural roads
- 248 bridges
- 117 culverts (greater than 1.4m diameter)
- 200 km hard surfaced footpaths
- 6 km metaled surfaced footpaths
- 4,081 streetlights
- 16,251 road signs
- 4,081 street trees
- 394 retaining walls
- 208 km railings.

Why we provide this activity

Our community outcome

- We can all enjoy a healthy and safe lifestyle.
- Our environment is clean, green and valued.
- Our economy is thriving.

Our goals

- Provide the appropriate infrastructure to enable our communities to travel across our transportation network safely and efficiently.
- Provide a transportation network that is inclusive, accessible and improves mobility enabling communities to live a healthy lifestyle and access housing, education, and employment.
- Provide infrastructure to support and promote the use of multi modal transport to reduce the transportation network's impact on the environment.
- Ensure network resilience to maintain access and respond to extreme weather events to reduce the impact of the environment on the transportation network.
- Our transportation network supports and promotes economic development and prosperity in our sub-region.
- Manage assets with an aim to minimise whole of life cost while providing agreed levels of service.

Transportation

Our transportation activity seeks to guide the future development and management of the transportation network over the next 10 years. This activity supports the objectives of the National Land Transport Programme, Regional Land Transport Plan, Regional Policy Statement and SmartGrowth Strategy.

Council continues to advocate for further Government investment in the district's strategic corridors, particularly Stage 2 of the Tauranga North Link (TNL). State Highway 29 provides a strategic freight link between the Bay of Plenty, the Waikato and Auckland and State Highway 2 provides a key link between Tauranga and Katikati and the Coromandel. Council will continue to advocate for improvements to these highways.

Road widening - There are a significant number of roads in the District that are too narrow for the volume and type of traffic using them. These roads can be hazardous to road users when driver visibility is constrained or there is limited maneuverability for heavy vehicles. Council undertakes widening of these roads when pavement rehabilitation treatments are carried out as part of the Transportation asset renewal programme.

Community Roading Allocation Policy - Council allocates roading rate funding for community roading works in consultation with each community. The annual budgets are allocated according to the Council Community Roading Allocation Policy. Typically the funds are spent on new kerb and channel, footpaths, town centre upgrades, cycleways and parking areas.

Seal Extension - Council is allocating approximately $1.5 million per annum towards seal extension which will enable an additional 2-3km of unsealed road to be surfaced with chipseal each year. Seal extension delivery is based on Council's seal extension prioritisation list which ranks individual road sections based on several criteria.

Walking and Cyclying - Council's Walking and Cycling Action Plan, sets out Council's commitment to fund the construction of new footpaths, shared paths, and cycleways throughout the District. Paths are developed in response to community demand. New cycleways will contribute to the Tauranga Moana Coastal Cycle Trail which will extend from Waihī Beach around the Tauranga Harbour margin to Tauranga, onwards to Maketu and then inland to Paengaroa. Council takes a regional perspective on linking gateways such as Tauranga City, Hauraki and the Rotorua Lakes.
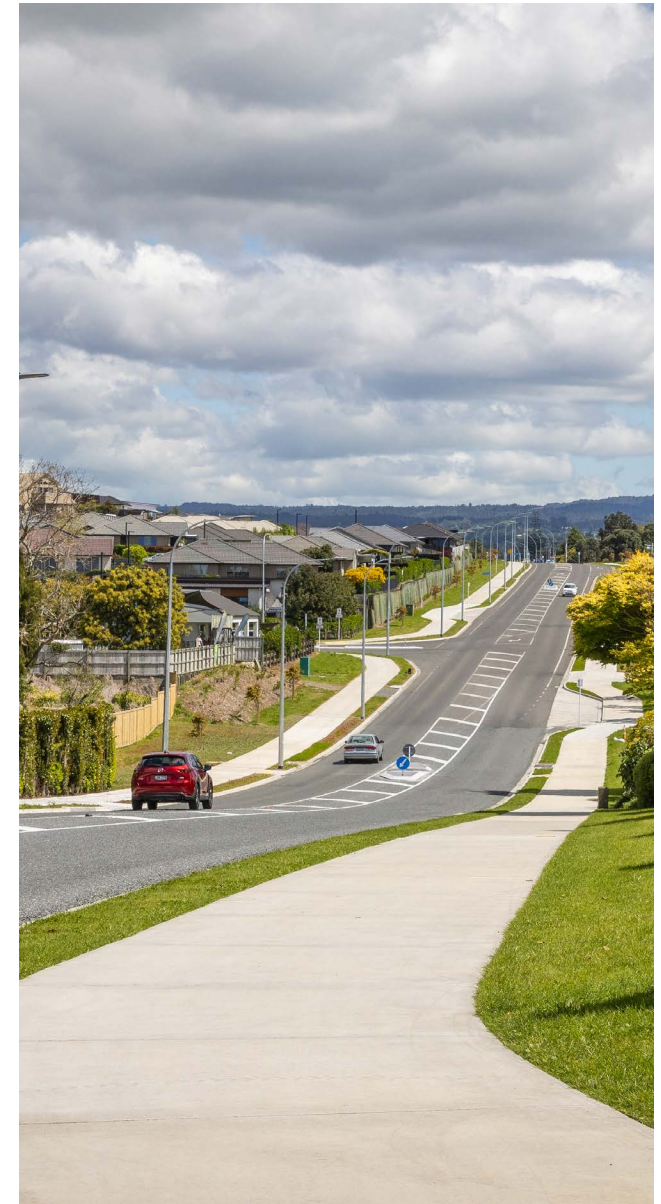
Land Transport Programme 2024 - 2027

Under the Land Transport Management Act 2003 (the Act) we are required to prepare a three-year Land Transport Programme detailing activities for which we want to receive financial assistance from the Waka Kotahi New Zealand Transport Agency (NZTA). We do this through our Transportation Activity Plan and in accordance with section 13 of the Act consult on this through the Long Term Plan 2024-34.

The Land Transport Programme submitted to Waka Kotahi represents only part of our total annual work programme which consists of both subsidised and unsubsidised projects and accounts for one third of Council's annual capital, renewal and operating expenditure. The subsidised maintenance programme includes maintenance, including renewals which are capital costs, minor safety works, preventative maintenance, emergency works and limited construction works. For other subsidised capital works we are required to follow the standard Waka Kotahi subsidy funding application process.

The three year Land Transport Programme can be summarised in the following table.

All information from 2024-2027 includes an adjustment for inflation.

This programme reflects outcomes from various District and sub-regional transportation planning processes, for example SmartGrowth, Regional Land Transport Plan, Community Development Plans and individual road strategies.

Council notes the Waka Kotahi funding constraints and that this may affect Council's ability to deliver the programme if a Waka Kotahi subsidy is not available for some components.

Council also prepares an Activity Management Plan in line with Waka Kotahi guidance.

