

Kerbside Rubbish and Recycling Service Policy

2022
Council Policy



**Western
Bay of Plenty**
District Council

1. Relevant legislation

- Waste Management Act 2008
- Local Government Act 2002

2. Definitions

Commercial property – property used for business, manufacture, process, trade, market or other undertaking. For this policy, this also includes properties of a non-commercial nature located on commercial zoned land (such as residential premises and churches).

Eligible households – households where it has been assessed that it is practical to deliver kerbside services.

Full kerbside service – provision of Council kerbside services for rubbish, glass, recycling and food scraps.

Partial kerbside service – provision of Council kerbside services for rubbish, glass and recycling.

Practical – the ability for bins to be collected and for collection vehicles to safely access and manoeuvre including turn around space, and proximity to existing collection routes

3. Policy objectives

- 3.1 To continue to recognise the significant role of kerbside services in achieving waste management and minimisation outcomes being diversion from landfill, low total community cost, flexibility, user pays and improved environmental outcomes.
- 3.2 To continue to extend Council's kerbside rubbish and recycling services where this is considered practical and cost effective.
- 3.3 To provide a clear pathway to respond to requests for the extension of kerbside services, and certainty on the conditions required to assess viability of these requests.

4. Policy application

4.1 Extension of full or partial kerbside services

Council will extend full or partial kerbside services where it is assessed that there is suitable capacity within the kerbside service, and where it is considered practical and cost effective to do so.

Where an area is assessed as being viable for full or partial kerbside services, all affected households will be advised of this decision and the rationale for it, in advance of the service being provided.

Requests for the extension of full or partial kerbside services will be assessed against the following criteria:

- Suitable capacity within the kerbside service to accommodate increased demand.
- Practical ability for collection vehicles to access the area. Council will also consider providing the service to practical consolidation points.
- The road to be serviced adjoins or connects to an existing rubbish collection route.
- Kerbside area for presentation of bins for collection.
- A minimum of 50% of potentially eligible households on the proposed extension agree to receive the new service. The extent of area to be surveyed will be considered on a case-by-case basis.

If the extension of service is approved, all eligible households within the new area to be serviced will be included in the targeted rate for full or partial kerbside services and be eligible for Pay as You Throw rubbish collection service. A part charge may apply depending on when the service commences and how this aligns with Council's Annual Plan process.

Council reserves the right to refuse to access private or unsurfaced roads with collection vehicles.

4.2 Extension of kerbside services to commercial property

A commercial property can 'opt in' to the provision of a full or partial kerbside service with the default bin set (no special sizes will be provided).

Requests for the extension of a full or partial kerbside service to a commercial property will be assessed against the following criteria:

- Suitable capacity within the kerbside service to accommodate increased demand.
- Practical ability for collection vehicles to access the area. Main Streets in town centres are unlikely to be approved due to the practical difficulties with providing services to these areas.
- The extent of use must be equal to household use.
- Suitable space to store bins and collect waste.
- The property must be located within an existing kerbside collection route.

If the extension of service is approved, the commercial property will be included in the targeted rate for full or partial kerbside services and be eligible for Pay as You Throw rubbish collection service. A part charge may apply depending on when the service commences and how this aligns with Council's Annual Plan process.

4.3 Requests for additional bins

No different size bins or additional bins will be provided for rubbish, recycling and food scraps.

Council may provide an additional glass crate if requested only to households that receive a full or partial kerbside service. The household will be liable for an additional annual charge. Council's targeted rate and user fees and charges will apply.

5. Associated Council policies and procedures

- Western Bay of Plenty District Council's Long Term Plan
- Waste Management and Minimisation Plan
- Waste Management and Minimisation Bylaw
- Annual Schedule of Fees and Charges