Subsidised maintenance and capital programme	2024 / 25	2025 / 26	2026 / 27	Total $
Gross anticipated expenditure 2024/25 - 2026/27* *This amount includes projects that will not attract the Waka Kotahi/NZ Transport Agency subsidy.*	$32,237,188	$45,963,869	$52,199,425	$130,400,483
Anticipated Waka Kotahi/NZ Transport Agency subsidy 2025/25 - 2026/27	$17,216,710	$21,666,239	$24,764,781	$63,647,730
Confirmed Waka Kotahi/NZ Transport Agency subsidy 2024/25-2026/27**	$16,271,210	$17,563,484	$826,946	$34,661,640

**September 2024 update - The funding outcome from Waka Kotahi has resulted in Council only receiving 61% of the requested funding for operating and capital expenditure, and 0% for improvements. Council has had to review its strategy and will continue with its share and rate funding of some operating, capital and improvements within a reduced funding envelope. Council will be able to maintain levels of service for operating and capital however improvements will now focus only on safety improvements with what funding is available (approx. $10m due to Waka Kotahi not providing the additional $10m requested for a total budget of $20m).

How we will achieve our goals

What we do	Provide the appropriate infrastructure to enable our communities to travel across our transportation network safely and efficiently.	Provide a transportation network that is inclusive, accessible and improves mobility enabling communities to live a healthy lifestyle and access housing, education, and employment.	Provide infrastructure to support and promote the use of multi modal transport to reduce the transportation network's impact on the environment.	Ensure network resilience to maintain access and respond to extreme weather events to reduce the impact of the environment on the transportation network.	Our transportation network supports and promotes economic development and prosperity in our sub-region.	Manage assets with an aim to minimise whole of life cost while providing agreed levels of service.
Network and Asset Management Continue to work with strategic partners to optimise the efficiency of our District's transportation network to respond to both population and economic growth of the region. *Asset Management* Set and deliver levels of service for maintenance of the local roading network that optimise the use of existing infrastructure and ensure land use and access relationships are managed to improve the efficiency of traffic flows on the local roading and state highway networks while ensuring best value for money over whole of life of the asset.	✓				✓	✓
Road improvements *Road widening* Continue with network improvements to address the measured deficiencies in the network, accounting for ongoing traffic growth and continue to seek ways of improving network safety. Continue seal widening programme in association with rehabilitation projects achieving approximately the agreed levels of seal widening per year. *Seal extension* Continue seal extension programme achieving the agreed levels of seal extension per year.	✓				✓	✓
Road Safety Continue involvement in regional initiatives to improve the safety for users of the roading network. Develop increased network improvement programmes that attract funding from Waka Kotahi whilst having regard for future changes in government policy. *Speed management plan* Implement our speed management plan for our local roading network. This plan identifies our priority areas for speed limit changes which are schools, town centres, marae and roads that the community support a change to the speed limit. The plan will guide the speed limits included in the National Speed Limit Register, which is the legal tool for setting speed limits, replacing the Speed Limits Bylaw.	✓	✓		✓		✓

How we will achieve our goals

What we do	Provide the appropriate infrastructure to enable our communities to travel across our transportation network safely and efficiently.	Provide a transportation network that is inclusive, accessible and improves mobility enabling communities to live a healthy lifestyle and access housing, education, and employment.	Provide infrastructure to support and promote the use of multi modal transport to reduce the transportation network's impact on the environment.	Ensure network resilience to maintain access and respond to extreme weather events to reduce the impact of the environment on the transportation network.	Our transportation network supports and promotes economic development and prosperity in our sub-region.	Manage assets with an aim to minimise whole of life cost while providing agreed levels of service.
Walkways and cycleways Continue developing the district's walking and cycling network pursuant to the Walking and Cycling Action Plan as well as working to ensure that, where possible, proposed developments to the regional/sub-regional network will support provision for walking and cycling. Continue to develop work programmes for walkways and cycleways maintenance and renewals, taking into account the increasing length of these multi-modal assets across the district.		✓	✓			
Public Transport Continue to work with partners to ensure that transport planning is undertaken in an integrated manner with Waka Kotahi and neighbouring territorial local authorities. We will continue to provide infrastructure for the Bay of Plenty Regional Council to support the availability of public transport services within our District while advocating for better public transport connections. We will continue to support for harbour and land-based public transport service options. These may vary and/or be extended to other identified growth areas according to community demand and willingness to pay. *Transport Options* Continue to work with our communities to understand the demand for more transport options to access healthcare services, education and employment.	✓	✓	✓			
Maintenance and renewals Continue with deterioration modelling for sealed roads to understand the options for amended funding of maintenance, rehabilitation, and resurfacing work to adapt to increasing traffic volumes resulting from population growth in the district causing an increased rate of asset deterioration.	✓			✓	✓	✓
Resilience improvements Continue to manage the impact of climate change on our Transportation infrastructure through understanding what's at risk across our network through exposure assessments and undertaking risk assessments on assets where necessary. Continue to respond to extreme weather events as necessary to maintain access across our transportation work.				✓		

How we will achieve our goals

What we do	Provide the appropriate infrastructure to enable our communities to travel across our transportation network safely and efficiently.	Provide a transportation network that is inclusive, accessible and improves mobility enabling communities to live a healthy lifestyle and access housing, education, and employment.	Provide infrastructure to support and promote the use of multi modal transport to reduce the transportation network's impact on the environment.	Ensure network resilience to maintain access and respond to extreme weather events to reduce the impact of the environment on the transportation network.	Our transportation network supports and promotes economic development and prosperity in our sub-region.	Manage assets with an aim to minimise whole of life cost while providing agreed levels of service.
Travel demand management and behaviour change Work with other agencies including the Bay of Plenty Regional Council and adjoining territorial authorities to investigate initiatives that manage travel demand to improve the efficiency of transport networks in our District, the sub-region and region. This will include: · Supporting initiatives that encourage greater use of rail to transport bulk produce over medium to long distances. · Supporting initiatives that recognise and provide for seasonal variations in tourist traffic flows and seasonal work force movements at harvest-time. · Plan for park and ride facilities including investigating suitable sites and securing land as appropriate.			✓			
Local network development Investigate and, where appropriate, develop local connections to improve the accessibility of key centres of economic activity in our District. This may include securing and developing key connector routes in residential growth areas and promoting alternative routes for heavy traffic to reduce congestion and improve accessibility in our District's main centres. *Structure Planning* We will continue to review and update Structure Plans to consider District Plan changes and to respond to development proposals from landowners working with the District Plan.	✓	✓			✓	

How we will achieve our goals

What we do	Provide the appropriate infrastructure to enable our communities to travel across our transportation network safely and efficiently.	Provide a transportation network that is inclusive, accessible and improves mobility enabling communities to live a healthy lifestyle and access housing, education, and employment.	Provide infrastructure to support and promote the use of multi modal transport to reduce the transportation network's impact on the environment.	Ensure network resilience to maintain access and respond to extreme weather events to reduce the impact of the environment on the transportation network.	Our transportation network supports and promotes economic development and prosperity in our sub-region.	Manage assets with an aim to minimise whole of life cost while providing agreed levels of service.
Sub-regional network development In partnership with key agencies, we will continue to investigate and, where appropriate continue to the development of sub-regional and regional connections to address congestion and improve the flow of goods, services and people. We will support and advocate for the improvement and upgrading of state highways which includes: · Katikati bypass · Takitimu Northern Link Stages 1 and 2 · Ōmokoroa/State Highway 2 intersection · State Highway 29 Tauriko Network Connections · State Highway 29 and State Highway 2 safety improvements	✓	✓			✓	
VKT/Vehicle Emissions Continue to work alongside the regional partners to support the transition to a low emission transport system nationally through the Vehicle Kilometres Travelled (VKT) reduction programme while acknowledging the difficulty of achieving VKT reductions in the context of growth. Continue to support the uptake of electric vehicles, including e-bikes, and consider facilitating the provision of EV charging infrastructure.		✓	✓			

Where the money comes from

Please refer to 'Policies, Summaries and Statements' for the Revenue and Financing Policy for the Transportation Activity.

What are we planning to do

Project ID	Name	2025	2026	2027	2028	2029	2030	2031	2032	2033	2034
283202	Transportation - Rural Roading	-	270,232	276,182	282,628	288,826	294,776	300,726	306,924	312,874	319,072
282702	Transportation - Waihī Beach Community Roading Funding	-	171,145	174,914	178,996	182,921	186,690	190,458	194,383	198,152	202,077
282802	Transporation - Katikati Community Roading Funding	-	191,866	196,091	200,667	205,068	209,293	213,517	217,918	222,142	226,543
282902	Transportation - Ōmokoroa Community Roading Funding	-	114,398	116,917	119,645	122,269	124,788	127,307	129,931	132,449	135,073
283002	Transportation - Te Puke Community Roading Funding	-	342,289	349,826	357,991	365,841	373,378	380,915	388,765	396,302	404,153
283102	Transportation - Maketu Community Roading Funding	-	79,402	81,150	83,044	84,866	86,614	88,362	90,183	91,932	93,753
302801	Waihī Beach roading Structure Plan	200,000	586,622	480,134	786,395	374,905	-	128,291	-	-	-
302901	Katikati Transportation Structure Plan	1,092,493	545,000	-	-	-	168,838	676,705	1,519,971	-	-
303001	Ōmokoroa Roading Structure Plan	50,502,500	39,580,267	417,750	1,567,500	436,875	14,713,875	454,875	464,250	-	16,988,400
353901	Transportation - Public Transport Infrastructure (UFTI commitment)	-	109,000	111,400	114,000	116,500	118,900	121,300	123,800	126,200	128,700
357702	Transportation - Park and Ride Te Puna	-	-	-	-	-	1,783,500	1,819,500	-	-	-
303101	Transportation - Te Puke Structure Plan Urban Catchment	52,000	2,343,493	1,355,258	1,623,012	196,279	572,683	84,774	-	-	-
LTP25/34-29	Transportation and Reserves - Waiari Bridge Area Restoration	200,000	436,000	445,600	-	-	-	-	-	-	-
324004	Strategic Roading - No 3 & SH2, & Rangiuru	1,000,000	-	-	-	-	-	-	-	-	-
279202	Transportation - Land Purchases	200,000	218,000	222,800	228,000	233,000	237,800	242,600	247,600	252,400	257,400
283408	Seal Extension	1,500,000	1,635,000	1,671,000	1,710,000	1,747,500	1,783,500	1,819,500	1,857,000	1,893,000	1,930,500
283423	Transportation - One Network Maintenance Contract Pavement Surfacing (Reseals)	4,354,431	5,356,730	5,474,676	5,602,451	5,725,312	5,843,258	5,961,205	6,084,066	6,202,012	6,324,873
283426	Transportation - One Network Maintenance Contract Pavement Unsealed Strengthening	700,000	763,000	779,800	798,000	815,500	832,300	849,100	866,600	883,400	900,900
283429	Transportation - One Network Maintenance Contract Pavement Rehabilitation	9,797,478	12,793,851	14,679,710	15,022,325	15,351,762	15,668,021	15,984,281	16,313,718	16,945,477	17,281,164
283432	Transportation - One Network Maintenance Contract Drainage Improvements	35,000	38,150	38,990	39,900	40,775	41,615	42,455	43,330	44,170	45,045
283435	Transportation - One Network Maintenance Contract Ancillary Improvements	18,000	19,620	20,052	20,520	20,970	21,402	21,834	22,284	22,716	23,166
283438	Transportation - District Capital Network Improvements	1,000,000	1,090,000	1,114,000	1,140,000	1,165,000	1,189,000	1,213,000	1,238,000	1,262,000	1,287,000
283441	Transportation - One Network Maintenance Contract Pavement Seal Widening	1,979,087	2,157,205	2,204,703	2,256,159	2,305,636	2,353,134	2,400,633	2,450,110	2,497,608	2,547,085
AP 24-4	Rangiuru Roading	-	1,090,000	-	-	-	-	-	-	-	-
LTP25/34-43	Transportation - No 4 Road Bridge Replacement	6,600,000	-	-	-	-	-	-	-	-	-
210413	Transportation - Minor Capital Roading Improvements	3,600,000	3,924,000	4,010,400	4,104,000	4,194,000	4,280,400	4,366,800	4,456,800	4,543,200	4,633,200
356201	Opureora Marae Coastal Protection Works	-	218,000	-	-	-	-	-	-	-	-

Project ID	Name	2025	2026	2027	2028	2029	2030	2031	2032	2033	2034
307601	Transportation - Walking and Cycling	500,000	545,000	557,000	570,000	582,500	594,500	606,500	619,000	631,000	643,500
307604	District Walking - Off-road	51,600	56,244	57,482	58,824	60,114	61,352	62,591	63,881	65,119	66,409
324009	Transportation - Modelling	113,886	124,136	126,869	129,830	132,677	135,410	138,144	140,991	143,724	146,571
324013	Transportation - Service Relocations	153,747	167,584	171,274	175,272	179,115	182,805	186,495	190,339	194,029	197,872
152301	Transportation - Road Safety Operation	150,000	163,500	167,100	171,000	174,750	178,350	181,950	185,700	189,300	193,050

How we will track progress

What we do	How we track progress		Result	Target				
			2023	2025	2026	2027	2028-30	2031-34
Provide the appropriate infrastructure to enable our communities to travel across our transportation network safely and efficiently. Provide a transportation network that is inclusive, accessible and improves mobility enabling communities to live a healthy lifestyle and access housing, education, and employment. Provide infrastructure to support and promote the use of multi modal transport to reduce the transportation network's impact on the environment.	The change from the previous financial year in the number of fatalities and serious injury crashes on the local road network, expressed as a number.	Fatal crashes	1	<0	<0	<0	<0	<0
		Serious injury crashes	-1	<0	<0	<0	<0	<0
	Number of road closed/lanes unavailable for more than 24 hours due to weather events or unplanned maintenance.		New measure	0	0	0	0	0
	Annual maintenance cost per million vehicle kilometers traveled ($/mvkt). *vkt - measures use of roads on a per kilometer basis.*		New measure	<$65,959	<$66,576	<$67,228	<$68,555	<$70,591
Ensure network resilience to maintain access and respond to extreme weather events to reduce the impact of the environment on the transportation network. Our transportation network supports and promotes economic development and prosperity in our sub-region. We manage assets with an aim to minimise whole of life cost while providing agreed levels of service. We are responsive to the needs of our communities. We provide infrastructure to support and promote the use of multi modal transport to reduce the transportation network's impact on the environment	The percentage of customer service requests relating to roads and footpaths to which Council responds within 15 working days.		N/A	>90%	>90%	>90%	>90%	>90%
	The increase in total length of cycleways and walkways within the District.		1,101m	>1,000m	>1,000m	>1,500m	>2,000m	>2,000m
	The percentage of footpaths that fall within the level of service or service standard for the condition of footpaths as identified in the transportation asset management plan		97%	>95%	>95%	>95%	>95%	>95%
	The percentage of the sealed local road network that is resurfaced.		7.1%	>4%	>4%	>4%	>4%	>4%
	There are a number of potential defects in road pavement structure and its surface. The condition index is a weighted measure of the fault types. Please note: (0 = defect free; 5= unsatisfactory)	Sealed roads	0.1	0.3	0.3	0.3	0.3	0.3
		Unsealed roads	1.9	3	3	3	3	3
We manage assets with an aim to minimise whole of life cost while providing agreed levels of service.	The average quality ride on a sealed local road network, measured by smooth travel exposure.		96.6%	>90%	>90%	>90%	>90%	>90%
	Average age in years of renewed pavements.		New measure	<46%	<46%	<46%	<46%	<46%

Significant effects of providing this activity

Wellbeing	Positive	Negative	How are we addressing these effects
Social	• Enables safe and easy travel around our District. • Roads connect communities. • Provides access to community, recreation, and leisure facilities. • Provides access to retail, commercial and professional services. • Provides for transport options such as walking and cycling. • Provides for integrated planning of the transport network and land use.	• Transport emissions • Traffic noise and vibration to properties from adjoining roads. • Air pollution from traffic fumes affects health. • Dust on unsealed roads may affect health. • Poor design and use can result in dangers to people and high social cost from accidents. • Main roads can divide communities. • High traffic volumes can lead to a loss of amenity in urban areas.	• Continue the road sealing programme. • Continue the road widening programme. • Continue to fund a road safety coordinator to work with the community. • Continue to advocate for bypasses around urban centres. • Continue to advocate for road safety improvements on the transportation network. • Continue the programme of network improvements on local roads.
Cultural	• Provides access to sites of cultural and historical significance. • Connects communities to cultural facilities (including Marae).	• People access sites that are culturally sensitive. • Road construction may disturb sites of cultural significance including wāhi tapu.	• Continue to identify sites of cultural significance and adhere to the requirements of the Heritage New Zealand Pouhere Taonga Act 2014. • Continue to invest in good relationships with Tangata Whenua.
Environmental	• Land taken for roading but surplus to development requirements may be used for environmental enhancement such as the development of wetlands. • Provides access to reserves and conservation areas.	• Noise pollution especially from heavy freight vehicles. • Air pollution from vehicle exhaust fumes. • Contamination from pollutants running off the road surface during storms. • Provides access for the illegal dumping of rubbish.	• Continue to investigate the use of sustainable roading materials. • Continue to investigate the potential to reduce contaminants from roads entering the surrounding environment. • Continue to provide roadside rubbish collection on key arterial routes servicing urban communities. • Continue to provide infrastructure to support and promote the use of multi modal transport. • Collaborate on and facilitate vehicle-kilometres travelled (VKT) growth rate reductions in the sub-region.
Economic	• Provides routes for the delivery of goods and services. • Provides a physical linkage between customers and businesses. • Provides a corridor for utility services. • Provides access to all commercial and residential properties.	• Loss of productive land resulting from the development of transport corridors and infrastructure. • Cost of acquiring land for new roads and upgrades. • Requires lengthy multi-agency designation. • Cost of providing and maintaining roading infrastructure to limit loss of agricultural and horticultural production due to rough roads and dust from unsealed roads.	• Continue to advocate for government funding for strategic district roading improvement projects. • Continue to achieve 'value for money' when awarding roading contracts through robust procurement procedures and performance criteria. • Continue to work with national and sub-regional partners to ensure optimisation of the transportation network.

**Section 3
Activities**

Waipara
Wastewater

Waipara
Wastewater

Council aims to ensure that wastewater treatment and disposal systems are sustainable and continue to meet environmental and health and safety standards. We will continue to encourage households to explore and implement measures that reduce wastewater volume per person.

What we provide

- Maketu: 37.8km of pipes and 527 household pumps and two booster pumps.
- Ōmokoroa: 68.5km of pipes and 16 pump stations.
- Te Puke: 62.4km of pipes and 8 pump stations.
- Katikati: 64.7km of pipes and 14 pump stations.
- Waihī Beach: 70.3km of pipes and 25 pump stations.
- Te Puna: 129 household pumps.
- Ongare Point: 4.1km of pipes and 56 household pumps.

Why we provide this activity

Our community outcome

- We can all enjoy a healthy and safe lifestyle.
- Our environment is clean, green and valued.

Wastewater

Increasing demand for wastewater services is driven by population growth, environmental degradation and public health issues. Waihī Beach experiences additional seasonal demand driven by holidaymakers. Developers pay financial contributions (subdivision fees) which are used to repay the costs of building future capacity into our District's wastewater schemes.

There is no need to increase the number of wastewater treatment plants in our District, however we will be continually upgrading the capacity of the existing plants to cope with future growth and also recognising the increased requirements of the quality of discharge to be met under the National Policy Statement (NPS).

We have five wastewater treatment plants at Katikati, Maketu/Little Waihī, Te Puke, Waihī Beach and Ongare Point and one wastewater treatment scheme in Ōmokoroa and one in Te Puna West. There are increased pressures on smaller communities to look at alternative treatment and disposal options, especially with regard to Regional Council's new discharge requirements.

By calculating residential flows we are able to measure the capacity of our existing treatment plants. The following method is used for this purpose:

- Population based on an average of 2.7 people per house or dwelling.
- Average dry weather flow of 220 litres per person per day in area water supply.

We are near to or at capacity for the Te Puke treatment plant which we are planning to upgrade by 2025. Katikati and Waihī Beach are also nearing capacity and will require upgrades in the next 10 years.

There are a number of households in each wastewater scheme that can be connected but have currently chosen not to. We have a programme to actively

Urban Centres

- Katikati
- Maketu/Little Waihī
- Ōmokoroa
- Te Puke
- Waihī Beach.

encourage these households to connect for public health reasons.

Levels of service relating to all the quality and quantity of discharges from treatment plants are prescribed by legislation and resource consent conditions. All our treatment plants comply with these service levels, to ensure ongoing compliance we are planning on upgrades to ensure sufficient capacity. We are currently undergoing a review of our water and sanitary services assessment, as the current was completed in 2008. However, there are no significant variations between the 2008 assessment of water and sanitary services and the wasterwater activity.

Ōmokoroa - The Ōmokoroa Peninsula is currently serviced with a reticulated network that discharges to a common storage chamber/pump station north of the railway line. The pump station is designed to cater for a population of 12,000 people.

The collected wastewater is discharged via a 16km pipeline to Tauranga City Council wastewater network in Bethlehem. As development takes place in Ōmokoroa, new reticulated infrastructure will feed into this existing pump station.

Te Puke - Due to growth, new consent condition requirements and the Rangiuru Business Park Council will construct a new treatment plant for Te Puke to meet demand. Council are also continuing to explore alternative methods to discharge for the Te Puke Wastewater Treatment Plant.

Katikati - The Katikati outfall which discharges treated effluent from the Katikati Wastewater Treatment Plant has had two recent failures. Early reports suggest the pipeline has less than 5 years of remaining useful life, and further failures can be expected in this time. Previous reports in 2019 suggested this pipe would not fail again before 2050. Council will be looking at renewing the pipeline or alternative options to discharge to reduce this risk. Any work will need to be considered in conjunction with the discharge consent renewal and any future treatment plant upgrades.

Septic tank effluent pump station - The success of the pressurised scheme in Maketu/Little Waihī, using a grinder pump system to connect individual households to the treatment plant, resulted in a similar scheme being built in Te Puna West in 2017.

A new wastewater scheme was constructed for Ongare Point in 2018. This is a Septic Tank Effluent Pump System. It includes onsite holding tanks for the primary treatment of solids on each property, which will be owned and maintained by Council. The scheme allows for a smaller scale, more affordable treatment system and can be expanded through a series of modular upgrades to add capacity to connect the infill growth expected over the next 25 years.

Small coastal communities - For areas of our District where a reticulated wastewater scheme is unavailable, wastewater must be managed onsite. The Bay of Plenty Regional Council is responsible for the consenting and management of onsite schemes.

We will continue to work with the Regional Council and our small coastal communities to investigate options for sustainable onsite wastewater treatment.

Our investigations have indicated that the communities at Kauri Point, Plummers Point and Tuapiro Point are compatible with the Regional Council's operative Onsite Effluent Treatment Plan (OSET), as individual properties are large enough to provide sufficient area for effective landbased treatment.

At Tanners Point properties are within a maintenance zone in the OSET plan. This means properties within the zone are required to undertake more frequent maintenance on their tanks and provide feedback to the Regional Council. No further Council expenditure has been allocated for these coastal communities in this Long Term Plan. However, should Regional rules change, Council may be required to investigate options further with these communities.

Rural communities - For rural areas of our District where reticulated schemes are unavailable, the Bay of Plenty Regional Council is responsible for the consenting and management of onsite wastewater schemes.

How we will achieve our community outcomes

Goal	Our approach
All areas in our District served by Council's reticulated wastewater disposal systems meet acceptable health, safety and environmental standards.	• Ensure sludge disposal meets environmental and health standards by investigating new technology to reduce sludge, alternative uses and options for sludge disposal. • Ensure that the disposal of treated effluent meets environmental and health standards and is affordable.
Assist small urban communities along the Tauranga Harbour to ensure that the wastewater disposal options available to them meet health and safety requirements.	• In consultation with ratepayers advocate to the Bay of Plenty Regional Council to ensure that wastewater disposal systems, other than Council-owned systems, meet acceptable health, safety and environmental standards.

Wastewater connections

30 June 2023	
System	**Number of connections**
Katikati wastewater	2,292
Maketu/Little Waihī wastewater stage 1	600
Ōmokoroa wastewater	2,465
Te Puke wastewater	2,501
Waihī Beach wastewater	2,134
Total	**10,195**

Where the money comes from

Please refer to 'Policies, Summaries and Statements' for the Revenue and Financing Policy for the Wastewater Activity.

What are we planning to do

Project ID	Name	2025	2026	2027	2028	2029	2030	2031	2032	2033	2034
168603	Waihī Beach Wastewater Treatment	-	-	68,700	246,750	514,151	125,664	135,450	141,570	98,625	124,135
168604	Waihī Beach WWTP Fixed Generator	-	-	-	-	373,120	-	-	-	-	-
168605	Waihī Beach WWTP Mechanical Seperator for Wetlands	-	-	801,500	-	-	-	-	-	-	-
226001	Wastewater - Waihī Beach Treatment Pump Station Renewal	-	138,260	226,710	227,950	235,081	188,373	240,030	228,121	194,291	178,822
226025	Waihī Beach Treatment Plant Upgrade	500,000	4,222,732	8,892,986	-	-	-	-	-	-	-
226031	Waihī Beach WWTP screw press	-	689,237	-	-	-	-	-	-	-	-
226032	Wastewater - Waihī Beach Network infrastructure renewals/Rehab	-	-	-	-	-	55,440	56,700	57,915	59,175	60,390
317001	Waihī Beach Structure Plan Utilities WW	-	122,650	622,508	40,068	-	-	-	-	-	-
340501	Wastewater - District Wide Reticulation Modelling	-	11,150	-	11,750	-	-	-	-	-	-
348702	Wastewater SCADA	-	55,750	-	11,750	-	12,320	-	12,870	-	13,420
225723	Wastewater - Katikati Pump Station	-	79,165	76,715	118,675	121,604	273,381	204,246	280,566	338,586	108,568
225724	Wastewater - Katikati Treatment Plant Emergency Storage	680,000	-	-	-	12,762	-	-	-	-	-
225743	Wastewater - Katikati Infrastructure Improvements	-	18,955	19,465	31,725	20,468	20,944	21,420	21,879	22,355	22,814
225744	Katikati WWTP Upgrades	4,798,000	340,075	397,315	-	-	-	-	-	-	-
225745	Wastewater - Katikati Treatment Plant fixed generator	-	278,750	-	-	-	-	-	-	-	-
225746	Wastewater - Katikati Grit/stone interceptor chamber prior to Wills Rd Pump Stn	31,550	367,950	-	-	-	-	-	-	-	-
316701	Katikati Structure Plan Utilities WW	-	-	148,850	1,549,238	-	-	-	-	-	-
342101	Katikati Wastewater Network Upgrades	-	-	-	-	-	379,210	574,560	1,760,616	-	-
LTP25/34-18	Katikati Ocean Outfall or Alternative Discharge	300,000	557,500	1,145,000	23,500,000	24,080,000	18,480,000	-	-	-	-
229815	Wastewater - Ōmokoroa Pumpstation Renewals	-	14,495	111,065	88,125	168,560	18,480	37,800	38,610	78,900	80,520
317301	Ōmokoroa Structure Plan - Wastewater	3,003,272	1,564,648	-	-	-	-	-	-	-	5,882,609
319803	Wastewater - Te Puna scheme renewals	-	-	-	-	18,060	-	-	-	20,576	-
336601	Wastewater - Ōmokoroa Manhole Repair	-	-	114,500	117,500	120,400	-	-	-	-	-
343901	Wastewater - Ōmokoroa reduce infiltration	120,000	105,925	-	17,625	18,060	123,200	-	257,400	-	-
225615	Wastewater - Te Puke Wastewater Pump Station Renewals and Access	30,000	137,145	153,430	208,563	92,106	243,936	185,850	230,373	110,460	114,070
225632	Te Puke Wastewater Treatment Plant Upgrade	8,667,946	29,138,295	30,603,560	9,190,913	-	-	-	-	-	-
295703	Wastewater - Te Puke Structure Plan	150,000	957,477	277,446	411,250	-	74,659	268,758	296,872	-	268,400
323603	Wastewater - Te Puke Infiltration Rehabilitation	-	-	-	117,500	-	-	-	-	-	-
344001	Te Puke Wastewater Treatment Plant Rock Filter	-	-	171,750	-	-	-	-	-	-	-
344101	Te Puke Wastewater Treatment Plant - wetlands decommissioning	-	-	171,750	-	-	-	-	-	-	-
353501	Wastewater - Te Puke Infrastructure Rehabilitation	100,000	111,500	85,875	88,125	-	-	-	-	-	-
353502	Wastewater - Te Puke Network Upgrades	-	-	-	117,500	1,324,400	67,760	504,000	128,700	131,500	134,200

Project ID	Name	2025	2026	2027	2028	2029	2030	2031	2032	2033	2034
295803	Wastewater - Maketu Treatment Plant renewals	-	11,150	-	-	-	12,320	-	19,305	19,725	33,550
344301	Maketu Wastewater Pump Station Renewals	300,000	334,500	343,500	352,500	361,200	369,600	302,400	310,167	322,175	356,972
LTP25/34-51	Wastewater - Maketu Treatment Plant Additional Funding	350,000	947,750	-	-	-	-	-	-	-	-
353601	Wastewater - Ongare WW Scheme Renewals	-	-	-	-	-	-	18,900	-	19,725	1,342
310902	Wastewater - Waihī Beach Asset Validation	10,000	11,150	11,450	11,750	12,040	12,320	12,600	12,870	13,150	13,420
319502	Waihī Beach Infiltration Investigation and Remedial Work	-	-	-	-	-	-	-	-	65,750	-
336301	Waihī Beach WWTP M- QMRA review	44,000	-	-	-	-	-	-	-	52,600	-
311002	Wastewater - Katikati Asset Validation	6,846	12,711	13,053	13,395	13,726	14,045	14,364	14,672	14,991	15,299
323402	Katikati Infiltration Investigation	50,000	55,750	57,250	58,750	-	61,600	-	-	65,750	-
323502	Ōmokoroa Infiltration Investigation	40,000	33,450	-	-	-	-	-	-	-	-
338601	Wastewater - Ōmokoroa Asset Validation	10,000	11,150	11,450	11,750	12,040	12,320	12,600	12,870	13,150	13,420
311102	Wastewater - Te Puke Asset Validation	10,000	11,150	11,450	11,750	12,040	12,320	12,600	12,870	13,150	13,420
323602	Wastewater - Te Puke Infiltration investigations	-	-	34,350	35,250	-	-	-	-	-	-
335006	Wastewater - Maketu asset assessment	-	-	-	-	6,020	6,160	6,300	6,435	6,575	6,710

How we will track progress

What we do	How we track progress		Result	Target				
			2023	2025	2026	2027	2028-30	2031-34
All areas in our District served by Council's reticulated wastewater disposal systems meet acceptable health, safety and environmental standards.	Percentage compliance with resource consents for each wastewater scheme:	Katikati	98%	>90%	>90%	>90%	>93%	>95%
		Maketu/Little Waihī	89%	>94%	>96%	>96%	>98%	>99%
		Te Puke	100%	>90%	>90%	>90%	>93%	>95%
		Waihī Beach	100%	>97%	>97%	>97%	>97%	>98%
		Ongare Point	100%	>95%	>95%	>95%	>95%	>95%
Maintain wastewater systems and have capacity to meet demand.	The number of dry weather sewage overflows from Council's sewerage system, expressed per 1000 sewerage connections to that sewerage system. Note: only applies when 1mm of rain has fallen in a 24hour period.		1.45	<2	<2	<2	<2	<2
	Compliance with resource consents for discharge from the sewerage systems received by Council in relation to those resource consents measured by the number of:	Abatement notices	0	0	0	0	0	0
		Infringement notices	0	0	0	0	0	0
		Enforecement notices	0	0	0	0	0	0
		Convictions	0	0	0	0	0	0
Provide wastewater services that meet customer need.	Where Council attends to sewage overflows resulting from a blockage or other fault in the Councils sewerage system, the following median response times measured:	**Attendance time:** From the time Council receives notification to the time that service personnel reach the site.	56 minutes	<60 minutes	<60 minutes	<60 minutes	<60 minutes	<60 minutes
		Resolution time: From the time Council receives notification to the time that service personnel confirm resolution of the blockage or other fault.	3 hours 12 minutes	<5 hours	<5 hours	<5 hours	<5 hours	<5 hours
	The total number of complaints received by Council about any of the following: · Sewerage odour · Sewerage system faults · Sewerage system blockages · Council's response to issues with sewerage system. Expressed per 100 connections to the Council's sewerage system.		51.8	<40	<40	<40	<40	<40

Significant effects of providing this activity

Wellbeing	Positive	Negative	How are we addressing these effects
Social	• Wastewater treatment schemes provide a safe disposal method for urban areas where smaller section sizes are unsuitable for onsite treatment. • Wastewater treatment schemes decrease the risk of infection in the urban environment as there is no requirement for septic tanks.	• The costs of providing, operating and maintaining the schemes is high due to energy requirements. • Unless properly maintained there can be problems with foul odour. • Creates an ongoing need for the disposal of sewage sludge.	• We will continue to encourage households to reduce the amount of wastewater they produce, for example through re-use of grey water for garden irrigation. • We will continue to investigate alternatives for the sustainable disposal of sewage sludge.
Cultural	• Respects cultural sensitivity around receiving environments. • Receiving environments are improved.	• Receiving waters may be adversely affected if wastewater is not properly treated and, where overflows occur, could adversely affect health through consumption of contaminated shellfish and other kaimoana.	• Council has opted for a land-based disposal approach with the Maketu/Little Waihī wastewater scheme.
Environmental	• Having wastewater treatment plants reduces the amount of untreated effluent entering the environment.	• Ecosystems in the receiving environments may be adversely affected by spills or overflows of untreated sewage; smell and noises from the wastewater treatment plants and pumping stations may create nuisance or impact public health and the operation and maintenance of our assets. • The operation and maintenance of our assets include the production of greenhouse gases through energy use, wastewater treatment processes and biosolids.	• We continue to monitor treated effluent to ensure it meets the conditions of resource consents. • Wetlands are used for effluent treatment to promote their retention and development as they are a rare ecosystem in the region. • Environmental damage during the construction of new works is mitigated through resource consent conditions.
Economic	• Allows for better use of the available developable land. • Provides infrastructure to enable business development in the community. • A wastewater system that is working well and meeting its levels of service, will increase property values and ensure our towns are good places for people to 'live, work, learn and play'.	• Restricted capacity can result in constraints on development potential and business capacity. • The cost of the investment in infrastructure. • Significant costs and time to implement system upgrades and overflow reduction improvement.	• We will continue to monitor our wastewater systems to ensure they are working well and meeting levels of service.

**Section 3
Activities**

Puna Wai / Kohinga Wai
Water Supply

Puna Wai / Kohinga Wai
Water Supply

We supply potable (drinking) water to over 16,000 properties in our District through water infrastructure operating in the Western, Central and Eastern supply zones. Our customer base includes residential, commercial, horticultural and agricultural users.

What we provide

- Water reticulation operated in three zones:
    - Western (Waihī Beach, Katikati)
    - Central (Ōmokoroa, Te Puna)
    - Eastern (Te Puke, Maketu, Pukehina Beach, Paengaroa)
- District-wide metering
- 26 booster pump stations
- 9 bore fields
- 9 water treatment plants
- 26 reservoirs and tank sites
- 915km of watermains
- 17,880 watermain fronting properties are connected to Council's water supply. .

Why we provide this activity
Our community outcome

- We can all enjoy a healthy and safe lifestyle.

Water Supply

Our way of working recognises that the knowledge of what makes a great community, sits within that community. We focus on supporting local initiatives and local action. We support local organisations to work together to deliver on their community's aspirations.

Water is sourced from nine secure bore fields across our District. The change from surface supplies, which are prone to contamination, to secure groundwater supplies has enabled us to increase production capacities to meet growing demand. It has also improved the quality and reliability of supply, particularly during adverse conditions such as drought or floods.

Having completed the transition to secure groundwater sources, Council is obliged by a number of drivers to place greater emphasis on water conservation and future growth. These include environmental sustainability, compliance requirements (including resource consent conditions), statutory frameworks and policies, and legislative responsibilities.

Key functions of this activity

Reducing water - Reducing water demand has many advantages as it lengthens the life of existing treatment, storage and reticulation infrastructure and means we can defer some capital expenditure. Water conservation also provides additional environmental benefits to the community by reducing the volumes of wastewater and protecting the water resource itself.

Studies by the Bay of Plenty Regional Council have highlighted the need to carefully manage future demand for water, especially in the eastern area of our District where forecast and existing demand may exceed the volume available for allocation. The allocation of water outside our reticulation system is the role of the Regional Council. Both councils see water conservation as an important part of ensuring the social, cultural, economic and environmental wellbeing

of our communities and we will assist and educate water consumers about this.

District wide metering - District-wide metering was completed in 2018 and assists customers in managing their usage in response to conservation initiatives and costs. Meters enable us to identify high volume users and system leaks. This is important for predicting future demand and to measure losses from the network. Water metering for all customers is an important part of our water supply activity and allows for the installation of backflow protection devices to all connections for the protection of customers in the event of a loss of pressure in the water main network. It also encourages conservative use of water as all customers pay for the water they use. Water conservation helps to ensure that sufficient water is available for all current users and provides for future generations.

Drinking water - Supplying drinking water for the purpose of domestic, commercial, industrial and livestock use is a high priority within our water management strategy. In drought or emergency situations we may require certain customer groups to reduce their usage to ensure adequate domestic supplies are available.

Non-standard connections (larger than 20mm) - Customers with non-standard connections (larger than 20mm) pay increased charges to reflect the greater demand such connections place on the network. These customers are mainly non-residential and may choose to reduce the additional charge by downsizing their connections. We will continue to work with this customer group to find the most practicable solutions to meet their water demands.

We have one uniform targeted rate for unmetered connections and one uniform volumetric charge across all three water supply zones.

How we will achieve our community outcomes

Goal	Our approach
Provide potable water of an appropriate standard and quality to meet the needs of consumers within the three supply zones. **Sustainably manage our water resource, water supply infrastructure and consumer use of water across the three supply zones.**	• Maintain water treatment plants in compliance with the New Zealand Drinking Water Standards 2022. • Maintain adequate storage and supply to meet the needs of normal domestic, commercial and industrial water use for the Western, Central and Eastern Supply zones in the event of a one-in-50 year drought, with reasonable restrictions in place. • Maintain water storage systems to ensure a minimum of 24 hours average daily demand storage in all systems. • The reticulated network is only extended when consistent with our policy on network extensions and water connections. • When considering applications for new connections give priority to households, livestock (including dairy farms) and commercial and industrial uses (where land is zoned for these purposes) rather than for general agricultural irrigation. • Water meters are used to charge according to volume for all consumers. • Appropriate funding mechanisms are used to encourage equitable and sustainable use of water. • Enable cross-boundary supply with Tauranga City subject to suitable agreements being in place.

Where the money comes from

Please refer to 'Policies, Summaries and Statements' for the Revenue and Financing Policy for the Water Supply Activity.

Photo by the_escape_artist_nz at Waihī Beach.

What are we planning to do

Project ID	Name	2025	2026	2027	2028	2029	2030	2031	2032	2033	2034
243619	Water - Western Reticulation Capital Improvements	150,000	748,165	326,325	873,613	2,630,138	2,186,307	1,292,760	405,405	230,125	422,730
243622	Water - Western Katikati Structure Plan	261,901	-	401,379	-	-	-	-	-	-	-
243623	Waihī Beach Structure Plan - Water	-	-	33,377	-	-	-	43,659	-	-	-
243624	Water - Western Bulk Flow Meters	-	-	85,875	88,125	60,200	-	100,800	-	-	-
243625	Water - Western TMP Plants Renewals and Improvements	1,925,000	708,025	-	-	-	113,344	44,100	-	26,300	26,840
252603	Athenree & Wharawhara WTP Fluoridation	1,753,000	-	-	-	-	-	-	-	-	-
287203	Additional Reservoir Capacity Project	-	-	-	587,500	-	-	-	-	-	-
337201	Water - Western Reticulation Modelling	-	-	5,725	9,232	89,189	9,680	17,838	10,112	105,439	10,544
340801	Western Water - Reservoirs, Pumps & Controls Renewals	135,000	139,375	125,950	32,900	132,440	34,496	138,600	-	144,650	134,200
345201	Western Supply Zone - Additional Water Source	-	-	171,750	-	722,400	1,232,000	-	-	-	-
LTP25/34-16	Western UV Treatment All Plants	2,007,000	1,776,195	-	-	-	-	-	-	-	-
243307	Water - Ōmokoroa Structure Plan	2,023,269	1,217,608	-	-	-	-	-	-	-	1,888,909
243310	Water - Central Reticulation Improvements	745,000	1,683,650	1,625,900	1,621,500	1,984,192	1,171,632	790,020	1,208,236	621,995	440,176
243320	Water - Central Additional Bore	-	-	1,259,500	-	-	-	-	643,500	657,500	2,013,000
243335	Water - Central Additional Reservoir	1,600,000	4,136,650	-	235,000	-	-	25,200	-	-	-
243338	Water - Central source and storage improvements	37,000	383,560	369,835	213,850	157,724	-	-	-	-	-
243340	Water - Central WTP Renewals and Improvements	832,000	362,375	-	-	90,300	61,600	119,700	70,785	13,150	60,390
319001	District Wide Water Metering CSZ	-	-	59,139	63,791	-	-	-	-	-	-
340601	Water - Central Modelling	-	66,900	22,900	3,357	32,432	3,520	11,538	3,677	38,341	3,834
361101	Drinking Water Compliance	780,000	-	-	-	-	-	-	-	-	-
LTP25/34-22	Central - WTPs UV Treatment All Plants	-	-	1,030,500	-	-	-	-	-	-	-
243002	Water - Eastern Reticulation Improvements	1,612,000	1,722,430	2,482,360	2,229,798	2,054,626	2,532,499	2,248,848	1,564,992	1,597,725	1,062,864
243029	Water - Eastern Treatment Plant Renewals and Improvements	668,850	377,818	34,350	105,750	36,120	110,880	37,800	115,830	39,450	120,780
243031	ESZ - Reservoir Imps	280,000	479,450	294,265	258,500	252,840	65,296	107,100	8,391,240	111,775	114,070
243034	Water - Muttons Treatment Plant - Renewal	-	575,898	-	-	-	-	-	-	-	-
287112	Water - Eastern Alternative Supply	500,000	1,784,000	1,717,500	-	-	-	-	-	-	-
287113	ESZ Bulk Flow Meters	75,000	83,625	85,875	88,125	96,320	98,560	63,000	-	-	-
287118	Water - Eastern Structure Plan Implementation	-	367,783	-	-	-	-	-	-	-	-
340701	Water - Eastern Reticulation Modelling	-	22,300	-	17,814	11,180	41,797	11,700	11,951	46,796	12,462
350027	Water - Eastern Rangiuru Business Park new pipeline	-	-	-	-	3,612,000	3,696,000	3,780,000	-	-	-
LTP25/34-23	Eastern - WTPs UV Treatment All Plants	450,000	501,750	-	-	-	-	-	-	-	-
LTP25/34-45	Water - Eastern Supply New Water Source (no.2 Road)	200,000	55,750	1,087,750	1,292,500	-	-	-	-	-	-
243636	Water - Western Water Demand Management	25,000	61,325	62,975	29,375	-	30,800	-	32,175	-	33,550
243640	Western Water Consents and Compliance Renewals	50,000	55,750	125,950	47,000	48,160	49,280	-	77,220	-	-
310601	Water - Western Asset Validation	30,000	33,450	34,350	35,250	36,120	36,960	37,800	38,610	39,450	40,260

Project ID	Name	2025	2026	2027	2028	2029	2030	2031	2032	2033	2034
243333	Water - Central Water Demand Management	40,000	49,060	28,625	29,375	30,100	-	-	-	-	-
243341	Central Water Consents and Compliance Renewals	51,650	57,590	47,311	-	55,968	-	-	-	-	-
310701	Water - Central Asset Validation	10,330	23,036	11,828	24,276	12,437	25,453	13,016	-	-	-
243033	Eastern Water Consents and Compliance Renewals	51,650	57,590	-	30,344	-	-	-	-	-	-
287117	Water - Eastern Demand Management	50,000	55,750	57,250	-	60,200	-	94,500	160,875	26,300	26,840
310801	Water - Eastern Asset Validation	10,000	22,300	11,450	23,500	12,040	24,640	12,600	12,870	26,300	13,420

How we will track progress

What we do	How we track progress	Result	Target				
		2023	**2025**	**2026**	**2027**	**2028-30**	**2031-34**
Provide potable water of an appropriate standard and quality to meet the needs of consumers within the three supply zones. Sustainably manage our water resource, water supply infrastructure and consumer use of water across the three supply zones. We will provide good quality potable water to service growth within the three supply zones.	Ability of reservoirs to provide a minimum of 24-hour daily demand.	100%	100%	100%	100%	100%	100%
	Percentage of year where reservoirs are maintained at a minimum of 50% full for 80% of the time, in accordance with Ministry of Health requirements.	99%	100%	100%	100%	100%	100%

What we do	How we track progress	Distrubtion Zones (Yes or No)	New measure (2023)	2025			2026			2027			2028-30			2031-34		
				B	P	M	B	P	M	B	P	M	B	P	M	B	P	M
We will monitor sustainable delivery and effectively manage the risks associated with the quality and quantity of the public water supply.	Compliance with the Drinking Water Quality Assurance Rules: Bacterial compliance (B), Protozoal compliance (P) and Microbiological monitoring (M). (*Compliant Y=Yes and N=No)	Athenree		N	N	Y	N	N	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
		Katikati		N	N	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
		Ōmokoroa Minden		N	N	Y	N	N	Y	N	N	Y	Y	Y	Y	Y	Y	Y
		Pongakawa		N	N	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
		Te Puke		Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y

What we do	How we track progress	Result 2023	2025	2026	2027	2028-30	2031-34
	The percentage of real water loss from Council's networked reticulation system. To be monitored through the water metering system.	21.6%	<22%	<22%	<20%	<20%	<20%
	The average consumption of drinking water per day per resident within Council's district.	206 litres	<220 litres	<200 litres	<200 litres	<190 litres	<180 litres

How we will track progress

What we do	How we track progress		Result	Target				
			2023	2025	2026	2027	2028-30	2031-34
We will respond to customers issues with the water supply.	Where Council attends a callout in response to a fault or unplanned interruption to its networked reticulation system, the following median response times are measured: Attendance for callouts: from the time Council receives notification to the time service personnel reach the site:	Urgent callouts	57 mins	<60 mins	<60 mins	<60 mins	<60 mins	<60 mins
		Non-urgent callouts	24 hours 18 mins	<24 hours	<24 hours	<24 hours	<24 hours	<24 hours
	Resolution of callouts from the time Council receives notification to the time service personnel confirm resolution of the fault or interruption.	Urgent callouts	3 hours 17 mins	<5 hours	<5 hours	<5 hours	<5 hours	<5 hours
		Non-urgent callouts	32 hours 13 mins	<28 hours	<28 hours	<28 hours	<28 hours	<28 hours
	Total number of complaints received by Council about any of the following: • Drinking water clarity • Drinking water taste • Drinking water odour • Drinking water pressure or flow • Continuity of supply and • Council's response to any of these issues. Expressed per 1,000 connections to Council's networked reticulation system.		8.1	<30	<30	<30	<30	<30

Significant effects of providing this activity

Wellbeing	Positive	Negative	How are we addressing these effects
Social	· Provides for a safe and convenient drinking water supply for residential properties' everyday needs. · Provides water for a range of recreation and leisure activities, e.g. swimming pools. · Provides the operational basis for the sewerage network.	· Increasing the amount of water taken for public supply from groundwater bores means less groundwater is available for landowners wanting to develop private bores for irrigation.	· These effects are monitored and controlled by the Bay of Plenty Regional Council through resource consents required to extract and use water.
Cultural	· Good quality water is available to residents which improves health and wellbeing.	· Water abstraction from streams and rivers can have an adverse effect on the mauri of the water body.	· Continuing to better identify the cultural significance of water catchments through resource consent conditions.
Environmental	· Treated water returned to the environment.	· Water extraction from rivers and streams has the potential for negative impacts on ecological values as habitats for native species of plants and animals.	· We are continuing to monitor and reduce water losses from the public supply system to reduce the amount of water we need to take.
Economic	· Provides a reliable water supply for commercial and industrial users. · Provides a reliable water supply for agriculture and horticulture.	· Some people may find it difficult to pay for the water they use and will have to reduce their use. · Businesses using large volumes of water may decide against locating in our District due to water costs.	· We are continuing to install water meters for all customers in our District. · We are making consumers aware of their water use by charging for water by volume used.